

Terms and Conditions for Axis Bank Credit Card Activation Program

- This program is valid for only selective Axis Bank Credit Cardholders to whom the formal communication has been sent by Axis Bank.
- Transaction needs to be done on the card number mentioned in the communication sent by Axis Bank
- A customer would be eligible for only the card number which was communicated to them by Axis Bank
- Customer needs to make a Re.1 transaction which will be refunded by Axis Bank within 30 days from the transaction date on best effort basis.
- The transaction has to be done through Axis Bank Credit Card only on the web link communicated by bank.
- This program is not applicable on Corporate and NR Cards.
- Transaction should be customer initiated only.
- Cardholder's eligibility for the offer will be decided by the Bank.
- The refund amount will be credited within 30 days to all eligible customers, after the transaction date on best effort basis.
- All escalations related to this campaign will be valid within 6 months from the end of the campaign period.
- The refund is not transferable, non-negotiable and cannot be encashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the refund.
- Credit Card holders whose cards are not active, blocked and/or are closed or have a credit freeze at the time of processing of the refund will not be eligible for the benefits of the offer. Refund will be given only in the form of credit on the credit card and will not be given in any other mode. Bank's discretion in this regard shall be final.
- Credit Cardholder/s whose account has been classified as delinquent will not be eligible for the benefits of the refund as per Bank's policy. Bank's discretion in this regards shall be final.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the refund under the offer.

- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time
- Razorpay is the payment gateway partner for the program.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- General Terms and Conditions on Axis Bank Credit Card are applicable