

Terms and Conditions for Ezeego1 Holiday Vouchers worth Rs.500

(Valid till 30th April 2014)

Terms and Conditions for Debit Card Users

- The offer is valid for only selective Axis Bank Debit Cardholders with active Axis Bank Savings or Current Accounts, to whom the formal offer communication via email and/or SMS on their registered email ID and/or mobile number has been sent by Axis Bank.
- General Terms and Conditions on Axis Bank Debit Card are applicable.
- Ezeego1 may impose additional terms and conditions for the use of the e-voucher or their website and these terms and conditions shall be in addition to the Terms and Conditions of the offer hereunder and the terms and conditions governing the Axis Bank Debit Cards.

Terms & Conditions for Ezeego1 Vouchers:

Offer: Flat Rs.500 cash back on bookings made on Ezeego1.com against any one of the below products:

- Flights: Rs.500 cash back on return domestic flight tickets
- Hotels: Rs.500 cash back on domestic / international hotels (booking of 2 nights & above)
- Holiday: Rs.500 cash back on any domestic / international holiday

Voucher Validity: These offers are valid on bookings made till 30th April 2014 & travel till 30th April 2014.

Terms & Conditions:

- These offers are valid for Indian citizens only.
- These offers are Not Valid for bookings made by any Travel Agents or Affiliate partners.
- These offers are valid on bookings made from 16th August 2013 till 30th April 2014 & travel till 30th April 2014.
- Offers are valid for bookings made using Axis Credit / Debit cards or Axis Net banking only. Payments made through any other mode will not be eligible to avail the offer.
- To avail the offer, kindly enter and validate the promo code in the Promo code section on the payment page. Note - validation of promo code does not guarantee the discount, terms and conditions have to be met.
- To avail these offers, please read the terms & conditions mentioned under each product.

Domestic Flight:

- The offer is valid for Adult and Child bookings only. This offer is not valid for Infant bookings.
- All applicable Fees and Surcharges will have to be borne in full by the customer.
- On amendment / cancellation Ezeego1 will charge a handling fee of Rs.400 per ticket per person, for domestic bookings in addition to the charges levied by the airlines. Refunds if any will be processed only after deducting the same. There will be no refund on partly utilized tickets.
- Cash back will be reversed in case of any cancellation.



- Bookings have to be made online on our website <u>www.ezeego1.com</u>.
- Standard T&C applicable.

Domestic Hotel:

- The offer is valid for adults on single & twin sharing basis only. The offer is not valid on extra adult / child in the same room.
- All bookings would be subject to availability at the time of booking and will be governed by the standard hotel booking terms and conditions.
- Bookings made under this offer are not refundable i.e. booking will not be refunded on cancelations of bookings made under the offer.
- Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever.
- Bookings have to be made online on our website <u>www.ezeego1.com</u>.
- Standard T&C applicable.

International Hotel:

- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
- Cancellation/ Amendment charges will be applicable as per the hotel policy. Any cancellations during peak period may attract upto 100% retention
- On amendment / cancellation Ezeego1 will charge a handling fee of Rs. 750 per ticket per person, for international bookings in addition to the charges
- Apart from the amendment / cancellation charges levied by the hotels, Ezeego1 will charge a handling fee of Rs. 750/- per booking for all amendments / cancellations. Refunds if any will be processed only after deducting the same.
- We require the following documents in order to release your vouchers for international hotel bookings
 - a. Copy of the first 2 and last 2 pages of the traveler's valid passport
 - b. BTQ form duly filled in and signed by the traveler
 - c. Copy of Proof of Address (any one of the below)
 - i. Telephone Bill
 - ii. Electricity Bill
 - iii. Latest Bank Statement
 - iv. Letter from any recognized Public Authority
- Bookings have to be made online on our website www.ezeego1.com or by calling our 24x7
 Customer Service Team on on 022 71969797 or by emailing your query to axispromo@ezeego1.com or SMS 'HOLZ' to 5757567.
- Standard T&C applicable.

Domestic Holiday:

• This cash back offer is valid on booking any holiday package on minimum booking of 2 passengers. Offer is not valid on group packages.



- Bookings made under this offer are not refundable i.e. booking will not be refunded on cancelations of bookings made under the offer.
- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
- Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever
- Bookings have to be made online on our website www.ezeego1.com or by calling our 24x7
 Customer Service Team on on 022 71969797 or by emailing your query to axispromo@ezeego1.com or SMS 'HOLZ' to 5757567.
- Standard T&C applicable.

International Holiday:

- This cash back offer is valid on booking any holiday package on minimum booking of 2 passengers. Offer is not valid on group packages.
- In case of non-availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
- Cancellation/ Amendment charges will be applicable as per the holiday policy. Any cancellations during peak period may attract upto 100% retention.
- Apart from the amendment / cancellation charges levied by the ground handlers, Ezeego1
 will charge a applicable transaction fees & a handling fee of Rs. 750/- per booking for all
 amendments / cancellations. Refunds if any will be processed only after deducting the same.
- We require the following documents in order to release your vouchers for international holiday bookings:
 - a. Copy of the first 2 and last 2 pages of the traveler's valid passport
 - b. BTQ form duly filled in and signed by the traveler
 - c. Copy of Proof of Address (any one of the below)
 - i. Telephone Bill
 - ii. Electricity Bill
 - iii.Latest Bank Statement
 - iv. Letter from any recognized Public Authority
- Bookings have to be made online on our website www.ezeego1.com or by calling our 24x7
 Customer Service Team on on 022 71969797 or by emailing your query to axispromo@ezeego1.com or SMS 'HOLZ' to 5757567.
- Standard T&C applicable.

General:

- Additionally terms & conditions as mentioned in the flight, hotel & holiday section (on the website) is applicable.
- On validation of the promo code, Re.1 discount will be processed. The actual cash back will be processed as per the below table:



Flights	within 7 working days of receiving complete payment
Domestic hotels & holidays	within 15 working days of completion of travel
International hotels & holidays	within 21 working days of receiving complete payment

- Ezeego1 shall not guarantee or be held responsible or liable for any service offered by the flights, hotels and ground handlers which is not within the control of Ezeego1.
- All disputes related to the offer shall be the subject matter of the jurisdiction of the Mumbai High Court. The prevailing statutory laws of India shall be applicable to the offer.
- This offer cannot be combined with any other offer currently applicable on www.ezeego1.com for the same products.