



**8.  INTERNET BANKING (iConnect)**

- Pin not received.
- User ID not enabled.
- Duplicate Pin issue.

**9.  PASS BOOK (Please issue)****10.  STOP PAYMENT REQUEST (Please debit the charges to my A/c., if any)**

Number of cheques \_\_\_\_\_ Cheque Number(s) \_\_\_\_\_  
Date of Cheque \_\_\_\_\_ Amount \_\_\_\_\_  
Payee's Name \_\_\_\_\_  
Reason for stop payment \_\_\_\_\_

**11.  SIGNATURE VERIFICATION (Please debit charges to my A/c.)****13.  REVERSAL OF CHARGES**

Date of debit \_\_\_\_\_ Amount of debit \_\_\_\_\_  
I undertake to keep henceforth an Average Quarterly Balance of Rs. \_\_\_\_\_

**14.  ACCOUNT ACTIVATION**

Please activate my Account Number   
Reason for not operating account \_\_\_\_\_

**15.  ANY OTHER**

Please specify here \_\_\_\_\_

**Know Your Customer (KYC) Details:**

\*Document for proof of address \_\_\_\_\_  
Document Identification Number \_\_\_\_\_ Issuing Authority \_\_\_\_\_  
Place of issue \_\_\_\_\_

**Information on other products and offerings:**

From time to time AXIS Bank communicates various new products/special features of existing products/promotional offers which are of significant benefit to its customers. Please help us to serve you better by giving your consent to be informed about such benefits.

Your consent : Y  N

Date: \_\_\_\_\_

\_\_\_\_\_  
Customer's Signature

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**FOR OFFICE USE**

Customer request acted upon on \_\_\_\_\_ (Date) / forwarded to \_\_\_\_\_ (Branch)

Name of Branch Official : \_\_\_\_\_

Employee Number : \_\_\_\_\_ (Signature of Branch Official)

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**ACKNOWLEDGEMENT TO CUSTOMER**

We acknowledge receipt of 'Customer Request Form' from \_\_\_\_\_ (customer name) on \_\_\_\_\_ (date) for \_\_\_\_\_

\_\_\_\_\_  
Name of Branch Official: \_\_\_\_\_

Employee Number : \_\_\_\_\_ (Signature of Branch Official)