

Terms and Conditions for Goibibo Campaign on Axis Bank Credit & Debit Cards
(28th – 30th January, 2019)

- **Offer** on Domestic Flight bookings on Goibibo:
 - 15% instant discount on domestic flight bookings
- Maximum discount of Rs.1500 can be availed per customer
- The offer will be applicable on Booking amount exclusive of convenience fee, Insurance, Zero Cancellation Protection, Taxes & Ancillaries fee
- **Offer period:** 28th – 30th January, 2019 (both days included)
- **Promocode:** GOAXISDF
- No minimum booking amount required to avail this offer
- The customer must enter the promo code **GOAXISDF** in the Deal Code field for respective product category to be eligible for the offer
- This offer is also available on credit card EMI transactions
- This offer is valid for bookings made on Goibibo's App, mobile site and website
- This offer is valid on one transaction per card during the offer period
- Discount amount will be calculated on Booking amount exclusive of convenience fee, Insurance, Cancellation Protection & Ancillaries fee
- The date of travel can be beyond the expiry date of the offer.
- The offer is NOT applicable on Corporate Credit cards and NRE Debit Cards

Detailed Terms and Conditions:

- In the event of the same Axis Bank Card being used to make a subsequent booking, it will not be eligible for this offer.
- Discount will be calculated only on the amount paid using the Axis Bank Credit/Debit Card
- Products and services are subject to availability.
- For any card related claims/ issues, the customer shall approach Axis Bank and Goibibo shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.

- In the event of rescheduling, the Customer shall bear the fare/price difference (regardless of whether the component is in the base fare or in tax + surcharge) and other applicable rescheduling fees.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and Goibibo reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, Goibibo will not refund the booking amount.
- Goibibo will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and Goibibo reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- In no event, the entire liability of Axis Bank and Goibibo to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the discount amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to Goibibo and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank shall in no way be liable if any Customer is unable to login to Goibibo due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- Axis Bank shall be responsible only for issues pertaining to payment related issues using valid Axis Bank Cards. Axis Bank only offers discount on purchase of products and services of Goibibo by using Axis Bank Retail Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by Goibibo. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Goibibo directly without any reference to Axis Bank. Discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Retail Credit card.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Axis Bank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or Goibibo in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or

Goibibo, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or Goibibo shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.

- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at Goibibo website shall apply.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

EMI Terms and Conditions:

- EMI is available on on Axis Bank Credit Cards
- ROI for 3 and 6 months will be 12%, 13% for 9 and 12 months and 15% for 18 and 24 months. ROI will be informed before completing the transaction on the payment gateway.
- If customer opts for foreclosure or cancellation of EMI facility, customer will have to inform the customer service of Axis bank for discontinuing the EMI facility. The cancellation will not be automated. EMI cancellation request should be given at least 1 working day before the due date.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the cash back under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- In case of any matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- All other EMI terms and conditions remain the same. Please refer - <https://www.axisbank.com/retail/cards/credit-card/useful-links/card-services/convert-purchases-into-emis>