

## Address and Area of Operation of RBI Ombudsmen

Sr. No.	Centre	Name & Address of the Office of RBI Ombudsman	Area of Operation
1	Ahmedabad	<p><b>Smt. N Sara Rajendra Kumar</b>  C/o Reserve Bank of India  4th Floor, "Riverfront House", Behind H.K. Arts College, Between Gandhi &amp; Nehru Bridge, Pujya Pramukh Swami Marg (Riverfront Road - West), Ahmedabad-380 009  STD Code: 079  Tel. No. 26582357  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu
2	Bengaluru	<p><b>Ms Saraswathi Shyamprasad</b>  C/o Reserve Bank of India  10/3/8, Nrupathunga Road  Bengaluru -560 001  STD Code: 080  Tel. No. 22277660/22180221  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Karnataka
3	Bhopal	<p><b>Ms Ira Gupta</b>  C/o Reserve Bank of India  Hoshangabad Road  Post Box No. 32, Bhopal-462 011  STD Code: 0755  Tel. No. 2573772/2573779  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Madhya Pradesh
4	Bhubaneswar	<p><b>Shri Pankaja Kumar Nayak</b>  C/o Reserve Bank of India  Pt. Jawaharlal Nehru Marg  Bhubaneswar-751 001  STD Code: 0674  Tel. No. 2396420/2396207  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Odisha
5	Chandigarh	<p><b>Shri Rajeev Dwivedi</b>  C/o Reserve Bank of India  4th Floor, Sector 17  Chandigarh  STD Code: 0172  Tel. No. - 2721109/2721011/2727118  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Himachal Pradesh, Punjab, Union Territory of Chandigarh and 3 - Districts of Haryana - Panchkula, Ambala and Yamuna Nagar

6	Chennai	<b>Dr (Smt) Tuli Roy</b> C/o Reserve Bank of India Fort Glacis, Chennai 600 001 STD Code: 044 Tel No. 25395964 Fax. 25395488 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands
7	Dehradun	<b>Shri Manish Parashar</b> C/o Reserve Bank of India 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001 STD Code: 0135 Tel No.: 2742006 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)
8	Guwahati	<b>Shri Partha Choudhuri</b> C/o Reserve Bank of India Station Road, Pan Bazar Guwahati-781 001 STD Code: 0361 Tel.No. 2542556/ 2512929 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura
9	Hyderabad	<b>Shri T Srinivasa Rao</b> C/o Reserve Bank of India 6-1-56, Secretariat Road Saifabad, Hyderabad-500 004 STD Code: 040 Tel. No. 23210013 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	Andhra Pradesh and Telangana
10	Jaipur	<b>Ms. Rekha Chandanaveli</b> C/o Reserve Bank of India, 4th floor Rambagh Circle, Tonk Road, Jaipur - 302 004 STD Code: 0141 Tel. No. 2577931 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	Rajasthan
11	Jammu	<b>Shri Ramesh Chand</b> C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012 STD Code: 0191 Tel No.: 2477905 Toll-free number: 14448 Visit the below link for Online lodgment of Complaint - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>	Union Territories of Jammu & Kashmir and Ladakh

12	Kanpur	<p><b>Smt. Chandini Moolchandani</b>  C/o Reserve Bank of India  M. G. Road, Post Box No. 82  Kanpur-208 001  STD Code: 0512  Tel. No. 2305174/2303004  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint -  <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	<p>Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)</p>
13	Kolkata	<p><b>Shri Rabindra Kishore Panda</b>  C/o Reserve Bank of India  15, Netaji Subhash Road  Kolkata-700 001  STD Code: 033  Tel. No. 22310217  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint -  <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	<p>West Bengal and Sikkim</p>
14	Mumbai (I)	<p><b>Dr. Neena Rohit Jain</b>  C/o Reserve Bank of India  4th Floor, RBI Byculla Office Building,  Opp. Mumbai Central Railway Station,  Byculla, Mumbai-400 008  STD Code: 022  Tel No. 23022028  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint -  <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	<p>Districts of Mumbai, Mumbai Suburban and Thane</p>
15	Mumbai (II)	<p><b>Dr. Sushanta Kumar Kar</b>  C/o Reserve Bank of India,  4th Floor, RBI Byculla Office  Building, Opp. Mumbai Central  Railway Station, Byculla,  Mumbai-400 008  STD Code: 022  Tel No.: 23001483  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint -  <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	<p>Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane) and Goa</p>
16	Patna	<p><b>Shri Rajesh Jai Kanth</b>  C/o Reserve Bank of India  Patna-800 001  STD Code: 0612  Tel. No. 2322569/2323734  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint -  <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	<p>Bihar</p>
17	New Delhi (I)	<p><b>Shri R.K. Moolchandani</b>  C/o Reserve Bank of India,  Sansad Marg, New Delhi  STD Code: 011  Tel. No. 23725445  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint -  <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	<p>North, North-West, West, South-West, New Delhi and South districts of Delhi</p>

18	New Delhi (II)	<p><b>Smt. Suchitra Maurya</b>  C/o Reserve Bank of India  Sansad Marg, New Delhi  STD Code: 011  Tel. No. 23724856  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint  - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh
19	New Delhi (III)	<p><b>Ms. Suchitra Maurya</b>  C/o Reserve Bank of India  Sansad Marg, New Delhi  STD Code: 011  Tel. No. 23715393  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint  - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	North-East, Central, Shahdara, East and South-East districts of Delhi
20	Raipur	<p><b>Shri J. P. Tirkey</b>  C/o Reserve Bank of India  54/949, Shubhashish Parisar, Satya Prem Vihar  Mahadev Ghat Road, Sundar Nagar, Raipur- 492013  STD Code: 0771  Tel. No: 2244246  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint  - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Chattisgarh
21	Ranchi	<p><b>Smt Chandana Dasgupta</b>  C/o Reserve Bank of India  4th Floor, Pragati Sadan,  RRDA Building,  Kutchery Road, Ranchi Jharkhand 834001  STD Code: 0651  Tel No.: 8521346222/9771863111/  7542975444  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint  - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Jharkhand
22	Thiruvananthapuram	<p><b>Shri R. Kamalakannan</b>  C/o Reserve Bank of India  Bakery Junction  Thiruvananthapuram-695 033  STD Code: 0471  Tel. No. 2326769  Toll-free number: 14448  Visit the below link for Online lodgment of Complaint  - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a></p>	Kerala, Union Territory of Lakshadweep and Union Territory of Puducherry (only Mahe Region).