

Dynamic Currency Conversion Scenarios

At ATM:

SCENARIO 1



- ➔ Step 1: Customer visits the ATM
- ➔ Step 2: Customer inserts the forex card in the ATM
- ➔ Step 3: ATM prompts “Accept with currency conversion” & “Accept without currency conversion”
- ➔ Step 4: Customer should choose “Accept without currency conversion”

SCENARIO 2



- ➔ Step 1: Customer visits the ATM
- ➔ Step 2: Customer inserts the forex card in the ATM
- ➔ Step 3: ATM prompts “Conversion to Home Currency” with an option “Yes” & “No”
- ➔ Step 4: Customer should choose “No”

At POS:

SCENARIO 1



- ➔ Step 1: Customer visits the merchant
- ➔ Step 2: Chooses what he wants to buy & removes his card to pay for it & hands the card to the merchant
- ➔ Step 3: Customer should inform the merchant before hand to not charge Dynamic currency conversion and to use the local currency (loaded on the card)