

Business Continuity Management – Statement

Axis Bank hian a tum ber chu suangtuah thiamna, hnathawktute thuneihna pek leh technology thiam taka hmanga customer delivery lama tha lawr financial solutions petu duh zawk nih hi a ni. Bank chuan engtik lai pawhin service chatlak lo pek a tum a, tichuan kan customer zawng zawngte inrintawkna vawng reng turin theihtawp a chhuah ang.

Axis Bank hian Business Continuity Management (BCM) Model nghet leh mumal tak a nei a. Chu ruahmanna chu RBI-in kaihruaina a tichhuah leh khawvel pum huapa tih dan tha ber nena inmil a ni.

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Bank chuan BCM a siam laiin a hnuai tarlan ang hian kawng thum a pawm a ni:

- Sumdawna leh hnathawh chhonzawm zelna tur group bik ruahmanna
- Information technology system, data backup leh network-te chhiatrupna thlena a siamthatna tur ruahmanna
- Customer/hnathawktu-te chungka khaihlakna nasa tak a thlen leh Bank thil neih chhiatna avanga nghawng awm ngaituah tur Rikrum thila chhanletna kalhmang

Continuity ruahmanna chuan Bank chungka hnathawh pawimawhte siamthatna a ti awlsam a, chu chuan Bank chu a sumdawnaah pawisa lam thil, regulatory, customer emaw hmingthatna lama nghawng a neih eng pawh a tihtlem phah a ni. Bank-a Business Continuity Office chuan Bank-in sumdawn chhonzawm zel tura a inbuatsaihna tihchakna kawngah hma a la chhonzawm zel a ni.

Khaihlakna nasa tak emaw, chhiatrupna emaw a thlen hnuai channel pangngai hmanga min rawn biak theih loh chuan khawngaihni kan call centre-te bia ang che. I khawpui chhunga call center biak theihna number chu a hnuai link ah hian a awm ang: <https://www.axisbank.com/contact-us>

Kan call centre kaltlangin min rawn biak theih loh chuan kan website www.axisbank.com ah I lut thei ang a chuan i service dilna te min thawn/register thei baw.

Disclaimers:

Axis Bank-a BCM hi bank thawh dan hrang hrangte inremna anga khaihlakna avanga nghawng awmte tihziaawmna tur leh sumdawna kalpui lehna tura siam a ni. Siamthat lehna hun chung te chu a tul apianga hnathawh tur dah pawimawh hmasakna tur ruahmannaah hian chelh a ni. Siamthat lehna hun chung tak chu pawn lam thil hrang hrang thunun theih loh avangin a danglam thei.

Hriattir lawkna awm lovin BCM hi siam danglam theih a ni.