

## **Business Continuity Management – Statement**

Axis bank laga shabana (vision) toh ekta subse mongur daka financial solution provider hobole mon ase, kon bara technology phal para use kuri kena aro employees khan ke management power de kena nahoi le institution juiabole phal para buji kena customer khan ke phal aro biswas daka service dewbole/provide kuribo mon ase. Bank para service hotai provide kuribo aro bank para customer khan ke mon aram para rakhibole pura effort debo.

Axis bank ekta well defined business continuity management (BCM) ase. RBI para guideline issue kura nesha follow kusi jai sae.

Dinta (3) specified ketya BCM developing kura time de bank pare adopt kura:

- Group specific plans de eku disturbance nadaki kena business aro function kura
- Disaster recovery plans tou recover kuri poble ase information technology system, data backup aro networks.
- Emergency response kura laga procedure addressing impact disruption to customers/employees na hiole ketya bank laga saman damage howa time de.

Continuity plan asankura recovery of critical activities function kuri Bank pedor de, Etu para komtikuri financial, regulatory customers or reputational impact. Bank business eku dectar na deya office narukhi kena kam dey dakot dekena business continuity aro ready daka bank.

Chodi significant disruption na hoile disaster howa bechi de contact kuri po na paribo through regular channel. Morom para contact kuri be moi khan laga call centre. Etu de kuribe <https://www.axisbank.com/contactus>.

Chodi apeni connect kuribo para nai koi le visit kuribe etu web-site de [www.axisbank.com](http://www.axisbank.com) aro patabi/register apani laga service request.

### **Disclaimers:**

Axis bank's para BCM developed kura tou disruption komti (to reduce) kuribole aro business activities restart hoimoi de kura she. Hosa laga recovery time line tou alak-alak dakhe external factors involve kura karne aro ketya patou beyond control hoi jai.

BCM modified/change kuri dhakibo eku information nade lebe.