

Terms and Conditions for Yatra Offer with Axis Bank Credit and Debit Cards

(6th September 2018- 8th September 2018)

Offer Terms and Conditions:

- **Offer 1:** Rs.1200 instant discount on Domestic Flight bookings (on minimum card paid amount of Rs.5500) on Yatra (Code: AXCARD18)
- **Offer 2:** In case of EMI transactions the maximum instant discount will be Rs.1,400 (on minimum paid amount of Rs.5500) on Yatra (Code: AXEMI18)
- Offer will be valid on bookings made with Axis Bank Credit and Debit Cards only.
- **Offer Period:** 6th September- 8th September 2018 (both days inclusive)
- The offer will be valid only once during the offer period.
- This offer from Yatra and Axis Bank is open to all residents of India holding Axis Bank credit & debit card. The discount can be availed by the customers making a full purchase only through their Axis Bank credit/debit card on Yatra.
- Customers have to fill the promo code in the promo code field on Yatra to avail the discount.
- Discount will not be valid on cancelled tickets/bookings or for charge back transactions. Yatra Online Private Limited reserves the right to reverse the discount in case the ticket/booking is found to be cancelled later.
- This offer is not valid for travel agents. Yatra reserves the right to recover the discounted amount if such a case is brought or comes to Yatra notice.
- All tickets and bookings will be subject to availability at the time of booking and will be governed by the standard airline terms and conditions.
- This offer is not valid for split bookings where customer makes multiple bookings to avail multiple discounts. Yatra reserves the right to recover the discounted amount or cancel the booking if such a case is brought or comes to Yatra's notice.
- Discounts provided under the offer cannot be clubbed with any other offer or discount extended by Yatra or Axis Bank as part of any other arrangement.
- Pictures of products shown in the communication sent to the customer either through mailers or advertised on the website, are representative only and may not bear a resemblance to the actual products.
- Products offered under this program are subject to availability.
- All government levies like sales tax, TDS, any local tax, octroi etc., shall be payable by the customer as applicable at the time the respective discounts were offered.

- Yatra and Axis Bank reserves the right to modify, withdraw, or change any of the terms and conditions applicable to these programs/offer at any time without any prior notice.
- Any disputes arising out of this offer shall be subject to the exclusive jurisdiction of competent courts at Mumbai, India only.
- This is limited period offer and both the partners can change the offer terms anytime.

Standard Terms and Conditions:

- The offer is NOT applicable on Corporate Credit cards and NRE Debit Cards
- Offer is not applicable on payments made through 3rd party wallets, gift card, COD, Pay Pal and net banking payments.
- Transactions completed during this Offer Period with the appropriate deal code will only be considered. The date of travel can be beyond the expiry date of the offer.
- Products and services are subject to availability.
- For any card related claims/ issues, the customer shall approach Axis Bank and Yatra shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
- In case of full cancellation the offer stands void and customer will not be eligible for discount.
- In case of partial/full cancellation, offer stand void if the revised booking amount is not eligible for discount. If the revised booking amount is still eligible for discount, then it will be appropriately reduced basis booking amount.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and Yatra reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, Yatra will not refund the booking amount.
- Yatra will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and Yatra reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- In no event, the entire liability of Axis Bank and Yatra to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the discount amount.

- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Mumbai.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to Yatra and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank and Yatra shall in no way be liable if any Customer is unable to login to Yatra due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Axis Bank or Yatra, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any direct loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or Yatra in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or Yatra, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or Yatra shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent will not be eligible for the benefits of the offer as per Bank's policy. Bank's discretion in this regards shall be final.

- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at Yatra website shall apply.

Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

EMI Terms and Conditions:

- EMI offer will be applicable only if the card is used on www.yatra.com
- EMI is available on on Axis Bank Credit Cards
- ROI for 3 and 6 months will be 12%, 13% for 9 and 12 months and 15% for 18 and 24 months. ROI will be informed before completing the transaction on the payment gateway.
- If customer opts for foreclosure or cancellation of EMI facility, customer will have to inform the customer service of Axis bank for discontinuing the EMI facility. The cancellation will not be automated. EMI cancellation request should be given at least 1 working day before the due date.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the cash back under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- In case of any matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- All other EMI terms and conditions remain the same. Please refer - <https://www.axisbank.com/retail/cards/credit-card/useful-links/card-services/convert-purchases-into-emis>