

Terms and Conditions on Credit and Debit Cards

(Nov 2015 – Dec 2015)

Musafir.com

Terms and Conditions:

Offer:

Flights			
Trip Type	Minimum booking amount	Maximum discount	Promo code
Domestic	Rs 5,000	Rs 1,000	MUSAXDF
International			MUSAXIF

Holiday Packages		
Trip Type	Offer	Promo code
Australia, New Zealand, The Americas, Europe, Africa	10% off	MUSAXDH
Rest of the world	5% off	MUSAXIH
Within India	5% off	MUSAXIH

- **Offer period:** Till 31st December 2015
 - Offer is available only at <http://in.musafir.com/offers/axisbank.aspx>
- **For flights** - *Offer of flat 10% only valid for direct individual travel purchases of domestic flights operating within India and offer of flat 3% only valid for direct individual travel purchases of international flights operating from India for adults and children purchased online on in.musafir.com till December 31, 2015.
 - Offer not valid for pre-packaged trips, trips booked through our travel experts, trips booked by travel agents or in conjunction with any other offer (This also includes the current IndiGo Airlines and SpiceJet Sale).
 - Offer only valid if the Promo Code is successfully entered before purchase. Offer amount will be deducted from any refunds if a trip is cancelled in part or full. Offer may only be redeemed against one purchase on in.musafir.com.
 - Offer has no monetary value and cannot be reused, exchanged, encashed or refunded.
 - Musafir.com India Private Limited reserves the right to withdraw this offer at its discretion and without any prior notice.
- **For Holidays** - *This offer is valid for sale till December 31, 2015.
 - Offer is valid for a minimum of 2 adults travelling together.
 - Offer is not valid for use during festivals, long weekends and exhibitions.
 - This offer cannot be clubbed with any other offer on Musafir.com.
 - Offer is non-encashable, non-transferable.
 - Offer will not be honoured if the booking is cancelled/partially refunded. Musafir.com has the right to amend/withdraw this offer at any time without prior intimation.
 - Any person availing this offer shall be deemed to have read the above mentioned Terms and Conditions.
- This Offer is valid on all Axis Bank Retail Credit and Debit Cards. This offer is not valid on Corporate Credit Cards.

- The offers are solely brought to you by Musafir.com and that AXIS Bank is not making these offers and therefore AXIS Bank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability or quality either of the offer or of the products/services made available to customer by Musafir.com website under the respective offer.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the offers and/or products/services under the offers must be addressed in writing, by the customers directly to Musafir.com and that AXIS Bank shall not entertain any communication in this regard.
- The Offer cannot be clubbed with any other bank offer.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final
- Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchants. Any dispute or claim regarding the goods and services must be resolved by the Cardholder/s with the Merchant directly without any reference to Axis Bank.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Musafir.com & Axis Bank retains the right to change or discontinue the Offer at any time during the Promotion Period. The decision of Musafir.com & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.

- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Musafir.com Terms & Conditions applicable.