


# INTRODUCING 24x7 CONCIERGE SERVICE DESK

Exclusive for NRI Burgundy Customers\*

burgundy

Premium Banking Services

by  **AXIS BANK**

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## AVAIL FROM A HOST OF BENEFITS AND SERVICES LISTED BELOW:

### TRAVEL SERVICES

- Pre-trip Inoculation and Visa Requirement Information
- Hotel Referral and Reservation Assistance
- Flight Information and Ticketing Assistance
- Luxury Car Rental and Limousine Referral
- Reservation Assistance
- Currency Rates and Conversions
- Trip Planning and Assistance
- Airport Limousine Concierge
- Airport VIP Service (Meet-and-Greet)
- Airport Lounge Access Service
- Overseas Language/Translation Support
- Sightseeing and Destination Recommendations
- Luxury Yacht/Cruise Information and Reservations
- Train or Rail Information and Ticketing

### GOLFING SERVICES

- Golf Course Referral and Reservation Assistance
- Golf Lessons Information and Referral Assistance
- Golf Equipment and Apparel
- Golf Events Assistance

### WINE AND DINE

- Dining Referral and Reservation Assistance
- Private Dinning Assistance
- Food Tours Referral and Assistance
- Food Tasting Events Information Service
- Vineyards Information and Referral Services

### ARTS AND CULTURE

- Special Events and Performance Assistance
- Information on New Books and Albums Releases
- Cultural Centres, Museums, Art Gallery and Exhibition Information and Referral Services
- Cultural and Historical Tours

### SHOPPING SERVICES

- Flower and Gift Delivery Assistance
- Jewellery and Watches Referral Assistance
- Arts and Antiques Dealers Information Assistance
- Major Shopping Belts/Locations Information
- Spa, Fitness Centre and Sports centre Information
- Spa & Fitness Centre Referral Assistance
- Tailoring

### BUSINESS SERVICES

- Conference Information and Referral Services
- Messenger Service Assistance
- Courier Service Assistance
- Translation Services

### OTHER SERVICES

- Event Planning
- Pet Care Assistance
- Laundry Pick-up/Drop-off Services
- Home Grocery Delivery
- Massage and Aromatherapy Services

\*This service is applicable only for Axis Bank NRI Burgundy Customers.