

**Terms and Conditions for Epicure Membership on Axis Bank Burgundy
Private Credit Card**

About the benefit: All primary cardholders of Axis Bank Burgundy Private Credit Card are eligible for a complimentary Epicure membership. It is renewed every year as long as the card is active.

The benefits extended to cardholders as part of this membership include the following:

Ongoing Membership Benefits:

- 25% savings on food & beverage: On dine-in & takeaway at participating restaurants across hotels for upto 10 persons
- 20% off on Spa Treatments at Jiva Spas across hotels – Unlimited
- 25% off on orders via Qmin App – Unlimited

Exclusive Benefits

- 20% savings on Best Available Rate on rooms/suites at participating hotels- One stay voucher
- 20% on Best Available Rate at Taj Palaces on rooms/suites, upto a maximum of 5 nights- One stay voucher
- 20% savings at Taj Safaris on rooms/suites, upto a maximum of 5 nights- One stay voucher

List of Participating hotels and standard terms and conditions on the membership program are available on <https://www.tajhotels.com/epicure/axisbank>

How to avail:

1. To avail the membership, the card holder needs to sign the consent form provided in the welcome kit and submit the same by sending an e-mail to premium.experience@axisbank.com

Card holder will receive the Membership kit within 21 working days from date of request.

Detailed terms and conditions:

1. The benefit is applicable only to primary cardholders of Axis Bank Burgundy Private Credit Card.
2. Membership to the program will be renewed on credit card anniversary date, if the card is active
3. Axis Bank will entertain queries/ complaints related to membership issuance/renewal/activation only. Any issue pertaining to membership benefits/reservation/ service should be resolved by the Cardholder with IHCL by reaching out to the Epicure Help desk from 9:30 am to 6:30 pm, seven days a week on 1800 102 6080 or email – epicure@ihcltata.com

4. IHCL & Axis Bank reserve the right to disqualify any participant/s from the benefits of the offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.
5. IHCL & Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
6. IHCL & Axis Bank also reserve the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.
7. Cardholders whose accounts are not active and/or are closed or have a credit freeze will not be eligible for membership issuance/renewal.
8. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
9. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
10. The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
11. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
12. Offer provided by Axis Bank is solely for promoting usage of Axis Bank Burgundy Private Credit card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the IHCL . Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with IHCL directly.
13. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
14. Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
15. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
16. The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
17. Axis Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of Axis Bank Limited. All rights are reserved
18. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
19. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and/or services under the offer.
20. Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
21. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any

manner whatsoever for any such taxes, duties, levies or other statutory dues.

22. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.

23. Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.

24. Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.

25. Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.

26. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.