

## Investor's complaints

### Data for the month ending March 2025:

Sr. No.	Received from	Pending as at the end of last month	Received during the month of March, 2025	Resolved during the month of March, 2025	Total Pending during the month of March, 2025	Pending complaints > 1 month	Average Resolution time <sup>^</sup> (in days)
1	Directly from Investors	-	-	-	-	-	-
2	SEBI (SCORES)	-	-	-	-	-	-
3	Stock exchanges (if relevant)	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-
	<b>Grand Total</b>	-	-	-	-	-	-

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints for the financial year:

Sr. No.	Month	Carried forward from previous month	Received during month	Resolved during particular month*	Pending at the end of particular month#
1	April, 2024	-	-	-	-
2	May, 2024	-	1	1@	-
3	June, 2024	-	3	3@	-
4	July, 2024	-	-	-	-
5	August, 2024	-	1	1@	-
6	September, 2024	-	-	-	-
7	October, 2024	-	-	-	-
8	November, 2024	-	-	-	-
9	December 2024	-	-	-	-
10	January 2025	-	1	1@	-
11	February 2025	-	-	-	-
12	March, 2025	-	-	-	-
	<b>Grand Total</b>	-	<b>6</b>	<b>6@</b>	-

@ Not related to Merchant Banking activities.

\* Inclusive of complaints of previous months resolved in the subsequent month.

# Inclusive of complaints pending as on the last day of the month.

### Trend of annual (financial year) disposal of complaints:

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during particular year*	Pending at the end of particular year#
1	2021-22	1	15	16@	-
2	2022-23	-	4	4@	-
3	2023-24	-	8	8@	-
4	2024-25	-	6	6@	-

@ Not related to Merchant Banking activities.

\* Inclusive of complaints of previous year resolved in the subsequent year.

# Inclusive of complaints pending as on the last day of the year.