

Investor's complaints

Data for the month ending May, 2022:

Sr. No.	Received from	Pending as at the end of last month	Received during the month of May, 2022	Resolved during the month of May, 2022	Total Pending during the month of May, 2022	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	-	-	-	-	-	-
2	SEBI (SCORES)	-	-	-	-	-	-
3	Stock exchanges (if relevant)	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-
	Grand Total	-	-	-	-	-	-

Trend of monthly disposal of complaints for the financial year:

Sr. No.	Month	Carried forward from previous month	Received during particular month	Resolved during particular month*	Pending at the end of particular month#
1	April, 2022	-	3	3@	-
2	May, 2022	-	-	-	-
	Grand Total	-	3	3@	-

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

@ Not related to Merchant Banking activities.

Trend of annual (financial year) disposal of complaints:

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during particular year*	Pending at the end of particular year#
1	2020-21	-	2	1	1
2	2021-22	1	15	16@	-
3	2022-23	-	3	3@	-

@ Not related to Merchant Banking activities.