

#### Coupon Code: AXISOYO

Code Validity: 14<sup>th</sup> Aug – 31<sup>st</sup> March 2020 (both dates included), Check-In valid till 31<sup>st</sup> March, 2020.

# FAQs:

# Q. What is the Offer?

30% Instant Discount upto Rs. 3000 /- per card on Axis Bank Debit & Credit Cards. Minimum transaction value is Rs. 699 and above.

# Q. What is the Offer Duration?

Offer is valid from 14<sup>th</sup> August -30<sup>th</sup> September 2019 (both days included).

# Q. Is there any coupon code and payment mode associated?

Users to apply the coupon code **AXISOYO** and pay via their Axis Bank Debit & Credit card.

# When do I get the Discount?

To avail the Discount, users to apply the coupon code **AXISOYO** before the 'Pay Now' step at OYOrooms website, M-Web, mobile application & Direct channel (call center).

# Q. Any Other Conditions on Offer?

- Offer shall be applicable on OYO Hotels & Homes bookings.
- The offer is valid for check-ins till 31<sup>st</sup> March, 2020 .
- This offer cannot be combined with any other Offer.
- Offer can be availed on OYO Platform OYO App, Web, Mweb and Call Center (Direct) bookings.

#### **Offer Details**

1. Get 30% flat discount on OYO Hotels & Homes on Payment via Axis Bank Debit & Credit Cards. USE code **AXISOYO** 

2. Axis Bank users to get 30% flat discount on OYO Hotels & Homes bookings only. Minimum transaction value is Rs. 699 and above.

3. Customers to apply the code **AXISOYO** before the 'Pay Now' step at OYOrooms website and mobile application.

- 4. Offer is available without any blackout period.
- 5. Offer is applicable only once per user during the offer validity.
- 6. Maximum discount per booking would be Rs. 3,000/-

#### General T&C Applicable:

1. This offer is valid from 14<sup>th</sup> Aug– 31<sup>st</sup> March 2020 (both days included), Check-In valid till 31<sup>st</sup> March, 2020.

2. Discount shall be adjusted in case of full refunds or cancellation of Booking. In case

of partial refund the given discount shall be rolled back in same proportionate amount.

3. OYO customers are not bound in any way to participate in this offer. Any participation is voluntary and the offer is being made purely on a best effort basis.

4. The offer is non-cashable, not extendable and non-negotiable and all queries with regards to the discount Offer will be valid/open for escalation only up to 60 days from the offer end date – post which OYO is not liable for any Discount related query handling.

5. The maximum discount per booking would be Rs. 3,000/-. Offer is applicable only once per user during the offer validity.

6. This Offer shall be subject to all applicable laws, rules and regulations which are in existence and which may be promulgated anytime by any statutory authority.

7. OYO reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.

8. Above offers is by way of a special offer for select OYO customers only and nothing contained herein shall prejudice or affect the terms and conditions of the member agreement.

9. Any query regarding the program will be entertained till 60 days from offer fulfillment date. Post such date, OYO will not entertain any correspondence or communication regarding this Program from the customer.

10. The Axis bank offer cannot be clubbed with any other offer running on the OYO

platform simultaneously.

11. Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered by the alliance partner. Any dispute or claim regarding the goods, services and assured gifts / prizes must be resolved by the Card Holder/s with the alliance partner directly without any reference to Axis Bank.

12. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services /offer availed by the Card Holder/s under the alliance offered by the alliance partner.

13. Axis Bank reserves the right to disqualify the Alliance Partner/s or Card Holder/s from the benefits of the alliance if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the alliance or otherwise by use of the Card.

14. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and services.

15. The Offer is not available wherever prohibited and / or on merchandise / products /

services for which such alliances cannot be offered for any reason whatsoever.

16. Save for the extent to which this Agreement is amended, all other terms and conditions of the main agreement remain unchanged.

17. Any Dispute with regard to this offer will be handled within Jurisdiction of Delhi.

# **Standard Terms and Conditions:**

- In case there is more than one offer available simultaneously, no two offers can be combined by the participant.
- This Offer is valid on all Axis Bank Credit Cards. This offer is not valid on NR and Corporate Credit Cards.
- The cashback will be processed 90 days from date of purchase, on a best effort basis
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.

- Axis Bank reserves the right to modify / alter all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent will not be eligible for the benefits of the cashback offer as per Bank's policy. Bank's discretion in this regards shall be final.
- Card account holders whose accounts are not active and/or are closed or have a credit freeze at the time of processing of cashback will not be eligible for the benefits of the offer. Cashback will be given only in the form of account credit. Cashback will not be given in any other mode. Bank's discretion in this regard shall be final.
- Axis Bank only offers cashback on purchase of goods and services of the Merchant by using Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchant.
- Any dispute or claim regarding the goods and services must be resolved by the Customer with the Merchant directly without any reference to Axis Bank.
- Cashback offered by the Bank is solely for promoting usage of Axis Bank Credit card.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- OYO & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of OYO & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- OYO Terms & Conditions applicable.
- All packages are subject to availability at the time of booking confirmation GST and Payment Gateway fees applicable at the time of booking

- Any purchase using Axis Bank Credit Card shall be deemed as acceptance of the terms and conditions mentioned herein. Cardholder agrees to indemnify the Bank against any loss (direct, indirect or consequential), cost & damage which may be caused by him/her to the Bank due to participation in this offer.
- Axis Bank holds the exclusive right at its sole discretion to refuse or deny the offer to any Cardholder.
- Under no circumstance will the offer/cashback being offered under this program be settled in cash
- This Offer is subject to applicable law and regulations.