

Axis Bank Meal Card- Employee FAQ

1. How do I apply for Axis Bank Meal Card?

You can apply for Axis Bank Meal card in 2 ways after selecting “Old Tax Regime”

- a) One axis app>> Payroll>> Detailed Payroll>> Investment>>Meal Plan Benefit
- b) Visit Darashaw portal>Investment>>Meal Card Benefit

2. What is the TAT for receiving the Axis Bank Meal Card and how to track it?

Axis Bank Meal Card will be delivered to you within 15 working days of receiving details from Axis HR. For tracking the current status of meal card order please write to prepaidcard.support@axisbank.com.

3. Where will the card be delivered?

Your Axis Bank Meal Card will be delivered to the address you specified while applying for it.

4. How can the card be funded?

Axis Bank Meal Card is a reloadable card. Your staff account will be debited for funding the Axis Bank Meal Card for the amount you mentioned while applying for the card. Monthly deduction for funding amount permanently till one has opted for Old tax regime.

5. Do I need to do any additional step to avail Tax benefit?

One only has to apply for Axis Bank Meal Card. No additional step or form to be filled for tax benefits.

6. Is Virtual Card available for Meal Card?

Axis Bank Meal Card is only available physically and not in any virtual format.

7. Is it going to be an automated payment on card every month once I have opted for the same?

Yes, your card would be credited automatically with the amount as entered by you in portal

8. I am not able to see the option to apply for Axis Bank Meal card on One Axis app/Darashaw portal

You have to select “Old Tax Regime” to apply for Axis Bank Meal Card.

9. What is the maximum amount I can opt for Meal Card?

Your Axis Bank Meal Card has a funding upper limit of Rs. 3300/- per month. One can fund their card for any amount less than equal to Rs 3300/-. Tax benefit can be availed on the entire funding amount within the funding limit.

10. What would happen if I do not use Axis Bank Meal Card?

Your Axis Bank Meal Card will be valid for 5 years and you may continue using the card with your accumulated amount at any point of time. The maximum balance on your meal card can be Rs. 1 lakh at any point of time. After 1 lakh Card will not be funded till the existing balance utilisation.

11. What would happen to my Axis Bank Meal Card if I leave Axis Bank?

After you exit the organization, your card loading would be stopped.
Your Axis Bank Meal Card will still be active and you would be able to use the card with your accumulated amount.

12. What if I want to discontinue my Axis Bank Meal Card in between the financial year?

You may select to stop funding your Axis Bank Meal Card by changing the loading amount in One Axis app during investment period window.

13. How do I check my Axis Bank Meal Card balance?

You may login using the link www.prepaidcards.axisbank.co.in/customer/html/LoginFrame.html and check your account statement

14. What is the customer support number & Email ID?

You may reach out to us at 022-6787700 or write to us at prepaidcard.support@axisbank.com