

CLAIMS PROCESS FOR

MAX LIFE PRADHAN MANTRI JEEVAN JYOTI BIMA YOJANA

A Non Linked Non Participating One Year Renewable Group Term Insurance Plan UIN: 104G089V01

Claim Forms are available at all Max Life Insurance Offices & all the Bank's Branches from where the policy was purchased. Claim Forms are also available at www.axisbank.com and www.jansuraksha.gov.in

CLAIMS PROCESS

- Nominee to contact concerned branch of the Bank where insured member had his savings bank account & was covered under Max Life Pradhan Mantri Jeevan Jyoti Bima Yojana
- Nominee will submit duly completed Claim Form, Death Certificate of insured member along with a copy of cancelled cheque of Nominee's bank account or Nominee's bank passbook where name & account number are printed and photo id of Nominee (All documents to be Original Seen and Verified (OSVed) by the bank)
- NEFT mandate form attested by Bank can be submitted in case Nominee's bank passbook or cancelled cheque with printed name & account number are not available
- Bank shall conduct a quality check on the claim documents to verify member & Nominee's details before sending them to Max Life Insurance at Operations Center - 2nd Floor, 90A Udyog Vihar Phase – IV, Sector 18, Gurugram 122015

DOCUMENTS REQUIRED

- Claim Form (to be completed by Nominee & Bank)
- Original/Attested copy of Death Certificate issued by Municipal Authorities
- NEFT mandate form/Copy of Bank passbook/Cancelled cheque where name & account number of Nominee are printed
- Photo id proof of Nominee

In case of accidental deaths, following additional documents are required:

- First Information Report (FIR)
- Post Mortem/Viscera Report and Panchnama
- Final Police Investigation Report

In case of additional information/documents, the insurer reserves the right to call for additional information/documents for claim evaluation.

CLAIMS TURNAROUND TIME

- We shall be settling all claims within 30 days from receipt of last document/clarification



DISTRIBUTED BY



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BEWARE OF SPURIOUS/FRAUD PHONE CALLS

- IRDAI is not involved in activities like selling insurance policies, announcing bonus or investment of premiums.
- Public receiving such phone calls are requested to lodge a police complaint.