

## For Clients Maintaining CDSL/NSDL Demat Account and Professional Clearing Member (PCM) Services with the Bank

Filing complaint on SCORES - Easy & Quick

- a. Register on SCORES portal (https://scores.sebi.gov.in/)
- b. Mandatory details for filing complaints on scores
  - i. Name, PAN, Address, Mobile number, Email ID
- c. Benefits:
  - i. Effective Communication
  - ii. Speedy redressal of the grievances

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