

Ezeego1 Terms and Conditions

Hotel Offer

Offer Title: **FREE 2 nights stay worth Rs. 6000 at any Hotels of your choice across India**

To redeem this offer in simple steps:

1. Call us on **1800 120 0408** & announce the offer you wish to avail
2. To avail the offer, provide first 15 digit of your **Axis Bank MY Business Credit Card** number to the customer service executive. Your first 15 digit credit card number is your promo code..
3. The hotel bookings is restricted to the choice of hotels available on ezeego1.com website
4. Booking will be valid for room booked irrespective of the room type or occupancy type.
5. You can avail the offer offline through Ezeego1's call center, a separate number is set up for the same.
6. Bookings made under this offer if cancelled cannot be used again at a later date. Confirmed bookings that are cancelled will be considered as usage of the offer.

Terms & Conditions:

1. This offer is valid for India citizens only.
2. The offer is valid on bookings made within **6 months of issuance of the card for travel within 9 months of issuance of the card.**
3. Offer is valid for bookings made using Axis Bank MY Business credit card only. Any additional payments need to be made using an Axis Bank MY Business credit card only. Payments cannot be made through any other mode or card.
4. Bookings have to be made by calling the 24*7 Customer Service Team of Ezeego1.com on **1800 120 0408 (toll-free) or by emailing the details to axispromo@ezeego1.com**
5. The Complimentary hotel booking can be used only once by the card holder in the following ways -
³⁵₁₇ **1 night stay: Booking amount or Rs. 3000, whichever is lower**
³⁵₁₇ **2 nights stay: Booking amount or Rs. 6000, whichever is lower**
6. Difference, if any, between the booking price & the offer amount will be borne by the cardholder. If the booking amount is less than the offer amount, the difference in amount will be forfeited.
7. To avail the offer, kindly provide first **15 digit of your Axis Bank MY Business credit card** number along with the date of issuance to the call centre executive while booking your travel.
Note - validation of promo code does not guarantee discount, terms and conditions have to be met.
8. All bookings would be subject to availability at the time of booking and will be governed by the standard hotel booking terms and conditions.
9. Bookings made under this offer cannot be altered / cancelled / amended.
10. This promotion is funded from a special promotional budget created by Ezeego1 & Axis Bank.
11. Axis Bank or Ezeego1 shall not guarantee or be held responsible or liable for any product or service offered by the hotel group which is not within the control of Ezeego1.
12. All disputes related to the offer shall be the subject matter of the jurisdiction of the Mumbai High Court. The prevailing statutory laws of India shall be applicable to the offer.
13. This offer cannot be combined with any other offer currently applicable on www.ezeego1.com for the same products.
14. The Offer is not open to the relatives and employees of Ezeego1, travel agents and its associate companies.

Combined Offers

	Domestic	International
Flights	Rs. 500 cash back per passenger on booking any domestic return air ticket	Rs. 1,500 cash back on booking any international return air tickets
Hotels	Rs. 1,000 cash back on booking any hotels across India, Nepal & Bhutan on min booking value of Rs.7,000	Rs. 1,500 cash back on booking of Rs. 7,000 and above
Holidays	Get Rs. 2,500 cash back on domestic holidays worth Rs. 20,000 & above	Get Rs. 3,000 cash back on international holidays worth Rs. 20,000 and above
Bus	Rs. 100 cash back on bus booking	-
Car	Rs. 400 cash back on Car booking	-

Terms & Conditions:

1. These offers are valid for cardholders residing in India only.
2. These offers are Not Valid for bookings made by any Travel Agents or Affiliate partners.
3. To avail the offer, kindly enter and validate "**AXISCOMC**" in the Promo code section on the payment page. Note - validation of promo code does not guarantee cash back, terms and conditions have to be met.
4. Offer is valid for bookings made using Axis Bank MY Business credit card. Payment made through any other mode is not eligible under the offer.
5. To avail these offers, please read the terms & conditions mentioned under each product.

FLIGHT OFFER:

Domestic Flights:

6. The offer is valid for bookings made on **Air India (AI only), Go Air, IndiGo, Jet Airways (9W only) or SpiceJet** only.
7. The offer is valid for **Adult and Child bookings** only. This offer is not valid for Infant bookings.
8. All applicable Fees and Surcharges will have to be borne in full by the customer.
9. Apart from the **amendment / cancellation** charges levied by the airlines, ezeego1 will charge a handling fee of **Rs. 400 per ticket per person**, for domestic bookings. Refunds if any will be processed only after deducting the same. There will be no refund on partly utilized tickets.
10. Cash back amount will be reversed in case of any cancellation.
11. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

International Flights:

12. Cash back amount will be **Rs. 1,500 per passenger per roundtrip ticket for international sector**. Applicable Fees and Surcharges will have to be borne in full by the customer
13. The offer is valid for **Adult and Child bookings** only. This offer is not valid for Infant bookings.
14. **Offer not valid for travel to SAARC countries**, viz - Bangladesh, Bhutan, the Maldives, Nepal, Pakistan, Sri Lanka and Afghanistan.
15. International air offer is valid only for tickets booked on flights originating **Ex - India**. Tickets booked on code share flights (4 digit flight nos) are not eligible under the offer. **Offer is not valid on Low Cost Carriers**.
16. Cash back amount will be reversed in case of any cancellation.
17. Apart from the **amendment / cancellation** charges levied by the airlines, ezeego1 will charge applicable transaction fees & a handling fee of **Rs. 750 for international bookings per ticket per person** for all amendments / cancellations. Refunds if any will be processed only after deducting the same. There will be no refund on partly utilized tickets
18. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

HOTEL OFFER:

International Hotels:

19. **Get Rs. 1,500 cash back on international hotel bookings of Rs. 7,000 and above.**
20. In case of non availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
21. Cancellation/ Amendment charges will be applicable as per the hotel policy. Any cancellations during peak period may attract upto 100% retention
22. Apart from the **amendment / cancellation** charges levied by the hotels, ezeego1 will charge a handling fee of **Rs. 500 per booking** for all amendments / cancellations. Refunds if any will be processed only after deducting the same.
23. We require the following documents in order to release your vouchers for international hotel bookings
 - a. Copy of the first 2 and last 2 pages of the traveler's valid passport
 - b. BTQ form duly filled in and signed by the traveler
 - c. Copy of Proof of Address (any one of the below)
 - c.i. Telephone Bill
 - c.ii. Electricity Bill
 - c.iii. Latest Bank Statement
 - c.iv. Letter from any recognized Public Authority
24. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

HOLIDAY OFFER:

Domestic Holidays:

25. **Flat Rs. 2500 off per transaction on booking domestic holiday packages worth Rs. 20,000 and above.**
26. This cash back offer is valid on booking any holiday package on **minimum booking of 2 passengers.**
27. Bookings made under this offer are **not refundable** i.e. booking will not be refunded on cancellations of bookings made under the offer.
28. In case of non availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
29. Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever
30. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

International Holidays:

31. **Flat Rs. 3,000 cash back on booking any international holidays on minimum booking value of Rs. 20,000 and above.**
32. In case of non availability of rooms, an alternate will be offered. Any difference in price for the alternate offer will be payable by the customer.
33. Cancellation/ Amendment charges will be applicable as per the hotel policy. Any cancellations during peak period may attract upto 100% retention.
34. Apart from the **amendment / cancellation** charges levied by the hotels, ezeego1 will charge a applicable transaction fees & a handling fee of **Rs. 500/-** per booking for all amendments / cancellations. Refunds if any will be processed only after deducting the same.
35. We require the following documents in order to release your vouchers for international hotel bookings
 - a. Copy of the first 2 and last 2 pages of the traveler's valid passport
 - b. BTQ form duly filled in and signed by the traveler
 - c. Copy of Proof of Address (any one of the below)
 - c.i. Telephone Bill
 - c.ii. Electricity Bill
 - c.iii. Latest Bank Statement
 - c.iv. Letter from any recognized Public Authority

36. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

BUS OFFER:

- 37. Get **Rs.100 cash back per ticket** on booking any bus tickets in India.
- 38. Bookings made under this offer are **not refundable** i.e. booking will not be refunded on cancellations of bookings made under the offer. .
- 39. Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever.
- 40. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

CAR OFFER:

- 41. Get **Rs. 400 cash back** per car booking within India.
- 42. The offer is valid on car rentals for minimum **8 hours/ 80 Kms**.
- 43. The offer is valid on the booking of **Honda City, Hyundai Accent, Tavera, Innova, Mercedes and other similar cars**. The offer is **not valid for Indigo, Indica** or other similar cars.
- 44. Bookings made under this offer are **not refundable** i.e. booking will not be refunded on cancellations of bookings made under the offer.
- 45. Offer will not be valid i.e. cash backs will not be given if transaction amount is refunded entirely or partially for any reason whatsoever.
- 46. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

General:

- 47. Additionally terms & conditions as mentioned in the flight, hotel, car & bus section (on the website) is applicable.
- 48. On validation of the promo code, **Re. 1 discount** will be processed. The actual cash back will be processed as per the below table -

Flights	within 7 working days of receiving complete payment
Domestic car & bus	within 15 working days of completion of travel
International hotels	within 21 working days of receiving complete payment

The amount will reflect in your card account within 3-14 days from date of processing depending on your bank.

- 49. One amongst the passengers travelling should be holding the name on the credit card used for the payment.
- 50. Cash back amount will be processed on **NET amount after deducting service tax**.
- 51. Each offer can be used maximum of **3 times** by customer annually.
- 52. All bookings would be subject to availability at the time of booking and will be governed by the standard terms and conditions mentioned on the website.
- 53. This promotion is funded from a special promotional budget created by Ezeego1.
- 54. Ezeego1 shall not guarantee or be held responsible or liable for any product or service offered by the Airlines / hotel or supplier which is not within the control of Ezeego1.
- 55. All disputes related to the offer shall be the subject matter of the jurisdiction of the Mumbai High Court. The prevailing statutory laws of India shall be applicable to the offer.
- 56. Ezeego1 reserves the right to change or withdraw the Offer, any time at the sole discretion of the Management. The Terms and Conditions of this promotion are subject to change without any prior notice.
- 57. This offer cannot be combined with any other offer currently applicable on www.ezeego1.com for the same products.

58. The Offer is not open to the relatives and employees of Ezeego1 and its associate companies.
59. Bookings have to be made online on our website www.ezeego1.com by calling our Customer Service Team on **1800 120 0408** (Toll Free).

Fulfillment Process:

1. To avail the offer, promo code "**AXISCOMC**" should be entered & validated in the promo code section on the payment page.
2. On validation of the promo code, an instant discount of **Re. 1** will be given. The actual cash back will be processed as per the below table

Flights	within 7 working days of receiving complete payment
Domestic holidays, car & bus	within 15 working days of completion of travel
International hotels & holidays	within 21 working days of receiving complete payment