

Terms and Conditions for MakeMyTrip Dubai Campaign

(29th Nov 2016 – 5th Dec 2016)

Offer on Axis Bank Credit & Debit Cards

1. Holiday Package
2. Flights from India to Dubai
3. Dubai Hotels

Details as below:

Offer 1: Holiday Packages

Offer: Flat Rs.12,000 cashback on all Dubai Holiday Packages exclusively for Axis Bank Credit & Debit Cardholders only

In order to be eligible for this offer, your package booking must include:

- A minimum of 2 pax and 4 nights stay in Dubai
- Airport transfers in Dubai
- Airfare to/from Dubai (tickets bought separately not qualify)
- At least one sightseeing activity in Dubai
- For customized bookings, offer is valid on bookings with a minimum of 2 passengers and a minimum booking value of INR 75,000

Key Details:

- No additional promo code is required to avail this offer
- Offer is valid from 0000 hours on 29th November and 2359 hours on 5th December'2016
- The entire amount of the offer amount must be paid using Axis Bank Credit & Debit Cards only on or before 19th December'2016
- Offer is valid only once per card during the offer period
- In order to make a booking under this offer, the customer may call on 1800 102 8900 or visit a MakeMyTrip retail branch offices/website/Mobile App
- There is no restriction on travel dates
- In case of multiple payments, the cashback will be processed to the card/account that was used first
- For eligible bookings cashback amount would be credited by MakeMyTrip by 11th January 2017 only for the eligible bookings
- This offer is valid on Axis Bank Credit Card EMI transactions as well
- This offer is not valid for payments made by swiping card on EDC machines

Offer 2: Flights

Offer: Get 15% cashback on Dubai Flight bookings departing from India on minimum booking value of Rs.15000; maximum cashback of up to Rs.5000.

Key Details:

- The customer must enter the promo code 'MMTDUBAI' in the E-Coupon field
- Offer is valid from 0000 hours on 29th November and 2359 hours on 5th December'2016
- Cashback amount will be calculated on the card paid amount per booking ID
- The offer is valid on 1 booking per card during the offer period
- The cashback amount will be credited to the customer's card account within 21 working days from the date of booking
- The offer is valid for bookings made on MakeMyTrip's website and Mobile App (Android & iOS)
- The offer is not valid on multi-city flight bookings

Offer 3: Hotels

Offer: Additional 30% cashback (maximum INR 1200) on Dubai Hotels

Key Details:

- Use any applicable PromoCode
- Offer is valid on bookings made between 000 hours on 29th November till 2359 hours on 5th December 2016
- This offer is valid for hotel check outs till 31st March'17
- The offer is valid for only 1 booking per card per day per MakeMyTrip Account
- A customer can make max 5 bookings in last 30 days using any eligible offer code on Hotel bookings
- The cashback amount will be credited to the customer's card account within 21 working days from the date of booking
- The offer is valid for bookings made on MakeMyTrip's website, Android App, iOS App only

Detailed Terms and Conditions

- The offers are NOT applicable on Corporate Credit cards and NRE Debit Cards.
- Transactions completed during this Offer Period with the appropriate deal code (if required) will only be considered.

- The time line provided for effecting credit on cashback is only indicative of expected period and may vary from the actual date of credit.
- For all bookings, the cashback amount shall be credited to the same credit/debit card as was used for the purpose of making the booking, and will reflect in the monthly card statement/s.
- Cashback will be calculated only on the amount paid using the Axis Bank Credit/Debit Card
- If the Customer does not receive the cashback amount, he/she can claim for the same within 3 months from the booking date. In the event the Customer fails to do so, he/she will not be eligible for the cashback amount. Customer can also write to: internationalbookings@makemytrip.com.
- Products and services are subject to availability.
- For any card related claims/ issues, the customer shall approach Axis Bank and MakeMyTrip shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
- In case of full cancellation the offer stands void and customer will not be eligible for cashback.
- If the Customer cancels the travel service purchase after the cashback amount is credited, MakeMyTrip will deduct the cashback amount from the refund and cancellation charges shall apply.
- In case of partial cancellation, offer stand void if the revised booking amount is not eligible for cashback. If the revised booking amount is still eligible for cashback, then it will be appropriately reduced basis booking amount.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, MakeMyTrip will not refund the booking amount.
- Axis Bank & MakeMyTrip will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and MakeMyTrip reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- Axis Bank only offers cashback on purchase of goods and services of the Merchant/MakeMyTrip by using Axis Bank Retail Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by the Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with the Merchant/MakeMyTrip directly without any reference to Axis Bank. Cashback offered by the Bank is solely for promoting usage of Axis Bank Debit and Retail Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Offer shall not constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of MakeMyTrip or any third party and is not intended to create any rights and obligations.

- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- In no event, the entire liability of Axis Bank and MakeMyTrip to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the cashback amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to MakeMyTrip and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank shall in no way be liable if any Customer is unable to login to MakeMyTrip due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Axis Bank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or MakeMyTrip in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or MakeMyTrip, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or MakeMyTrip shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.

- Credit Cardholder/s whose account has been classified as delinquent before or during the currency of the offer will not be eligible for the benefits of the offer. Bank's discretion in this regard shall be final
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at MakeMyTrip website shall apply.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- The terms and conditions shall be subject to applicable regulatory guidelines and prevailing laws & regulations amended from time to time. Axis Bank shall have the liberty to modify/discontinue the terms of offer based on the prevailing laws and regulations at any point of time and neither party shall be under any liability or obligation to continue implementation of the said offer till such time the terms are modified as per prevailing or amended laws & regulations at that point of time. In the event the terms of the offer cannot be continued without total compliance of prevailing laws/regulations at any point of time then this offer shall be deemed to be terminated forthwith from the date when the amended law restricting/prohibiting the terms of offer comes into force.