

## Offer terms and conditions:

- Offer valid on AXIS Bank Signature Card, Wealth Signature Credit Card, Affluent Signature Credit Card, Signature Premier Credit Card, Select Credit Card, Privilege Visa Credit Card, Burgundy Private Credit Card, Vistara Credit Card, Vistara Signature Credit Card, Vistara Infinite Credit Card, Infinite Card,Reserve Credit card, Magnus Credit Card, Miles & More World Select Credit Card, Miles & More Select Credit Card NFC, Miles & More World Credit Card, Miles & More Word Credit Card NFC, Privilege Credit Card. Debit cards: Burgundy Private ,Burgundy Private NRO, Burgundy Debit, Burgundy NRO, Priority Debit, Priority Debit NRO,
- 2. As an Axis Bank Credit/Debit card holder you will be provided with EazyDiner Prime Membership Complimentary for 6 months. The offer will be valid on select cards after successful validation of card.
- 3. The Prime discount will be applicable when you pay via Axis Bank Credit\Debit card only and on using Pay now link from this page or EazyDiner mobile app, website or mobile website.
- 4. Restaurants under this program can be found on EazyDiner app and is subject to change from time to time without prior notice.
- 5. Customers need to make the booking via this page itself or using EazyDiner app, website, m-site to avail the instant discount offer. Otherwise, the offer will be declined.
- 6. All 1+1 deals are valid for a minimum of 2 guests. Example In case of 3 guests, 2 guests will be charged, and 1 guest will eat for free, in case of 5 guests, 3 guests will be charged, and 2 guests will eat for free.
- 7. Please inform the restaurant about your reservation through EazyDiner upon your arrival at the restaurant to have a hassle-free experience.
- 8. In case there are any concerns, please call the EazyDiner Prime hotline at <u>786 100 4400</u>.
- Axis Bank customers would earn double EazyPoints on each transaction i.e. if 2 people dine they will receive 100 EazyPoints. Read EazyDiner EazyPoint redemption policy here

   https://www.eazydiner.com/static/redemption
- 10. EazyDiner deals and discounts selected at the time of booking will be applicable along with the additional EazyPoints benefits on using PayEazy.
- 11. If the transaction through PayEazy fails but the money is debited, the amount will be refunded within 7 days.
- 12. Discounts offered on PayEazy by EazyDiner and its payment partners are subject to change without any notice.
- Cancellation is allowed till 30 mins before dining time. After this a booking cannot be cancelled. Bookings, once cancelled, cannot be reinstated. For any queries regarding Cancellation please call us at +91 786 100 4444
- 14. For any payment related queries or dispute, please call Eazydiner helpline at +91 786 100 4444. We would help to assist with any payment issues, difficulty in applying the Axis Bank Credit or Debit Card Offer, Bill and Charge slip Upload process. For any disputes, EazyDiner and Axis Bank decision will be final and cannot be challenged.
- 15. The EazyDiner Prime deal will be clearly identified on the restaurant screen. All EazyDiner Prime deals will have a minimum of 25% discount as specified in the deal.
- 16. Not all restaurants bookable on EazyDiner will have prime deals. Some restaurants may also have nonprime deals. All discounts are mentioned clearly against each deal for all restaurants bookable on EazyDiner.
- 17. Axis Bank will entertain queries and complaints related to the membership issuance and activations.
- 18. The Cardholder's participation in this offer is entirely voluntary and it is understood, that the participation by the Axis Bank cardholder shall be deemed to have been made on a voluntary basis.
- 19. In case of all matters relating to the offer including any dispute or discrepancy relating to the campaign/offer or eligibility of any cardholder, Axis Bank's decision shall be final and binding on cardholder in all respects.
- 20. AXIS Bank holds out no warranty or makes no representation about the rating, quality, delivery or otherwise of the goods and services offered by Eazydiner. Any dispute or claim regarding the goods / services must be resolved by the Card Holder/s directly with EazyDiner.
- 21. The Terms and Conditions of the Offer shall be in addition to and not in substitution/ derogation to the terms and conditions governing the usage of the cards offered by Axis Bank.



- 22. Eazydiner & Axis Bank also reserve the right to discontinue the offer without assigning any reason or without any priory intimation, whatsoever.
- 23. Axis Bank takes no responsibility of any health issues faced due to the consumption of food at the participating restaurants under this program
- 24. In addition to the above, this offer is also subject to Eazydiner's terms & conditions available at <u>https://www.eazydiner.com/static/terms-and-conditions</u>

## Axis Bank Standard Terms and Conditions

- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.



- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable