Terms and Conditions for AirAsia Flight Offer on Axis Bank Card (Jan'19 - Mar'19)

Offer: Flat 15% discount* on online bookings at <u>www.airasia.com/axisbank</u> and AirAsia Mobile App only.

Promo Code: AXISBANK

- Campaign Period: January 2019 till March 2019
- Offer valid from 2nd Thursday of every month (7 Day Period eg: Jan 10th to Jan 16th, Feb 14th to Feb 20th, March 14th to March 20th)
- Offer applicable on valid Axis Bank Debit and Credit cards only.
- There is no minimum booking amount
- There is no maximum cap on discount
- Promotions are limited to all base fares only and shall not include Premium Flex / Value
 Pack bundled category.
- The promo code is applicable to all domestic and International flights (Flight Code: I5, AK, FD & D7)
- The promo code is not transferable or exchangeable for cash or other products.
- Promo code is applicable for participating bank card holders only on www.airasia.com/axisbank page and AirAsia Mobile App
- A non-refundable processing fee is applicable for payments via credit, debit or charge card.
- Fare includes airport taxes (except for selected airports where airport tax is collected at the point of departure).
- Seats are limited and may not be available on all flights.
- Valid for new purchases only
- All fares are quoted for single journey (one-way) only.
- All taxes must be paid at the time of purchase unless otherwise stated. Foreign fares are subjected to currency exchange rates.
- Offer is subject to availability and AirAsia's Terms and Conditions of Carriage.
- No refunds are permitted after payment has been made.
- Guests travelling need to provide all necessary travel documents (eg valid passport, visa where applicable etc) at the time of departure.
- AirAsia reserves the right to deny guests from boarding without proper documentation. Full payment shall be made upon booking.
- Changes to flights and dates are permitted subject to change fees.
- Changes to name are not permitted.
- Embargo periods apply.

Standard Terms and Conditions:

- AirAsia & Axis Bank retains the right to change or discontinue the offer at any time during the promotion period without prior notice.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- All Customer queries/dispute on the offer should be raised during the offer period or within 3 days after the expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The decision of AirAsia & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- AirAsia and Axis Bank reserve the right at any time, without notice and without assigning any reason, to add/alter/change/ or vary any or all of these terms and

- conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw/discontinue it altogether.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the offer is entirely voluntary and it is understood, that the
 participation by the Cardholders shall be deemed to have been made on a voluntary
 basis
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- The terms and conditions governing the offer shall be in addition to and not in substitution/derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank and AirAsia offer discount on purchase of goods and services of the
 Merchant by using Axis Bank Card and Axis Bank holds out no warranty or makes no
 representation about the quality, delivery or otherwise of the goods and services
 offered/sold by the Merchant. Any dispute or claim regarding the goods and/or services
 must be resolved by the Cardholder with the Merchant directly without any reference
 to Axis Bank.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of AirAsia or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai and Delhi only.
- AirAsia Terms & Conditions applicable