

## Details of Insurance Coverage offered on Axis Bank Forex Card

### Insurance coverage on Axis Bank Forex Card-

Type	Sum Insured
Coverage Per Card (counterfeit/skimming/lost card)	INR 3,00,000
<b>Personal Air Accident</b>	
Personal Air Accident (Death Only)	INR 25,00,000
Loss of Passport/Travel Documents	INR 35,000
Loss/delay of checked-in baggage	INR 35,000
Missing of connecting Int'l flight during transit	INR 35,000
Plane Hijacking	USD 1000
Emergency Medical Assistance (only in India)	INR 70,000
Purchase Protection Cover	INR 25,000

### Document Checklist:

#### COUNTERFEIT

- Claim form duly filled in and signed by the claimant
- latest Account statement (for the month of loss)
- Complete Pass port copy, if loss at international location
- Incident report by Bank
- Copy of Dispute letter given by Customer to Bank
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank

#### LOST CARD

- Claim form duly filled in and signed by the claimant:
- latest Account statement (for the month of loss)
- Complete Pass port copy, if loss at international location
- Incident report by Bank
- FIR Copy: Notarised/ Attested by a Gazetted officer

- Copy of Dispute letter given by Customer to Bank
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank

#### **ONLINE FRAUD PROTECTION**

- Claim form duly filled in and signed by the claimant:
- latest Account statement (for the month of loss)
- Complete Pass port copy, if loss at international location
- Incident report by Bank
- FIR Copy: Notarised/ Attested by a Gazetted officer
- Copy of Dispute letter given by Customer to Bank
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Previous & present address details by bank
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank

#### **LOSS OF CHECKED IN BAGGAGE**

- Claim form duly filled in and signed by the claimant:
- Complete Pass port copy, if loss at international location
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank
- Boarding pass and Journey tickets :
- Property irregularity report (PIR) :
- No compensation certificate from Airlines;
- Invoices for the expenses incurred for the purchase of basic essential items in view of the loss: Original (If applicable as per policy T & C)

#### **DELAY IN CHECKED IN BAGGAGE**

- Claim form duly filled in and signed by the claimant:
- Complete Pass port copy, if loss at international location
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank
- Boarding pass and Journey tickets :
- No compensation certificate from Airlines;
- Invoices for the expenses incurred for the purchase of basic essential items in view of the loss: Original (If applicable as per policy T & C)

- Declaration from Airline for the duration of delay or missed flight/ baggage

#### **MISSING IN CONNECTING FLIGHT**

- Claim form duly filled in and signed by the claimant:
- Complete Pass port copy, if loss at international location
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank
- Boarding pass and Journey tickets :
- No compensation certificate from Airlines;
- Declaration from Airline for the duration of delay or missed flight/ baggage

#### **LOSS OF TRAVEL DOCUMENTS**

- Claim form duly filled in and signed by the claimant:
- Complete Pass port copy, if loss at international location
- FIR Copy: Notarised/ Attested by a Gazetted officer
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank
- Boarding pass and Journey tickets :
- Local Embassy confirmation for loss of passport

#### **PLANE HIJACKING**

- Claim form duly filled in and signed by the claimant:
- latest Account statement (for the month of loss)
- Complete Pass port copy, if loss at international location
- Incident report by Bank. Copy of Charge Slips for the fraudulent transactions, if happened in India
- FIR Copy: Notarised/ Attested by a Gazetted officer
- Copy of Dispute letter given by Customer to Bank. Previous & present address details by bank
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank
- Boarding pass and Journey tickets :
- Property irregularity report (PIR)
- No compensation certificate from Airlines;

#### **PURCHASE PROTECTION**

- Claim form duly filled in and signed by the claimant:
- Complete Pass port copy, if loss at international location

- FIR Copy: Notarized/ Attested by a Gazetted officer
- AML Documents; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank
- Invoices for the expenses incurred for the purchase of basic essential items in view of the loss: Original (If applicable as per policy T & C)
- Card Statement showing Purchase details of the item lost.
- Proof of purchase bill: Original
- Original Invoice of Expenses incurred with details of items purchased and card statement reflecting the purchase

#### **Personal Accident - Air**

- Duly filled in claim form (with description of the event)
- Death certificate; Notarised/ attested by a gazetted officer
- FIR/ MLC (Medico legal Case report) copy (with Police final chargesheet or Court final order - if case closed); Notarised/ Attested by a Gazetted officer or Equivalent
- Post Mortem Copy; Notarised/ attested by a gazetted officer
- Panchnama (Spot and/ or Inquest); Notarised/ attested by a gazetted officer
- The Forensic Science Laboratory (FSL)/ Histopathology/ Chemical analysis Report (If recommended in PM Report); Notarised/ attested by a gazetted officer
- Cancelled Cheque of the claimant (with account holder's name printed) OR NEFT Mandate form duly filled and verified by bank
- Original "Legal Heir certificate or Indemnity cum declaration bond on a 100 Rs stamp paper' - If amount needs to be paid to nominee (when nominee name not mentioned in policy copy)
- Original 'Consent letter or No objection letter from other legal heirs" - If amount needs to be paid to nominee (when nominee name not mentioned in policy copy)
- Photocopy - Policy copy OR Recent Loan or 3 months Card statement (with card copy) if policy linked to any Loan or Card
- AML Documents of the claimant; If claim amount more than 1Lakh claimed on an individual's account (Two passport size photograph, ID and residence proof of the claimant, as per the list provided in last section of the claim form)
- Letter from Airline Carrier confirming the loss

**However, for some claims where there is the need for establishing the admissibility of liability, Insurer may ask for additional documents.**