

OFFER HEADLINE: Flat 4% cashback on using Flipkart Axis Bank Credit card on Goibibo SUB-HEADLINE: Exclusively on Flipkart Axis Bank Credit Cards START DATE: 20<sup>th</sup> June 2020 END DATE: 11<sup>th</sup> July 2021 BANK: Axis Bank CARD: Flipkart Axis Bank Credit Cards DEVICE: Website, m-site, Android & iOS apps only

#### Offer Details:

Category	Offer	Booking Channel	New Promo Code
Domestic Flights			
Domestic Hotels			
International Flights	Flat 4% Cashback to	Mahaita manah Ann	GOEXCLUSIVE
International Hotels	Flipkart Axis Bank	Website, m-web, App only	
Bus			
Cabs			
Holidays			No Code required

### What do you get?

- Customers will get cashback as mentioned in the table above
- There is no minimum booking amount to avail any of the offers

### How do you get it?

- To avail the offer, customer must enter E-Coupons in the e-coupon field as per the above table
- The Offer is valid on 1 booking per card per month for one category of booking. Example: If the customer has booked a domestic flight in a particular month and have applied this coupon, the customer would not be eligible for earning the cashback on another domestic flight booking for the same month. However, the customer will be eligible for the cashback if the customer applies the coupon for a bus booking transaction in the same month)
- This Offer is valid on Flipkart Axis Bank credit card only
- The Offer is valid from 20<sup>th</sup> June 2020 till 11<sup>th</sup> July 2021
- The offer is valid for bookings made on Goibibo's Mobile site, Desktop site, Android & iOS App only.

## What else do you need to know?

- Offer is not valid on "Multi- City International Flight" bookings. For e.g, if a customer is booking from Delhi Bangalore and Bangalore Bombay in the same ticket, s/he will not be eligible for the cashback
- This domestic flights, international flights and bus offers cannot be clubbed with any other offer of Goibibo
- Offer is valid on selected hotels
- Offer is valid on Outstation Cabs bookings only.
- Offer is not applicable on payments made through Goibibo Wallet (3rd party wallets, COD, Pay Pal, Pay at Hotel, Reserve now pay later and net banking payments).
- Customer cannot use gocash & goCash+ balance with Flights & Hotels offer
- Domestic Flights Offer is not applicable on payments made via the Book Now Pay Later mode
- Offer is only applicable on selected Axis Bank card BIN.
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# Conditions in case of cancellation

- In case of full cancellation, the offer stands void and customer will not be eligible for cashback.
- The Customer shall not be entitled to cashbacks in the event of cancellation of booking. Gobibo will refund the purchase price after deducting the cashback amount and any other applicable cancellation charges/penalty

# Other Terms & Conditions:

- This offer is NOT applicable on NRE/NRO Debit Cards and Corporate Credit cards
- If the Cardholder doesn't receive the cashback amount, he/she can claim for the same within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the cashback amount
- This domestic flights, international flights and bus offers cannot be clubbed with any other offer of Goibibo
- Cashback offer is only valid on the eligible BINs shared by Axis Bank. If the BIN series of the card does not match with the one provided by Axis Bank to Goibibo, then the cardholder shall approach Axis Bank and Axis Bank shall be entitled to withhold or deny the offer to the customer
- Offer valid only on International Hotel Bookings made on Pre-Pay / Book Now mode
- In case of no show, no refund would be applicable
- The cashback will be eligible only after the promotion code has been successfully entered before making the payment
- Goibibo reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether
- For any card related claims, the customer shall approach the Bank and Goibibo shall not entertain any such claims
- Goibibo is the sole authority for interpretation of these terms
- Goibibo shall not be liable for any loss or damage arising due to force majeure event
- In the event of any misuse or abuse of the offer by the customer or travel agent, Goibibo reserves the right to deny the offer or cancel the booking
- In no event the entire liability of Goibibo under this offer shall exceed the amount of promotional cashback under this offer
- Goibibo shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi

- User Agreement and Privacy Policy at Goibibo Website shall apply
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and Goibibo reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, Goibibo shall not refund the booking amount.
- The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions <u>herein</u>

## **Detailed Terms and Conditions**

- Offer is valid on bookings made for select hotels using Flipkart Axis Bank Credit card issued in India only. Offer eligibility can be identified on entering the deal code where relevant
- In the event of the same Axis Bank Card being used to make a subsequent booking on the same Wednesday, it will not be eligible for this offer.
- Cashback will be calculated only on the amount paid using the Flipkart Axis Bank Credit Card
- Products and services are subject to availability.
- For any card related claims/ issues, the customer shall approach Axis Bank and Goibibo shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
- In the event of rescheduling, the Customer shall bear the fare/price difference (regardless of whether the component is in the base fare or in tax + surcharge) and other applicable rescheduling fees.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and Goibibo reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, Goibibo will not refund the booking amount.
- Goibibo will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and Goibibo reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- In no event, the entire liability of Axis Bank and Goibibo to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the cashback amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Mumbai.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to Goibibo and that Axis Bank shall not entertain any communication in this regard.

- Axis Bank shall in no way be liable if any Customer is unable to login to Goibibo due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- Axis Bank shall be responsible only for issues pertaining to payment related issues using valid Axis Bank Cards. Axis Bank only offers cashback on purchase of products and services of Goibibo by using Axis Bank Retail Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by Goibibo. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Goibibo directly without any reference to Axis Bank. Cashback offered by the Bank is solely for promoting usage of Axis Bank Debit and Retail Credit card.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Axis Bank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or Goibibo in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or Goibibo, including but not limited to computer viruses, tampering, unauthorised intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or Goibibo shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank

- User Agreement and Privacy Policy at Goibibo shall apply.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.