

# <u>Terms and Conditions for Goibibo Domestic Flights campaign on Axis Bank Credit & Debit Cards</u> 4<sup>th</sup> January 2023 to 29<sup>th</sup> March 2023 (Every Wednesday)

## **Offer Details:**

- Credit Cards Flat 12% Instant Discount (up to INR 1,500); minimum booking amount INR 5000
- Debit Cards Flat 12% Instant Discount (up to INR 1,200); minimum booking amount INR 5000
- Offer period: 4<sup>th</sup> January 2023 to 29<sup>th</sup> March 2023 (Every Wednesday)
- The offers are valid for bookings made between 0000hrs to 2359hrs on Goibibo's Desktop Site, Mobile Site and Mobile Apps (iOS and Android)
- The offer is valid for 1 booking per card per week throughout the offer period
- The offer is NOT applicable on Corporate cards

## What do you get?

• The customer will get Instant Discount on Domestic flight bookings as per the above mentioned details for the amount paid through Axis Bank Credit and Debit Cards.

## How do you get it?

- To avail the offer, customer must enter E-Coupon in the E-Coupon field.
- This offer is valid on Axis Bank Debit Cards and Credit Cards only.
- This offer is also valid on Axis Bank Credit Cards EMI option.
- This offer is valid for bookings made every Wednesday from 4<sup>th</sup> January 2023 to 29<sup>th</sup> March 2023 (Offer between 0000 Hrs and 2359 Hrs).
- The offer is valid for bookings made on Goibibo's Desktop website, Mobile site, Android & iOS App only.
- The offer is valid on 1 booking per card per Wednesday during the offer period, using the above offer code.

## What else do you need to know?

- Offer is not valid on multi-city Flight bookings, for e.g., if a customer is booking from Delhi Bangalore and Bangalore Bombay in the same ticket, s/he will not be eligible for the discount
- Offer is not applicable on payments made through Goibibo Wallet, 3rd party wallets and net banking payments.
- Customer cannot use gocash & goCash+ balance with flights offer.
- Offer is only applicable on select Axis Bank card BINs.



#### Conditions in case of cancellation

- In case of partial/full cancellation the offer stands void and customer will not be eligible for discount.
- If the Customer cancels the travel service purchase, Goibibo will deduct cancellation charges from the refund amount.
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.

## Other terms and conditions

- This offer is NOT applicable on and Corporate cards.
- This offer cannot be clubbed with any other offer of Goibibo.
- Discount offer is only valid on the eligible BINs shared by Axis Bank. If the BIN series of the card does not match with the one provided by Axis Bank to Goibibo, then the cardholder shall approach Axis Bank and Axis Bank shall be entitled to withhold or deny the offer to the customer.
- In case of no show, no refund would be applicable.
- The discount will be eligible only after the promotion code has been successfully entered before making the payment.
- Goibibo reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- For any card related claims, the customer shall approach the Bank and Goibibo shall not entertain any such claims.
- Goibibo is the sole authority for interpretation of these terms.
- Goibibo shall not be liable for any loss or damage arising due to force majeure event.
- In the event of any misuse or abuse of the offer by the customer or travel agent, Goibibo reserves the right to deny the offer or cancel the booking.
- In no event the entire liability of Goibibo under this offer shall exceed the amount of promotional discount under this offer.
- Goibibo shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.



- User Agreement and Privacy Policy at Goibibo website shall apply.
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and Goibibo reserves the right to deny the offer against such bookings or to cancel such bookings. For such

cases, Goibibo shall not refund the booking amount.

The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions <u>herein</u>

# **Standard Terms and Conditions**

- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.



- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable