

## **Terms and Conditions for Wednesday Delights Goibibo Domestic Hotels Campaign on Axis Bank**

### **Credit & Debit Cards**

**(1<sup>st</sup> January 2020 – 25<sup>th</sup> March 2020)**

- **Offers:** Flat 30% discount, on a minimum booking amount of Rs 3000 (maximum discount upto INR 3500 per transaction) on domestic hotel bookings
- **Offer period:** 1<sup>st</sup> January 2020 – 25<sup>th</sup> March 2020 (Wednesdays only)
- The customer must enter the **promo code “GOAXISH”** in the Deal Code field for respective product category to be eligible for the offer
- The offers are valid for bookings made between 0000hrs to 2359hrs on Goibibo's App only
- The offers are valid on one transaction per card per Wednesday
- The date of stay can be beyond the expiry date of the offer
- Offer is valid on bookings made for select hotels using Axis Bank Credit and Debit cards issued in India only. Offer eligibility can be identified on entering the deal code
- The offer is NOT applicable on Corporate Credit cards and NR Cards

### **Merchant Terms & Conditions**

#### **How do you get it?**

- The customer must enter the promo code “GOAXISH” in the Deal Code field for the domestic hotels offer
- This Offer is valid on Axis Bank credit and debit cards only
- The Offer is valid only on every Wednesday from 1<sup>st</sup> January 2020 – 25<sup>th</sup> March 2020 between 00:00 Hrs to 23:59 Hrs
- The offer is valid for bookings made on Goibibo's Android & iOS App only.
- The Offer is valid on 1 booking per card per Wednesday using the above Offer code.  
What else do you need to know?
- Offer is not applicable on payments made through Goibibo Wallet (3rd party wallets, COD, Pay Pal, Pay at Hotel, Reserve now pay later and net banking payments).
- Offer is valid on selected hotels
- Customer cannot use gocash & goCash+ balance with Flights & Hotels offer
- Offer is not valid on "Multi- City International Flight" bookings
- Offer is only applicable on selected Axis Bank card BINs

#### **Conditions in case of cancellation**

- In case of full cancellation, the offer stands void and customer will not be eligible for discount.
- The Customer shall not be entitled to discounts in the event of cancellation of booking. Gobibo will refund the purchase price after deducting the discount amount and any other applicable cancellation charges/penalty

**Other Terms & Conditions:**

- This offer is NOT applicable on NRE/NRO Debit Cards and Corporate Credit cards
- If the Cardholder doesn't receive the cashback amount, he/she can claim for the same within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the cashback amount
- This offer cannot be clubbed with any other offer of Goibibo
- Discount offer is only valid on the eligible BINs shared by AXIS BANK. If the BIN series of the card does not match with the one provided by AXIS BANK to Goibibo, then the cardholder shall approach AXIS BANK and AXIS BANK shall be entitled to withhold or deny the offer to the customer
- Offer valid only on International Hotel Bookings made on Pre-Pay / Book Now mode
- In case of no show, no refund would be applicable
- The discount will be eligible only after the promotion code has been successfully entered before making the payment
- Goibibo reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether
- For any card related claims, the customer shall approach the Bank and Goibibo shall not entertain any such claims
- Goibibo is the sole authority for interpretation of these terms
- Goibibo shall not be liable for any loss or damage arising due to force majeure event
- In the event of any misuse or abuse of the offer by the customer or travel agent, Goibibo reserves the right to deny the offer or cancel the booking
- In no event the entire liability of Goibibo under this offer shall exceed the amount of promotional discount under this offer
- Goibibo shall not be liable for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer
- User Agreement and Privacy Policy at Goibibo Website shall apply
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and Goibibo reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, Goibibo shall not refund the booking amount.
- The Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions [herein](#).

**Axis Bank Standard Terms and Conditions**

- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.

- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.

- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable