

# Terms and Conditions for Goibibo offer on Axis Bank Cards

**Validity** – 7<sup>th</sup> March 2025 (00:00 Hours) to 31<sup>st</sup> March 2025 (23:59 Hours)

Card's Applicable: Axis Bank Credit Cards (including recently migrated cards)

#### Offer Details:

Category	Coupon Code	Offer on Credit Cards	Offer Duration
Domestic Flights	AXISFEST	Flat 12% Instant Discount up to INR 2000; MTV: INR 7,500	Applicable on all days from 7th Mar 2025 – 31st Mar 2025 (except Wednesdays)
International Flights	AXISFESTINT	Flat 10% instant discount (up to Rs.7500); Min ATV - Rs.10,000	
Domestic Hotels	AXISFEST	Flat 15% Instant Discount (up to Rs. 5,000); Min ATV – Rs. 5000	
International Hotels	AXISFESTINT	Flat 15% Instant Discount (up to Rs. 20,000) on Select Hotels, min ATV 10,000; Flat 10% Instant Discount (up to Rs. 20,000) on the rest, min ATV 10,000	
Holidays	AXISFEST	Up to 20% off + Extra 5% discount with Credit Cards (Max. bank discount Rs. 20,000); Min ATV - Rs.35,000	
Cabs	AXISFEST	OS: Flat 10% instant discount (up to Rs. 500); Min ATV- Rs.1500; Airport: Flat 10% instant discount (up to Rs. 300); Min ATV- Rs.750	
Bus	AXISFEST	Flat 8% instant discount (up to Rs. 500); Min ATV- Rs.500	

**Booking Channel:** Goibibo website, Mobile site, Android & iOS App only.

### How to avail:

- The customer will receive discounts as per the details mentioned in the table above.
- To avail the offer, customer must enter E-Coupon as per aforementioned table in the E-Coupon field.
- The offer is valid only as per the dates mentioned above (both days included) between 0000 Hours and 2359 Hours.
- The offer is valid on payment made through Axis bank Credit Cards (including all recently migrated ones)
- The offer is valid for bookings made on Goibibo's website, Mobile site, Android & iOS App
- The offer is valid for 1 booking per card per category (flight/ hotel/ holidays/ bus/ cab) in the offer period

### **Axis Bank's Standard Terms and Conditions**

- If you do not have an Axis Bank Credit Card, Click Here.
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned / disputed or unauthorized/ fraudulent transactions will not be considered for the offer.



- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/ alter/ change/ or vary any or all these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood that the
  participation by the Cardholders shall be deemed to have been made on a
  voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior
  - intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation, or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.



- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection
  with the benefits accruing under the offer shall be borne solely by the
  cardholder and Axis Bank will not be liable in any manner whatsoever for any
  such taxes, duties, levies, or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood, and accepted these terms and conditions.
- Any dispute relating to the offer, or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit cards, will not be eligible for this offer.

# **Partner's Terms and Conditions**

### Flights TnCs

- For flights, discount will be calculated on the booking amount (excluding convenience fee, taxes and any ancillaries purchased e.g.: meals, insurance).
- The offer is not valid on "Multi-City Flights" made through the "Multi-City" tab on Goibibo website.
- The offer is not applicable on payments made through My Wallet (Goibibo Wallet bonus amount), 3rd party wallets, Gift Card and Axis Bank Net Banking option.
- The offer cannot be clubbed with any other offers applicable during the offer period.

#### **Hotels TnCs**

- The offer is valid on selected properties.
- For Hotels, Villas and Apartments, the discount is to be calculated on hotel base price (pre-tax price).
- The offer is not valid on pay at hotel bookings.
- The offer is not applicable on payments made through My Wallet (Goibibo Wallet bonus amount), 3rd party wallets, Gift Card and Axis Bank Net Banking option.



#### **Holidays TnCs**

- For holidays, Instant discount is calculated on base fare (excluding ancillaries, insurance, convenience fees)
- For Holidays, Goibibo sponsored partial payment option shall not be available under this offer.
- For Holidays, the customer must make the full 100% payment upfront, after applicable discounts.
- The offer is not applicable on payments made through My Wallet (Goibibo Wallet bonus amount), 3rd party wallets, Gift Card and Axis Bank Net Banking option.

#### **Bus TnCs**

- The Instant Discount is applied on Base Fare (Pre-Tax Amount).
- The offer is applicable on select bus operators only.
- The offer is not applicable on Government/ RTC buses.
- The offer is not applicable on Book/Reserve Now Pay later bookings.
- The offer will be applicable on booking amount exclusive of convenience fee, Insurance, Zero Cancellation Protection, Taxes & Ancillaries fee.
- The offer is not applicable on payments made through My Wallet (Goibibo Wallet bonus amount), 3rd party wallets, Gift Card and Axis Bank Net Banking option.
- The offer is not applicable on payments made through Axis Net Banking or App.

#### **Outstation Cabs TnCs**

- The Instant Discount is applied on Base Fare (Pre-Tax Amount).
- The offer is not applicable on Book/Reserve Now Pay later bookings.
- The offer will be applicable on booking amount exclusive of convenience fee, Insurance, Zero Cancellation Protection, Taxes & Ancillaries fee.
- The offer is not applicable on payments made through My Wallet (Goibibo Wallet bonus amount), 3rd party wallets, Gift Card and Axis Bank Net Banking option.
- The offer is not applicable on payments made through Axis Net Banking or App

# **Conditions in case of cancellation**

- In case of partial/full cancellation the offer stands void and customer will not be eligible for the discount
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.

### **Terms of the Offer:**

- If the customer doesn't receive the discount, he/she must raise the claim at <a href="https://support.Goibibo.com/MyAccount/MyIncidents/NewComplaint">https://support.Goibibo.com/MyAccount/MyIncidents/NewComplaint</a> within 3 months from the booking date. In the event the cardholder fails to do so, he/she will not be eligible for the discount amount.
- This offer is NOT applicable on Axis Bank corporate cards
- Add-on cards will be treated as separate cards.
- In the event of Axis Card being used to make a subsequent booking, it will not be eligible for this offer on AXIS Cards.
- This offer cannot be clubbed with any other offer of Goibibo.
- Goibibo reserves the right, at any time, without prior notice and liability and without
  assigning any reason whatsoever, to add/alter/modify/change or vary all of these
  terms and conditions or to replace, wholly or in part, this offer by another offer,
  whether similar to this Offer or not, or to extend or withdraw it altogether.
- For any card related claims, the customer shall approach the bank directly and Goibibo shall not entertain any such claims.



- Goibibo is the sole authority for interpretation of these terms.
- Goibibo shall not be liable for any loss or damage arising due to force majeure event.
- In the event of any misuse or abuse of the offer by the customer or travel agent, Goibibo reserves the right to deny the offer or cancel the booking.
- In no event the entire liability of Goibibo under this offer shall exceed the amount of promotional discount under this offer.
- Goibibo shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- User Agreement and Privacy Policy at Goibibo website shall apply.
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and Goibibo reserves the right to deny the offer against such bookings or to cancel such bookings. For such case, Goibibo shall not refund the booking amount.

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