

# GRI Content Index

## Axis Bank Sustainability Report FY 2018-19

Report Theme-Banking on a Sustainable Growth

GRI Standard	Disclosure	Page number(s) and/or URL(s)	Omission		
			Part Omitted	Reason	Explanation
<b>GRI 101: Foundation 2016</b>					
<b>General Disclosures</b>					
GRI 102: General Disclosures 2016	Organizational profile				
	102-1 Name of the organisation	5			
	102-2 Activities, brands, products, and services	29-36,39-48; AR 18-19: 26-33			
	102-3 Location of headquarters	5			
	102-4 Location of operations	5			
	102-5 Ownership and legal form	5			
	102-6 Markets served	5, 37-38; AR 18-19: 4			
	102-7 Scale of the organisation	5, 37-38; AR 18-19: 2-11, 30-31, 164			
	102-8 Information on employees and other workers	52-54, 56-58			
	102-9 Supply chain	19, 38			
	102-10 Significant changes to the organisation and its supply chain	9			
	102-11 Precautionary Principle or approach	22			
	102-12 External initiatives	39, 43			
	102-13 Membership of associations	39, 43			
	Strategy				
	102-14 Statement from senior decision-maker	7-8			
	102-15 Key impacts, risks, and opportunities	7-8, 10-11, 13-16; AR 18-19: 12-16, 24-35, 50, 65-67			
	Ethics and integrity				
	102-16 Values, principles, standards, and norms of behavior	6, 10-11, 49; AR 18-19: 2,10-11, 71			
	102-17 Mechanisms for advice and concerns about ethics	22-25, 58-60; AR 18-19: 98-100			
Governance					
102-18 Governance structure	22-25; AR 18-19: 74-100				
102-19 Delegating authority	22				
102-20 Executive-level responsibility for economic, environmental, and social topics	22				

GRI Standard	Disclosure	Page number(s) and/or URL(s)	Omission			
			Part Omitted	Reason	Explanation	
GRI 102: General Disclosures 2016	102-21 Consulting stakeholders on economic, environmental, and social topics	17-22, 67				
	102-22 Composition of the highest governance body and its committees	AR 18-19: 74-78, 79-93				
	102-23 Chair of the highest governance body	AR 18-19: 74				
	102-24 Nominating and selecting the highest governance body	22; AR 18-19: 41-42, 74, 85-86				
	102-25 Conflicts of interest	22; AR 18-19: 44, 99-100, 115				
	102-26 Role of highest governance body in setting purpose, values, and strategy	7-8, 22; AR 18-19: 74-77				
	102-27 Collective knowledge of highest governance body	7-8, 22; AR 18-19: 74-78, 97				
	102-28 Evaluating the highest governance body's performance	22; AR 18-19: 97				
	102-29 Identifying and managing economic, environmental, and social impacts	17-19, 22				
	102-30 Effectiveness of risk management processes	22-25; AR 18-19: 65-69, 82-84				
	102-31 Review of economic, environmental, and social topics	22, 67				
	102-32 Highest governance body's role in sustainability reporting	1, 22				
	102-33 Communicating critical concerns	17-21, 67; AR 18-19: 98				
	102-34 Nature and total number of critical concerns	SR 17-18: 30; AR 18-19: 97-98, 110, 214-215				
	102-35 Remuneration policies	AR 18-19: 43, 94, 215-221				
	102-36 Process for determining remuneration	AR 18-19: 43, 94, 215-221				
	102-37 Stakeholders' involvement in remuneration	AR 18-19: 43, 94, 215-221				
	102-38 Annual total compensation ratio	AR 18-19: 142-143				
	102-39 Percentage increase in annual total compensation ratio	AR 18-19: 142-143				
	<b>Stakeholder engagement</b>					
	102-40 List of stakeholder groups	21				
	102-41 Collective bargaining agreements	19-59				
	102-42 Identifying and selecting stakeholders	17-21, 38				
	102-43 Approach to stakeholder engagement	17-21, 39, 43, 47-48				
	102-44 Key topics and concerns raised	SR 17-18: 30; SR 18-19: 17-19				
	<b>Reporting practice</b>					
	102-45 Entities included in the consolidated financial statements	AR 18-19: 271				
	102-46 Defining report content and topic boundaries	1, 11-12, 17-19				
	102-47 List of material topics	17-19				
102-48 Restatements of information	No significant restatements in reporting					
102-49 Changes in reporting	No significant changes in reporting					

GRI Standard	Disclosure	Page number(s) and/or URL(s)	Omission		
			Part Omitted	Reason	Explanation
GRI 102: General Disclosures 2016	Reporting practice				
	102-50 Reporting period	1			
	102-51 Date of most recent report	1			
	102-52 Reporting cycle	1			
	102-53 Contact point for questions regarding the report	1			
	102-54 Claims of reporting in accordance with the GRI Standards	1			
	102-55 GRI content index	1			
	102-56 External assurance	1			
<b>Material Topics</b>					
<b>200 Series ( Economic topics)</b>					
GRI 103: Management Approach 2016	Economic Performance				
	103-1 Explanation of the material topic and its boundary	29-30			
	103-2 The management approach and its components	7-8, 10,11,13, 26, 29, 39,49			
	103-3 Evaluation of the management approach	7-8, 29; AR 18-19: 12-16, 97			
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	29-30; AR 18-19: 51-57			
	201-2 Financial implications and other risks and opportunities due to climate change	13-16, 73-74, 75; Green Bond Impact Report : (i)-(ii) Green Bond Impact Report 2018-19 is available on Axis Bank Website at <a href="https://www.axisbank.com/csr/csr-reports-disclosures">https://www.axisbank.com/csr/csr-reports-disclosures</a>			
	201-3 Defined benefit plan obligations and other retirement plans	52, 56-57; AR 18-19: 182			
	201-4 Financial assistance received from government	No such financial assistance received			
GRI 103: Management Approach 2016	Indirect Economic Impacts				
	103-1 Explanation of the material topic and its boundary	29-30			
	103-2 The management approach and its components	13-16, 21, 29-30			
GRI 203: Indirect Economic Impacts 2016	103-3 Evaluation of the management approach	29-30; AR 18-19: 97, 217-218			
	203-1 Infrastructure investments and services supported	40-48, 63-72, 73-74; Green Bond Impact Report : (i)-(ii) Green Bond Impact Report 2018-19 is available on Axis Bank Website at <a href="https://www.axisbank.com/csr/csr-reports-disclosures">https://www.axisbank.com/csr/csr-reports-disclosures</a>			
	203-2 Significant indirect economic impacts	13-16,30-36, 40-48, 63-72			

GRI Standard	Disclosure	Page number(s) and/or URL(s)	Omission		
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<b>300 series (Environmental topics)</b>					
<b>Energy</b>					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its boundary	73,75,77			
	103-2 The management approach and its components	7-8, 38, 73			
	103-3 Evaluation of the management approach	73, 75-77			
GRI 302: Energy 2016	302-1 Energy consumption within the organisation	75			
	302-2 Energy consumption outside of the organisation	75			
	302-3 Energy intensity	75			
	302-4 Reduction of energy consumption	74,75-77			
	302-5 Reductions in energy requirements of products and services	16,26-27,28,38,74,75-77			
<b>Emissions</b>					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its boundary	73,75,77			
	103-2 The management approach and its components	7-8, 13, 15-16			
	103-3 Evaluation of the management approach	4, 73, 75-77			
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	75			
	305-2 Energy indirect (Scope 2) GHG emissions	75			
	305-3 Other indirect (Scope 3) GHG emission	75			
	305-4 GHG emissions intensity	75			
	305-5 Reduction of GHG emissions	75-77			
	305-6 Emissions of ozone-depleting substances (ODS)	Not Reported	As a service organisation, such emissions are relatively not materially significant		
	305-7 Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	Not Reported	As a service organisation, such emissions are relatively not materially significant		
<b>400 series (Social topics)</b>					
<b>Employment</b>					
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its boundary	49; AR 18-19: 71			
	103-2 The management approach and its components	7-8, 49, 52, 54-56,58-59; AR 18-19: 71			
	103-3 Evaluation of the management approach	4,49, 50-60; AR 18-19: 71			
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	52-54			
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	56-58; AR 18-19: 182			
	401-3 Parental leave	57-58			

GRI Standard	Disclosure	Page number(s) and/or URL(s)	Omission		
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	<b>Training and Education</b>				
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its boundary	54-56; AR 18-19: 71			
	103-2 The management approach and its components	7-8, 49, 55-56			
	103-3 Evaluation of the management approach	7-8, 49, 54-56			
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	56			
	404-2 Programmes for upgrading employee skills and transition assistance programmes	54-56			
	404-3 Percentage of employees receiving regular performance and career development reviews	57			
	<b>Local Communities</b>				
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its boundary	61			
	103-2 The management approach and its components	7-8, 13-14, 61			
	103-3 Evaluation of the management approach	4, 7-8, 63-72			
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programmes	40-43, 43-48, 61-72			
	413-2 Operations with significant actual and potential negative impacts on local communities	Given our nature of business, such actual or potential impact is relatively not materially significant.			
	<b>Marketing and Labelling</b>				
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its boundary	18, 26			
	103-2 The management approach and its components	23-25, 26; AR 18-19: 24-25			
	103-3 Evaluation of the management approach	26-28; AR 18-19: 24-35			
GRI 417: Marketing and Labeling 2016	417-1 Requirements for product and service information and labeling	18; AR 18-19: 2-5, 12-16			
	417-2 Incidents of non-compliance concerning product and service information and labeling	The Bank operates in a sector with high regulatory guidelines for this topic. No such incident was identified.			
	417-3 Incidents of non-compliance concerning marketing communications	The Bank operates in a sector with high regulatory guidelines for this topic. No such incident was identified.			
	<b>Customer Privacy</b>				
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its boundary	18,23			
	103-2 The management approach and its components	23-25; AR 18-19: 87-88			
	103-3 Evaluation of the management approach	28; AR 18-19: 87-88			
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	No such complaints were identified. Complaints, if any, are duly reported to the Banking Regulator periodically.			