



General Terms and Conditions of the IndiGo Airline e-Voucher

- Airline e-Voucher can be used on any IndiGo flight by mentioning the voucher code at the time of booking tickets through www.goindigo.in or through the IndiGo call centre. Please follow the steps mentioned below while booking your tickets through www.goindigo.in:
 1. Visit www.goindigo.in and select your flight
 2. Enter your contact information and the details of the traveller
 3. On the payment page, click on the 'Voucher' tab and enter the voucher no. sent to you by email/SMS. Click on 'Pay'.
 4. That's it! The voucher amount would be deducted from the amount payable.
- These coupons will be valid for 6 months from the date of issue and travel done in the same period
- Each Airline Voucher will entitle the customer to a discount equal to the e-Airline Voucher face value, on the total fare of the ticket (including applicable taxes, fees and surcharge {including but not limited to fuel surcharge and Service Tax}). The remaining fare (including applicable taxes, fees and surcharge {including but not limited to fuel surcharge and Service Tax}) will have to be additionally paid by the customer at the time of booking and for which IndiGo or Axis Bank shall not be liable.
- All tickets redeemed by customer under the Airline Vouchers will at all times be subject to IndiGo's general terms and conditions and conditions of carriage published on its website.
- Airline Vouchers cannot be exchanged for cash or any other product or sold.
- The Airline Voucher is for single usage meaning the reservation cannot be cancelled and the respective Airline Voucher revalidated.
- If a customer uses the Airline Voucher partially, then the balance amount will be forfeited. The customer cannot claim cash or any other product in lieu of the balance amount and shall have no claims with respect to the balance amount.
- The voucher is to be used for personal booking only. Reselling of vouchers by the customer is not allowed. Any such activity will lead to the voucher getting deactivated in the system until further investigation