

## Terms and Conditions for Ixigo offer on Axis Bank Credit and Debit Card

Validity – 15<sup>th</sup> Jul'23 to 15<sup>th</sup> Aug'23

Offer details – 0 PG on ixigo trains transactions through Axis bank credit card and debit cards.

The offer can only be Availed on Ixigo trains mobile app.

Android – <u>https://play.google.com/store/apps/details?id=com.ixigo.train.ixitrain</u> iOS - <u>https://apps.apple.com/in/app/ixigo-train-booking-pnr-status/id1148984317</u>

## **Ixigo Terms and Conditions**

- Offer valid only on trains bookings via ixigo train app (android and iOS)
- Select your train and enter axis bank credit or debit card to avail the offer
- The customer should be logged into his/her ixigo account to avail the offer
- The offer will remain valid on all days
- This offer is valid on payment made through Axis Bank Credit and debit Cards only
- The offer cannot be combined with any other offer available on ixigo.
- In case of partial/full cancellation the offer stands void and customer will not be eligible for the discount
- If the Customer cancels the train PNR after the discount amount is availed, ixigo will deduct the discount amount from the refund and cancellation charges shall apply.
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.
- ixigo shall not be liable for any loss or damage arising due to force majeure events
- In the event of any misuse or abuse of the offer by the customer or travel agent, ixigo reserves the right to deny the offer or cancel the booking
- In no event the entire liability of ixigo under this offer shall exceed the amount of promotional discount under this offer
- ixigo shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer



- User Agreement and Privacy Policy at ixigo website shall apply
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and ixigo reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, ixigo shall not refund the booking amount.
- Axis Bank Cards holds out no warranty or makes no representation about the quality, delivery or otherwise of the services offered by the partner. Any dispute or claim regarding the services/offers must be resolved by the Card Holder/s with the partner directly without any reference to Axis Bank Cards.
- Axis Bank Cards shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services / assured gifts / gift vouchers availed by the Card Holder/s under the said Offer offered by the partner
- Axis Bank Cards shall not be held liable for any delay or loss that may be caused in delivery of the services.
- This Offer is made available to the Customer/s selected at the discretion of Axis Bank Cards.
- If promo code is mentioned as part of the communication (please refer Offer details tab) then customer has to use the code to avail the offer; in case the code is not used Discount/ Cashback cannot be credited back to customer at a later date.
- Any person availing this offer shall be deemed to have accepted these Terms and Conditions.
- Axis Bank Cards & ixigo reserves the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- Axis Bank Cards Cardholders are not bound in any way to participate in this offer. Any participation is voluntary and the offer is being made purely on a best effort basis.
- Delinquent cardholders will be disqualified from the said promotion.
- This offer is non-cashable, not extendable, and non-negotiable.
- Any query regarding the program will be entertained till 60 days from offer fulfilment date. Post such date; the Bank & ixigo will not entertain any correspondence or communication regarding this Program from the cardholder.

## **Axis Bank Standard Terms and Conditions**

- If you do not have an Axis Bank Credit Card, Click Here.
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.



- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.
- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.



- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable to any cards issued by any other bank. To be eligible for this offer, customer is required to only use a valid Axis Bank Credit or Debit card to make the qualifying purchase. Purchases made with any other cards, or any other bank credit or debit cards, will not be eligible for this offer