

## UPDATE YOUR KYC DETAILS

In adherence to RBI guidelines, every KMRL Axis Bank Kochi1 Card customer must submit KYC details within 18 months of purchasing the Card to continue using it, failing to do may disable top-up function on your Card.

**For the customers who have purchased KMRL Axis Bank Kochi1 Card before 30<sup>th</sup> September 2018 need to submit their KYC details before 20<sup>th</sup> August 2019.**

Benefits of updating Full-KYC details:

- ✓ Enhanced limit of loading and spending upto Rs.10,000 per month

**To update Full-KYC details, follow the given steps-**

- Visit any of the following centres either KMRL station or Axis Bank branch:
  - KMRL Stations : Aluva, Cochin University, Maharaja's College, Kaloor
  - Axis Bank Branches : Kochi Main Branch (Rajaji Road), Aluva, Kalamassery, Palarivattom, Kaloor, Edapally
- Please collect the form for Full-KYC from the ticket counter and drop the completed form in the drop-box placed.
  - Kindly submit PAN Card copy with of any of the following documents:
    - 1) Driving License
    - 2) Passport
    - 3) Voter ID card
    - 4) NREGA Job Card
- You will receive SMS confirmation on receipt/updation of your KYC details.

You can also contact the Axis Bank staff for assistance at the stations.

In case of any discrepancy in your forms, kindly reach out to [transit.cards@axisbank.com](mailto:transit.cards@axisbank.com) with the **Subject Line – “Full KYC for Kochi1 Card <Last 4 digits of card number>”**

Kindly mention the following details:

- 1) Customers Name – First Name, Middle Name, Last Name
- 2) Form submission date
- 3) Station name where form was submitted
- 4) Concern / Remarks