

UPDATE YOUR KYC DETAILS

In adherence to RBI guidelines, every KMRL Axis Bank Kochi1 Card customer must submit KYC details within 18 months of purchasing the Card to continue using it, failing to do may disable top-up function on your Card.

For the customers who have purchased KMRL Axis Bank Kochi1 Card before 1st March 2018 need to submit their KYC details before 31st August 2019. (Please refer to the table at the end of this document.)

Benefits of updating Full-KYC details:

- ✓ Enhanced limit of loading and spending upto Rs.20,000.

To update Full-KYC details, follow the given steps-

1. Visit any of the following centres either KMRL station or Axis Bank branch:
 - KMRL Stations : Aluva, Cochin University, Maharaja's College, Kaloor
 - Axis Bank Branches : Kochi Main Branch (Rajaji Road), Aluva, Kalamassery, Palarivattom, Kaloor, Edapally
2. Please collect the form for Full-KYC from the ticket counter and drop the completed form in the drop-box placed.
 - Kindly submit passport size coloured photograph and PAN Card copy or Form 60 along with copy of any of the following documents:
 - a. Driving License
 - b. Passport
 - c. Voter ID card
 - d. NREGA Job Card
 - e. *Aadhaar Card – Please ensure that you black out or completely strike out the first 8 digits of your Aadhaar number while submitting the copy. Also, please share only the last 4 digits of your Aadhaar number while filling the application / Full-KYC form. (Please refer to the image at the end of the document)
3. You will receive SMS confirmation on updation of your KYC details.

You can also contact the Axis Bank staff for assistance at the stations.

In case of any discrepancy in your forms, kindly reach out to transit.cards@axisbank.com with the **Subject Line** – “**Full KYC for Kochi1 Card <Last 4 digits of card number>**”

Kindly mention the following details:

- 1) Customers Name – First Name, Middle Name, Last Name
- 2) Form submission date
- 3) Station name where form was submitted
- 4) Concern / Remarks

| Purchase Date | **KYC Deadline (18 months of Purchase Date) |
|----------------------|--|
| till Feb-18 | Aug-19 |
| Mar-18 | Sept-19 |
| Apr-18 | Oct-19 |
| May-18 | Nov-19 |
| Jun-18 | Dec-19 |
| Jul-18 | Jan-20 |
| Aug-18 | Feb-20 |
| Sep-18 | Mar-20 |
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**These deadlines are subject to change as per regulatory guidelines. Hence, it is advisable to get the Full-KYC done immediately to avoid any inconvenience in the future.

*For customers submitting Aadhaar Card details –

- Please black out or strike-out the first 8 digits of your Aadhaar number while submitting the copy.

