

UPDATE YOUR KYC DETAILS

In adherence to RBI guidelines, every KMRL Axis Bank Kochi1 Card customer must submit KYC details within 24 months* of purchasing the card to continue using it. **Failing to do so, will lead to deactivation of the 'recharge' service on your card.**

Benefits of updating Full-KYC details:

- ✓ Enhanced limit of loading and spending upto Rs.20,000

To update Full-KYC details, follow the given steps –

1. Visit any of the following centres either KMRL station or Axis Bank branch:

- KMRL Stations : Aluva, Cusat, Edapally, Kaloor, MG road, Maharaja's Ground, Ernakulam South, Kadavanthara, Vyttila, Thykodom
- Axis Bank Branches : Kochi Main Branch (Rajaji Road), Aluva, Kalamassery, Palarivattom, Kaloor, Edapally, Ravipuram, Banerjee Road

2. Please collect the form for Full-KYC from the ticket counter and drop the completed form in the drop-box placed.

- Kindly submit passport size coloured **photograph** and self-attested copy of **PAN Card or Form 60** along with self-attested copy of any of the following documents:
 - **Driving License**
 - **Passport**
 - **Voter ID card**
 - **NREGA Job Card**
 - ****Aadhaar Card** – Please ensure that you black out or completely strike out the first 8 digits of your Aadhaar number while submitting the copy. Also, please share only the last 4 digits of your Aadhaar number while filling the application / Full-KYC form. *(Please refer to the image at the end of the document)*
- Kindly mention the **correct Kochi1 Card number** on the form.

3. You will receive SMS confirmation on status of updation of your KYC details.

You can also contact the Axis Bank staff for assistance at the stations.

The due date for full-KYC completion of your Kochi1 Card is 24 months from the date of purchase of Card.

Issuance Date	KYC Due Date
Before February 2018	February 2020
March 2018	March 2020
April 2018	April 2020
May 2018	May 2020
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In case of any discrepancy in your forms, kindly reach out to transit.cards@axisbank.com with the **Subject Line – “Full KYC for Kochi1 Card <Last 4 digits of card number>”**

Kindly mention the following details:

- 1) Customers Name – First Name, Middle Name, Last Name
 - 2) Form submission date
 - 3) Station name where form was submitted
 - 4) Concern / Remarks
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*These deadlines are subject to change as per regulatory guidelines. Hence, it is advisable to get the full-KYC done immediately to avoid any inconvenience in the future.

**For customers submitting Aadhaar Card details –

- Please ensure that you black out or completely strike out the first 8 digits of your Aadhaar number while submitting the copy. Also, please share only the last 4 digits of your Aadhaar number while filling the application / Full-KYC form. (Please refer to the image at the end of the document)
- Please black out or strike-out the first 8 digits of your Aadhaar number while submitting the copy.

