

Citi India consumer banking customers are now served by Axis Bank. Citi India has transferred ownership of its consumer banking business to Axis Bank (registration number L65110GJ1993PLC020769). Consumer banking customers can continue to use all existing Citi products and/or services, branches, ATMs, internet banking and Citi Mobile® App as usual. Axis Bank is the provider of Citi branded consumer banking products in India temporarily and Citi India is providing certain services in respect of those products. The trademarks "Citi", "Citibank", "Citigroup", the Arc design and all similar trademarks and derivations thereof are used temporarily under license by Axis Bank from Citigroup Inc. and related group entities.

## Terms & Conditions:

Axis Bank ("**Bank**") and MakeMyTrip ("**MMT**") are launching offers (hereinafter referred to as "**Offers**") for the above-mentioned Offer Period. Details of the offer extended to all individuals holding valid Citi-branded Credit & Debits cards (hereinafter referred as "**Card**") issued in India, except Citi-branded Corporate Credit cards (hereinafter referred to "Customers") are detailed herein below.

## **Offer Period:**

From 00:00 hours on 2<sup>nd</sup> April 2024 to 23:59 hours on 25<sup>th</sup> June 2024 **(Only on Tuesdays) ("Offer Period").** 

## **Details of the Offer:**

## **Domestic Flights:**

- 12% instant savings up to Rs.1200.
- The offer is valid on a minimum ticket value of INR 5000 excluding any ancillary purchased (meals, insurance etc.) as well as convenience fee and applicable taxes.
- The customer must enter the promo code **'FLYNOW'** in the Deal Code field on the MakeMyTrip platform to avail the offer.
- Offer is valid only on **Tuesdays** during the offer period.
- Offer valid **only on MakeMyTrip website, Android & iOS App** ("MakeMyTrip platform")
- The offer is valid only on one transaction per card per month during the offer period.

#### **Domestic Hotels:**

- 15% Instant savings up to Rs. 5000 on Hotel, Villas & Apartment booking.
- The customer must enter the promo code '**MMTHOTEL'** in the Deal Code field on the MakeMyTrip platform to avail the offer.
- The offer is valid for 1 booking per month throughout the offer period.
- Instant Savings are calculated on hotel base price (pre-tax price).
- The offer is applicable only on *select* domestic properties only.
- Offer is not applicable if the hotel is booked using the pay-at-hotel or Book Now pay later option.
- The offer is not applicable on payments made directly at the hotel or through PayPal, MMT Gift Card, My Wallet, Cash on Delivery (COD).

#### **Homestays**

- 15% Instant savings up to Rs. 10000.
- The customer must enter the promo code '**MMTHOMESTAY'** in the Deal Code field on the MakeMyTrip platform to avail the offer.
- There is no minimum transaction amount for availing the offer.
- The offer is valid for 1 booking per card per calendar month throughout the offer period.
- The offer is applicable on *select domestic* homestays only.
- Discount to be calculated on homestay base price (pre-tax price).
- Offer is not applicable if the homestay is booked using the pay-at-hotel or Book Now pay later option.
- The offer is not applicable on payments made directly at the hotel or through PayPal, MMT Gift Card, My Wallet, Cash on Delivery (COD).

#### **Holidays**

- 35% Instant savings up to Rs.35000.
- The offer is valid on a minimum transaction value of Rs. 40000
- The customer must enter the promo code '**MMTHOLIDAY'** in the Code field on the MakeMyTrip platform.
- The offer is valid for 1 booking per card per calendar month throughout the offer period.
- Offer is valid on *select holiday* packages.
- To avail the offer, the customer must make the full 100% payment upfront, after applicable discounts.
- The offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, Pay Pal, Gift card payments.

## Steps to Redeem-

- To avail the offer, download MakeMyTrip Android or iOS app and then login/register to create your account. Select 'Holiday Packages' on the home screen. Alternatively, <u>https://www.MakeMyTrip.com/</u> on desktop or mobile browser & select 'Holiday Packages'.
- Select "From City/Departure city" and "Destination" and press "Search".
- Select the Holiday Package of your choice & click on 'Book Now' tab at the bottom.
- On the Apply Coupon section, click on 'View More Coupons' and apply the new coupon code shared. In case of instant savings, the savings is applied on the Total Base Cost.
- Enter your details under Contact Information and confirm the total amount to be paid by clicking on 'Continue' tab. Make the payment and complete your booking.
- The offer can be redeemed offline through MakeMyTrip Holiday Experts by dropping a query or initiating a chat on <u>www.MakeMyTrip.com</u> or visiting our retail outlets.

# **Other Terms and Conditions**

- This Offer is valid on all Citi-branded Debit Cards, Citi-branded Credit Cards except Citi-branded Corporate Cards.
- Add on cards will be treated as separate cards.
- In the event orders are fully cancelled (during & outside the Offer Period), the corresponding instant savings applicable on that order/transaction will not be granted.
- The Offer is also valid on EMI transactions. Bank merchant EMI Terms & Conditions will be applicable on EMI transactions as mentioned on the bank website.
- This Offer can neither be combined with any other Bank offer nor can it be transferred or assigned to any other Customer or third party.
- The transactions for any approved claim of refund/replacement shall be excluded from this Offer.
- Bank holds no warranty and is not representative of the delivery, services, suitability, merchantability, availability, or quality of the products made available to Customer by MakeMyTrip under the respective Offer.
- The Customers shall not hold Bank, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, personal injury, costs, charges and expenses which a Customer claims to have suffered, sustained or incurred, or claims to suffer, sustain or incur, directly or indirectly, by way of and/or on account of participating in the Offer or the acceptance, decline, non-receipt, suitability, quality or by use or non-use or suitability or effectiveness of the products/services.
- Bank is not liable or responsible for any claim(s), dispute(s) regarding delivery, service, suitability, merchantability, availability, quantity or quality made available to the Customers under the Offer on the products/services (shortly referred as "**Claims**").
- In reference to any Claims under the Offer, it must be addressed in writing, by the Customers directly to MakeMyTrip and that Bank shall not entertain any communication in this regard. Any query/ contention/dispute raised by any Customer to Bank shall be

forwarded to the MakeMyTrip who shall be solely responsible for resolving such queries/ contentions/disputes within reasonable time.

- The Offer is valid only if the Customer's account continues to be in good standing and payment continues to reach Bank before the payment due date.
- Bank reserves the right to, at any stage and at its discretion, to extend or terminate this Offer, without prior notice or assigning any reasons thereof, to add/alter/modify/change or vary all or any of these terms and conditions or to replace wholly, or in part, this Offer by another Offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- Neither anything contained in these terms & conditions, nor the running of these Offer to which they apply, shall be construed as an obligation on Bank to continue the Offer up to, on or after the Offer termination date. Nothing herein amounts to a commitment or representation by Bank to conduct further such Offers.
- The Offer terms & conditions shall be governed by the Laws of India. Any dispute arising out of this Offer shall be subject to the exclusive jurisdiction of competent courts in Mumbai.
- Any taxes or liabilities or charges payable to the Government or any other regulatory authority or body, if any, shall be borne directly by Customer and/or billed to the account of the Customer.
- If the Offer and/or anything to be done by Bank or any other entity in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Bank or any other entity, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of Bank or the other entity/ies, then Bank and/or the other entity/ies shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- Bank shall in no way be liable if any Customer is unable to login to MakeMyTrip WEBSITE/APP due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- Customers are not bound in any way to participate in this offer. Such participation is voluntary and is deemed as acceptance of the terms and conditions mentioned herein. By participating in the offer, the Customers agree to be bound by the terms & conditions contained herein. Without a Customer being required to do any further act, he/she shall be deemed to have read, understood and unconditionally accepted the terms & conditions herein. The Offer Terms & Conditions need to be read in conjunction with the detailed Bank Card member Terms & Conditions, Most important terms and conditions (MITC), Bank Account Terms & Conditions and terms governing the use of Bank credit/debit cards and/or Bank website.
- Payment of fees/service charges/all other amounts due from the Customer to Bank from usage of credit/debit cards by the Customer under this Offer and/or otherwise will be governed by Bank Account Terms & Conditions, the Card member Terms and Conditions and MITC. Customer can also view the complete terms and conditions on the bank website.
- Any query regarding the offer will be entertained till 31<sup>st</sup> July ,2024. Post such date, MakeMyTrip or Bank will not entertain any correspondence or communication regarding this Program from any customers/persons.