

Axis Bank Standard Terms & Conditions for MMT offer on using RuPay Credit Cards on UPI

Offer Validity: 1st April 2025 to 30th June 2025

Offer details:

- Domestic Flights: Flat 12% Cashback up to INR 1,500; Minimum Order Value
 INR 5,000
- International Flights: Flat 10% Cashback up to INR 5,000; Minimum Order Value INR 10,000
- Domestic Hotels: Flat 15% Cashback up to INR 5,000; Minimum Order Value INR 4,000
- International Hotels: Flat 15% Cashback up to INR 20,000; Minimum Order Value INR 10,000

More Details:

- Coupon Code: RUPAYCCUPI (for Domestic) and RUPAYCCUPIINT (for International)
- Offer Days: Valid on all days.
- The offer is valid for 1 booking per user per category per month throughout the offer period.
- The offer is valid for bookings made on MakeMyTrip website, Mobile site, Android & iOS App.
- Customers will get instant cashback in the MMT wallet (myCash) only on using RuPay Credit Cards on UPI.

Redemption Process:

- Customer applies the Coupon code RUPAYCCUPI / RUPAYCCUPIINT on the Review page of MMT app or Website. <u>Book Now</u>
- Customer can discover credit card accounts from the issuer bank based on their registered
 mobile number on any UPI app and link their card to it. Post linking the card, customer will
 be able to make payment to MakeMyTrip via their UPI app. Payment authentication will be
 done using UPI PIN.
- To link Axis Bank RuPay Credit Card on preferred UPI app, <u>click here</u> to proceed.

Escalation Matrix: 0124 462 8747 or support@makemytrip.com

Other Terms and Conditions:

- Customers will get instant cashback in the MMT wallet (my Cash) only on using RuPay Credit
 Cards on UPI.
- RuPay Credit Cards on UPI provides a seamless, digitally enabled credit card lifecycle experience. Customers can benefit from the ease and the increased opportunity to use their credit cards. They can discover credit card accounts from the issuer bank based on their

registered mobile number and link it to the UPI ID any UPI app. Post linking the card, customer will be able to make payment to MakeMyTrip via their UPI app. Payment authentication will be done using UPI PIN. Customers can visit https://www.npci.org.in/what-we-do/rupay/rupay-credit-card-on-upi/fags for any further queries.

- To redeem the offer, after selecting the Flight / Hotel from the Listing page, Customer will have to select or type Coupon code "RUPAYCCUPI / RUPAYCCUPIINT" from the list of available Coupons on the Review page of MMT app or Website.
- Under Payments, Customer needs to select UPI payment mode and make payment to MakeMyTrip via their UPI app by selecting Credit Card on UPI option and make payment via their linked Credit card.
- Please note this offer cashback is applicable only on Credit Card on UPI paymode. Customer will not get the cashback benefit in case he uses his Savings account linked to UPI to make the payment. The Offer applicability is restricted to once per user per category.
- For flights, cashback will be calculated on the booking amount (excluding convenience fee and any ancillaries purchased e.g.: meals, insurance).
- The offer is not valid on "Multi-City Flights" made through the "Multi-City" tab on MakeMyTrip website.
- This Offer cannot be clubbed with payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, Gift card and net banking payments.
- Offer is not applicable on payments made through Rupay NetBanking or App.
- The offer is valid on select properties on Hotels.
- For Hotels, Villas and Apartments, the cashback is to be calculated on hotel base price (pre-tax price).
- The offer is not valid on pay at hotel or Book/Reserve-Now-Pay-later bookings.
- The offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, Gift card and net banking payments.
- The offer is not applicable on payments made through RupayNetBanking.
- If the Customer cancels the travel service purchase after the cashback amount is availed, MakeMyTrip will deduct the cashback amount from the refund and cancellation charges shall apply
- If there is any rescheduling or cancellation, customer has to bear the fare difference (regardless of whether the component is in the base fare or in tax + surcharge) and other rescheduling/cancellation fees.
- If the customer doesn't receive the cashback, he/she must raise the claim at https://support.makemytrip.com/MyAccount/MyIncidents/NewComplaint within 3 months from the booking date. In the event the cardholder fails to do so, he/she will not be eligible for the cashback amount.

- This offer is NOT applicable on Rupay commercial cards.
- Add-on cards will be treated as separate cards.
- This offer cannot be clubbed with any other offer of MakeMyTrip.
- Offer is only valid on the eligible BINs shared by Rupay. If the BIN series of the card does not
 match with the one provided by Rupay to MakeMyTrip, then the cardholder will need to
 approach Rupay and MakeMyTrip shall be entitled to withhold or deny the offer to the
 customer.
- MakeMyTrip & Rupay reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this offer or not, or to extend or withdraw it altogether.
- For any card related claims, the customer will need to approach the Bank. MakeMyTrip shall not entertain any such claims.
- MakeMyTrip is the sole authority for the interpretation of these terms.
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event.
- In the event of any misuse or abuse of the offer by the customer or travel agent, MakeMyTrip reserves the right to deny the offer or cancel the booking.
- In no event will the entire liability of MakeMyTrip under this offer exceed the amount of promotional cashback under this offer.
- MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer.
- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi.
- User Agreement and Privacy Policy of the MakeMyTrip website will apply.
- Customers who are travel agents by occupation are barred from making bookings for their customers and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount.
- Any queries, escalations, dispute related to the services made available on the MakeMyTrip needs to be directly addressed by MakeMyTrip. Rupay will not be responsible for the same in any manner
- Rupay shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any services availed by the customer under the Offer.
- Rupay and MakeMyTrip reserves the right to disqualify/ exclude any Cardholder from the offer,
 if any fraudulent activity is identified as being carried out for the purpose of availing the
 benefits under the offer or otherwise by use of the Card.
- Rupay shall not be held liable for any delay or loss that may be caused in delivery of services.

Axis Bank Standard Terms & Conditions

- If you do not have an Axis Bank Credit Card, Click Here.
- The decision of The Merchant & Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.
- Any and all cashbacks will be posted within 90 days of an offer/campaign end date.
- The offer is not transferable, non-negotiable and cannot be En-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- In case there is more than one offer available simultaneously, no two offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be
 availed due to malfunction, delay, traffic congestion on any telephone network or line,
 computer on-line system, servers or providers, computer equipment, software, or website.
- The Merchant and Axis Bank reserve the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer, by another offer, whether similar to this offer or not, or to withdraw it altogether.
- The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- The Merchant & Axis Bank reserves the right to modify / alter the offer or all or any of the terms applicable to the offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank also reserves the right to discontinue the offer without assigning any reasons or without any prior intimation whatsoever.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the
 offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on
 Cardholders in all respects.
- Axis Bank only offers discount on purchase of goods and services of The Merchant by using Axis Bank Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by The Merchant. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with The Merchant directly without any reference to Axis Bank. Additional discount offered by the Bank is solely for promoting usage of Axis Bank Debit and Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
- Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of The Merchant or any third party and is not intended to create any rights and obligations.

- The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of the products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may
 arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the
 offer.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
- The Merchant & Axis Bank retain the right to change or discontinue the Offer at any time during the Promotion Period. The decision of The Merchant & Axis Bank with respect to the Offer shall be final and binding on the customer and any correspondence in this regard will not be entertained.
- The Merchant & Axis Bank reserve the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Logos/trademarks used are owned by respective entities. Axis Bank has been authorised to
 use these logos/trademarks for offer promotion purposes.
- Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- Merchant Terms & Conditions applicable
- This offer is valid only for existing cardholders of Axis Bank and is not transferable/applicable
 to any cards issued by any other bank. To be eligible for this offer, customer is required to
 only use a valid Axis Bank Credit or Debit card to make the qualifying purchase. Purchases
 made with any other cards, or any other bank credit or debit cards, will not be eligible for
 this offer
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