

User Manual for Retail / Corporate First Time Login

Step 1:

The URL for the Online portal Login is:

- For Retail Customers: <https://etc.axisbank.co.in/ETC/RetailRoadUserLogin/Index>
- For Corporate Customers: <https://etc.axisbank.co.in/ETC/CorporateUserLogin/>

The below Page would be displayed to the user. User should click on the “Check Here” option to generate the Passwords for the ETC Online Portal.

AXIS BANK

Secure Login

User ID

User Id

Password

YAU YAU

Capcha

Login

ASK FOR A FASTAG

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First Time User?
Register online and generate your password instantaneously.
Click Here

Forgot Password?
Reset your password online.
Click Here

Forgot User ID?
Reset your user id online.
Click Here

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It is important to use up-to-date Anti-virus software and a personal firewall. Axis Bank uses a combination of Secure Socket Layer (SSL) protocol and passwords to protect your information.

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Verify Secure

Step 2:

The following screen would be displayed to the User. Click on Continue

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Generate your CCH passwords

Generate your passwords in 3 simple steps:-

- Enter any 2 details among Customer ID, Rfid number, Wallet ID along with Phone Number and Captcha
- Validate yourself with one-time password (OTP) sent to your registered mobile/email ID**
- Generate passwords and security question-answers and enjoy CCH & banking at your convenience with Axis Bank Internet Banking

[Continue](#) [Cancel](#)

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Step 3:

The below screen would be displayed to the User

AXIS BANK

Generate your CCH passwords

Step 1: Enter your information to continue

Note: Any 2 of these 4 fields are essential and * fields are mandatory.

Customer ID

RFID No.

Wallet ID*

Vehicle Registration Number

Phone No.* +91

Captcha *

[Next Step](#)

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Step 4:

User should fill in the Customer ID and Wallet ID. Also enter the Mobile Number provided by the customer in the Application Form of the FasTag Product

AXIS BANK

Generate your CCH passwords

Step 1: Enter your information to continue

Note: Any 2 of these 4 fields are essential and * fields are mandatory.

Customer ID 170000000852

RFID No.

Wallet ID* 17000000008631

Vehicle Registration Number

Phone No.* +91 8888424765

Captcha * 0Eun0Eu

Next Step

Cancel

Need Help?

Step 4:

User should now enter the captcha visible on the screen. Please note that in case there is space between the captcha, user should also input the space while entering. If the Captcha entered is Valid, the Next Step Option would be activated, else recheck the captcha or refresh it, for getting a new captcha.

AXIS BANK

Generate your CCH passwords

Step 1: Enter your information to continue

Note: Any 2 of these 4 fields are essential and * fields are mandatory.

Customer ID 170000000852

RFID No.

Wallet ID* 17000000008631

Vehicle Registration Number

Phone No.* +91 8888424765

Captcha * 0Eun0Eu

0Eun 0Eu

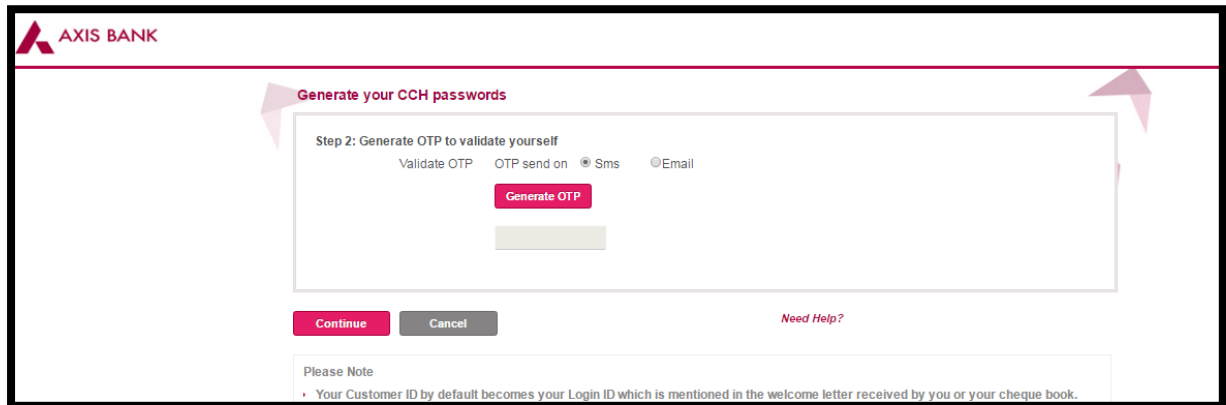
Next Step

Cancel

Need Help?

Step 5:

User should select the option of SMS and click on "Generate OTP".



AXIS BANK

Generate your CCH passwords

Step 2: Generate OTP to validate yourself

Validate OTP OTP send on Sms Email

Generate OTP

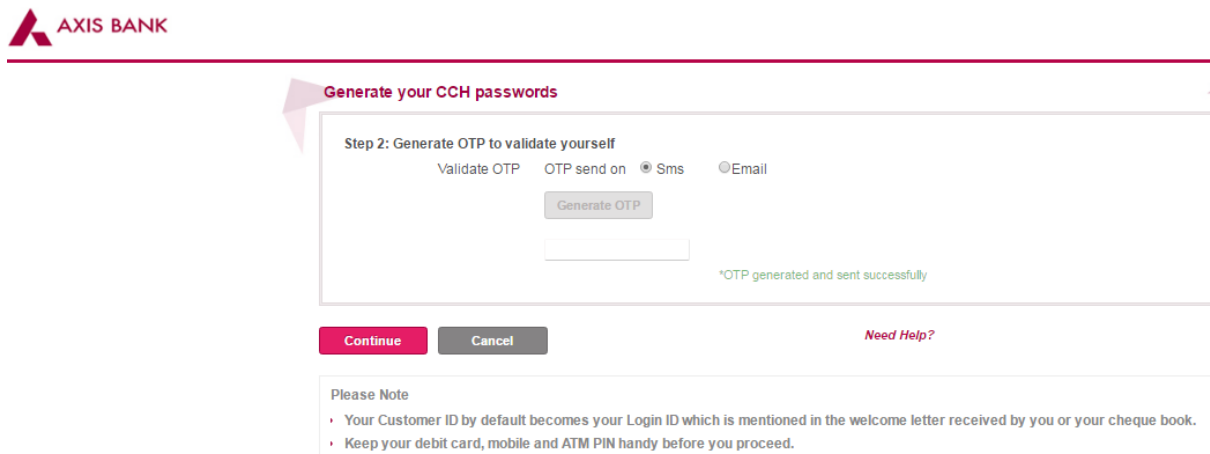
Continue **Cancel** [Need Help?](#)

Please Note

- Your Customer ID by default becomes your Login ID which is mentioned in the welcome letter received by you or your cheque book.

Step 6:

The OTP would be generated and sent to the registered Mobile Number.



AXIS BANK

Generate your CCH passwords

Step 2: Generate OTP to validate yourself

Validate OTP OTP send on Sms Email

Generate OTP

*OTP generated and sent successfully

Continue **Cancel** [Need Help?](#)

Please Note

- Your Customer ID by default becomes your Login ID which is mentioned in the welcome letter received by you or your cheque book.
- Keep your debit card, mobile and ATM PIN handy before you proceed.

Step 7:

User should enter the OTP received on the registered Mobile Number and click on "Continue". A message stating "OTP Validation Successful" would be displayed to the user.

Post this, the User should again click on "Continue".

AXIS BANK

Generate your CCH passwords

Step 2: Generate OTP to validate yourself

Validate OTP OTP send on Sms Email

Generate OTP

0101

*OTP Verification Successful

Continue Cancel [Need Help?](#)

Please Note

- Your Customer ID by default becomes your Login ID which is mentioned in the welcome letter received by you or your cheque book.
- Keep your debit card, mobile and ATM PIN handy before you proceed.

Please ensure that your mobile number is registered with Axis bank. You may visit the nearest Axis Bank ATM and click on

Step 8:

User should enter the Passwords of his choice. It should have atleast one alpha in caps, one number and one special character. Post this, the user should click on "Submit".

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Account Password

Note: Password should be Alpha Numeric; Minimum Length of 8 Characters and Maximum of 20 Characters; One Special Character; One Alphabet in Capital; Password Should not be same as the last three used Passwords

Account Information

New Password

Confirm Password

Transaction Information

New Password

Confirm Password

Submit

Step 9:

User should select the security questions and give the respective answers. Post selecting the questions and their answers, the Continue button would be highlighted. User should click it to proceed

AXIS BANK

Generate your CCH Security Question

Enter your information to set your security questions

Note: Any 3 of these 5 fields are Essential.

-- Please Select A Question --	<input type="text"/>
-- Please Select A Question --	<input type="text"/>
-- Please Select A Question --	<input type="text"/>
-- Please Select A Question --	<input type="text"/>
-- Please Select A Question --	<input type="text"/>

Continue Cancel [Need Help?](#)

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Generate your CCH Security Question

Enter your information to set your security questions

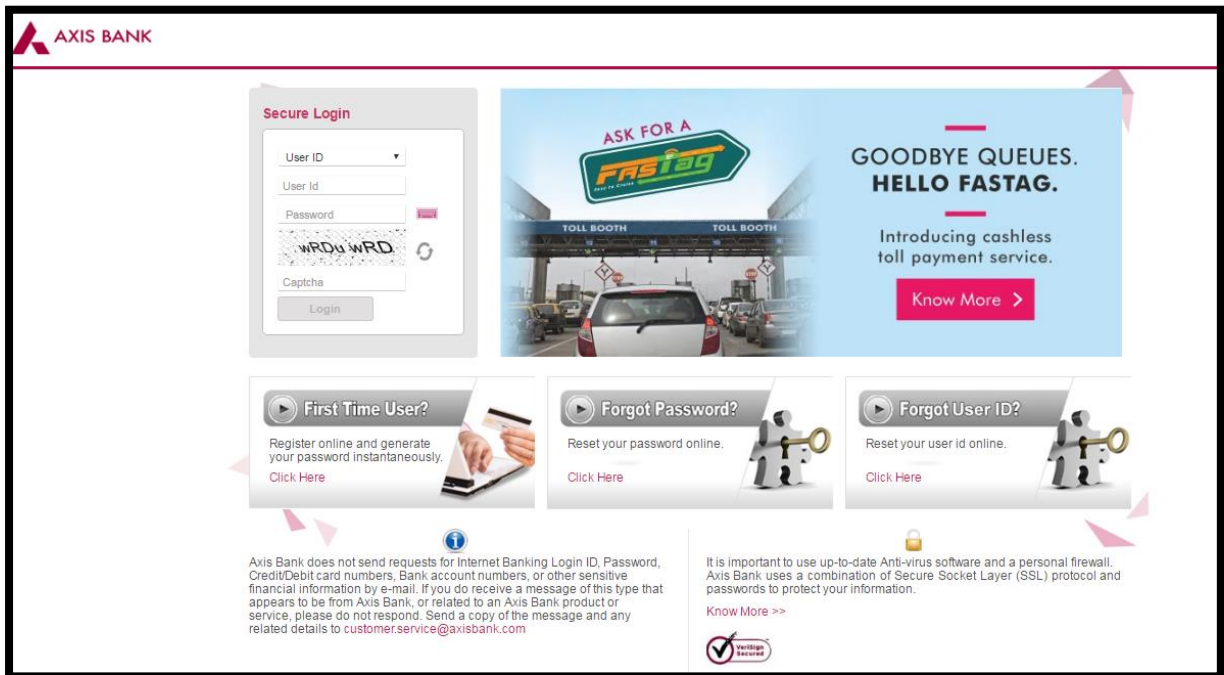
Note: Any 3 of these 5 fields are Essential.

What is your first school name	1
What is your pet name	1
Which is your favourite colour	1
Which is your favourite sport	1
Which is your favourite cartoon	1

Continue Cancel [Need Help?](#)

Step 10:

The Registration Process for the Online Portal is completed. The User will be automatically navigated out. User should use the URL's mentioned in Step 1 to login



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Secure Login

User ID

User Id

Password

wRDu wRD

Captcha

Login

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