COVID-19 Regulatory Package – Moratorium on payment of Term Loan instalments / credit card dues / deferment of interest on working capital facility (ies)

Terms and Conditions


I/We have requested Axis Bank Ltd. (“the Bank”) for granting Moratorium on payment of loan instalments / deferment of recovery of interest falling due between June 1, 2020 to August 31, 2020 (“Moratorium Period”), and/or dues pertaining to credit card reflecting in statements generated in the same period.

This is to confirm that I/we am/are facing cash flow constraints and am/are in financial difficulty due to the current lockdown situation & the disruptions caused on account of the COVID-19 pandemic. Hence, I/we request the Bank to consider my/our application for granting moratorium on payment of loan instalment and/or deferment of interest (‘Deferment’).

I/We wish to avail/ OPT-IN for the deferment and I/we understand and agree that:

- The deferment in respect of payment of loan instalments / interest/ credit card dues (“Deferred Dues”) will be applicable and effective from the date of acceptance of request by the Bank till August 31, 2020.

- Under this arrangement, there is only a rescheduling/deferment of payment of the Deferred Dues, and such Deferred Dues are required to be paid by me/us in full upon the completion of Moratorium Period. No concession / waiver / reduction / write-off in respect of the Deferred Dues is applicable. Interest will continue to accrue on the Deferred Dues during the Moratorium Period at applicable rate of interest.

- For EMIs on Debit Cards, EMIs would be appropriately rescheduled for payment after the Moratorium Period.

- No penal charges including late payment penalty/ late payment fee, cheque return charges / payment bounce charges, will be levied during the moratorium period i.e. between June 1, 2020 to August 31, 2020. However, interest will continue to accrue on the outstanding principal at the applicable rate of interest for the loan.

- There will be no adverse impact on my/our credit history in relation to rescheduling the payment of the Deferred Dues. The rescheduling of payment of the Deferred Dues will not qualify as a default for the purposes of supervisory reporting and reporting to Credit Information Companies (CICs) by the Bank.

- The request for deferment will be in respect of all loans, credit facilities and/or credit cards (as selected) mapped under my/our Customer ID.

- Availing the Deferment option in respect of payment of the Deferred Dues during the Moratorium Period would have the below mentioned impact on my/our credit facility (ies) with the Bank:
o **Term Loans** - The repayment schedule for such loans will be shifted across the board and the effect of such increase will be given on residual loan tenure. Interest shall continue to accrue on the outstanding portion of the term loans during the moratorium period at the applicable rate of interest.

o **Working Capital Facilities** – For cash credit / overdraft (CC/OD) accounts, deferment of recovery of interest will mean non-payment of interest which falls due during the Moratorium Period. However, the interest will continue to accrue and the accumulated accrued interest would be recovered immediately after the completion of the Moratorium Period. Alternatively, the accumulated interest for the period upto August 31, 2020 can be converted, upon application by me/us, into a Funded Interest Term Loan (FITL) which shall be repayable within a maximum period of 6 months but not later than March 31, 2021. The provision of FITL would be at the sole discretion of the Bank.

o **Credit Cards** – The total outstanding, including accrued interest, will be included in the statement generated with payment due date in September 2020. I/We would be liable to pay at least the Minimum Amount Due, on or before the payment due date as indicated in the statement with payment due date in September 2020.

- The rescheduling of payments pertaining to Deferred Dues will commence only after my /our request for availing the Deferment option is accepted by the Bank.

**For Loan facility (ies)**

- The OPT-IN / request for Deferment option would be applicable if the request is given prior to the due date. If request is not received prior to the due date, the EMI might get debited. In due course of application of the Deferment option, if the immediate EMI / interest recovery happens, the Deferment option will be applicable from the subsequent month.
- I/ We understand:
  - All individual borrowers / non individual borrowers (where the loan outstanding amount is less than or equal to Rs.500 Lacs), there will be no further requirement of the documents.
  - Non Individual borrowers where outstanding loan amount is more than Rs.500 Lacs would be required to submit a detailed form (as specified by the Bank) wherein borrower justifies the requirement of moratorium / deferment of interest / instalment. Process of application would be facilitated by bank's representative. Basis the information provided, the Bank may permit the same at its discretion.
- If the June 2020 dues have already been paid by me/us, the deferment would be applicable in respect of the payments falling due in subsequent months.
- In case, if any borrower who has availed the moratorium/ deferment, demands for a refund post clearing of one or all of the instalment/s under moratorium / interest deferment, then such refund will be made at the sole discretion of the Bank.

**For Credit Card facility (ies):**

- OPT-IN request can be submitted any time till August 31, 2020.
Once I/we OPT-IN for the Deferment option on my/our credit card(s), my/our entire Open to Buy (OTB) may be blocked at the discretion of the Bank. If my/our OTB is blocked, I/we will not be allowed to make any fresh purchases till a payment (at least Minimum Amount Due) is made towards my/our credit card dues reflecting in statement with due date in September 2020.

The Bank reserves the right to extend the offer is at its sole discretion. The submission of the request does not vest with the Borrower any right to claim any damages against the Bank for any reason whatsoever.

Since the moratorium/deferment is being provided specifically to tide over economic fallout from COVID-19, the same will not be treated as concession or change in the terms and conditions of my/our loan agreement(s) with the Bank.

I/we authorize Axis Bank and its representatives to Call/SMS regarding my/our request. This consent overrides any registration for DNC/NDNC and I/we have read and accept the Bank's Privacy Policy.