

Terms and Conditions for Paytm offer for Prepaid & Transit cards

Offer:

5% off (up to Rs.50) on Utility bill payments (Mobile/Broadband/DTH recharge) on Paytm on minimum transaction of Rs.199.

Validity: 30th Sep 2025

How to Avail Offer:

- Log onto www.paytm.com or Paytm mobile app.
- Select the Mobile/Broadband/DTH recharge and enter your details.
- Enter the promo code AXISPRE under 'All Offers for you' at the time of checkout.
- Make the payment in full using an eligible Axis Bank Prepaid & Transit Card.
- Minimum Transaction Value - Rs.199

Terms and conditions:

- Get 5% off on Mobile Recharge/Broadband Payment/DTH Recharge done through Paytm.
- The minimum transaction value to avail the offer is Rs.199. Discount will be calculated on the net amount paid by the customer via Prepaid & Transit Card
- The maximum discount which can be availed is Rs.50 per card per month.
- This offer is applicable on Prepaid Mobile recharge/DTH recharge/Broadband Bill payment. Not applicable on other utility bill payments such as electricity bill payments/LPG/Water bill, Postpaid mobile recharge etc.
- Valid cards - Axis Bank Gift Card, Axis Bank Smart Pay Card, KMRL Axis Bank Kochi1 Card
- The offer is not eligible if the payment is made via UPI using Prepaid & Transit RuPay Credit Card.
- Offer is valid once per card, per month.
- The transaction may attract a platform & convenience fee (GST component included), depending on the kind of service being availed. Breakup can be checked on the final payment screen before executing the transaction.
- In addition to the above, this offer is also subject to Paytm's general 'Terms of Use'. Kindly refer to Paytm's Terms & Conditions on the respective offer page.

How to Raise a Query via the Paytm App?

1. Open the Paytm App Ensure you're logged into your account. The app is your gateway to accessing a wide range of services and support.
2. Navigate to 'Help & Support' Tap on your profile picture or use the search bar to find the 'Help & Support' section. This is your starting point for any queries.
3. Select the Service You Need Help with You'll see tiles for different services such as Banking, Recharges, Bill Payments, and More. Choose the one related to your issue.
4. Submit Your Query After selecting the relevant service, choose the specific order or transaction you have an issue with. An assistant bot will guide you to submit your query or issue effectively.