

Terms and Conditions for Priority Pass Membership on Axis Bank Reserve Credit Card

About the benefit:

All primary cardholders as well as add-on cardholders of Axis Bank Reserve Credit Card get a complimentary Priority Pass membership.

- The membership entitles customer to unlimited complimentary access to 1200+ international airport lounges, per card anniversary year.
- The membership also entitles the customer to 12 guest visits per anniversary year at the affiliated lounges.
- The usage of the Priority Pass card is linked to the credit card. If the credit card is blocked, the linked Priority Pass card will also be blocked.

How to avail:

1. The Priority Pass membership card will be delivered to the customer with the credit card kit
2. Customer has to swipe the Priority Pass Card at the eligible lounges to avail the free visits
3. All the eligible lounges can be found at www.prioritypass.com
4. Any visit, over and above the complimentary visits, will be billed to the customer and will reflect on his/her credit card statement as per information shared by Priority Pass
5. Customer shall be charged for Cardholder and Guest Lounge Visits in accordance with the below table, based upon the location of the Lounge visited.

Charges per visit (in US\$):

Country of Visit	Cardholder Visits	Guest Visits
Taiwan	\$18.75	\$27.00
Hong Kong	\$20.00	
Macau	\$19.75	
China (Domestic)	\$16.50	
China (International)	\$19.75	
India (Domestic)	\$16.50	
India (International)	\$23.00	
Singapore	\$22.50	
Malaysia	\$22.50	
Indonesia	\$23.00	
Korea (Domestic)	\$23.00	
Korea (International)	\$25.00	
Japan	\$25.00	
Philippines	\$23.00	
Rest of World	\$25.00	

Detailed terms and conditions:

1. The benefit is applicable only to primary/add-on cardholders of Axis Bank Reserve Credit Card.
2. Usage of the Priority Pass card is subject to the activity on customer's credit card. If the credit card is blocked, then the Priority Pass card will also be blocked
3. It will take 1 working day from the date of credit card unblock for the Priority Pass card to get unblocked
4. The Priority Pass card is not transferable and is only valid up to its date of expiry and when it has been signed by the cardholder. The card may not be used by any person other than the cardholder.
5. The Priority Pass card is not a payment card nor is it proof of creditworthiness and attempts to use it as such could constitute fraud.
6. For complete details on the Priority Pass (lounges and charges) please visit www.prioritypass.com
7. Admittance to the lounges is conditional upon presentation of a valid Priority Pass card only. The credit card will not be accepted as substitute for the Priority Pass card.
8. Lounge visits are subject to a per-person-per-visit charge. All such visits, including those by accompanying guests, shall be debited to the cardholder's credit card by Axis Bank as per the rates and terms notified above.
9. When presenting the Priority Pass card on entering the lounge, lounge staff will take an imprint of the card and issue a 'Record of Visit' voucher to the cardholder or make a log entry. Some lounges have electronic card readers, which will take the cardholder's details off the magnetic strip on the reverse side of the Priority Pass card. Where applicable, the cardholder must sign the 'Record of Visit' voucher, which will also reflect the exact number of accompanying guests, if any, but does not show any per person per visit charge. The charge per visit for the cardholder, where relevant, and that for any guests will be based on the 'Record of Visit' voucher/log submitted by the lounge operator.
10. While it is the responsibility of the lounge staff to ensure a voucher imprint/log is made of the Priority Pass card, the cardholder is responsible for ensuring the 'Record of Visit' voucher/log correctly reflects their own usage and that of any guests at the time of using the lounge. Where applicable, the cardholder is responsible for retaining the 'Cardholder's' copy of the 'Record of Visit' voucher presented to them at the lounge.
11. All participating lounges are owned and operated by third party organizations. The cardholder and accompanying guests must abide by the rules and policies of each participating lounge/club. Access may be restricted due to space constraints but this will be wholly at the discretion of each individual lounge operator. The Bank has no control over the facilities offered, the opening/closing times or the personnel employed by the lounges. All accompanying children (where permitted) will be subject to the full guest fee unless otherwise stated in the lounge listing.
12. Participating lounges may reserve the right to enforce a maximum stay policy (usually 3-4 hours) to prevent overcrowding. This is at the discretion of the individual lounge operator who may impose a charge for extended stays.

13. Admittance to lounges is strictly subject to cardholders and any guests being in possession of a valid flight ticket for the same day of travel. Airline, airport and other travel industry employees traveling on reduced-rate tickets may not be eligible for access. Outside the US, flight tickets must be accompanied by a valid boarding pass for a departing flight, i.e. outbound passengers only. Please note some lounges in Europe are located within designated Schengen areas of the airport which means that access is only provided to these lounges if members are traveling between Schengen countries. (Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Lithuania, Luxembourg, Malta, The Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Spain, Sweden and Switzerland.)
14. The visit charges, mentioned above are subject to change and may be updated from time to time, without prior notice to the customer
15. In case of a visit dispute, customer is required to bring it to the notice of Axis Bank within 90 days of the fee levy date
16. All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
17. Axis Bank reserves the right to disqualify any participant/s from the benefits of the Offer under reasonable grounds. In case of any fraudulent activity, prosecution will be carried according to the purpose of availing the benefits under the Offer.
18. Axis Bank reserves the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offer by another offer, whether similar to this offer or not, or to withdraw it altogether.
19. Axis Bank also reserve the right to discontinue the Offer without assigning any reason or without any prior intimation, whatsoever.
20. Cardholders whose accounts are not active and/or are closed or have a credit freeze will not be eligible for the benefits of the offer.
21. Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
22. The participation in the offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
23. In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
24. Offer provided by Axis Bank is solely for promoting usage of Axis Bank Reserve Credit card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by Priority Pass. Any dispute or claim regarding the goods and/or services must be resolved by the Cardholder with Priority Pass directly.

25. The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card issued by Axis Bank
26. Images provided in promotions are only for pictorial representation and Axis Bank does not undertake any liability or responsibility for the same.
27. Nothing contained herein shall constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of any third party and is not intended to create any rights and obligations.
28. The offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
29. Axis Bank may use the services of agents for sales / marketing of the products/services. Copy Rights of Axis Bank Limited. All rights are reserved
30. Axis Bank shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
31. Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the offer.
32. Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.
33. The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
34. Logos/trademarks used are owned by respective entities. Axis Bank has been authorized to use these logos/trademarks for offer promotion purposes.
35. Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the discount under the offer.
36. Any dispute relating to the offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
37. Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.
38. The decision of Axis Bank will be final and binding on all and any correspondence in this regard will not be entertained.