

Important information regarding replacement process

Your existing Axis Bank Buzz Credit Card is being discontinued and it is being replaced with the new Flipkart Axis Bank Credit Card that comes with a host of privileges.

The replacement card will be dispatched to your registered address post 30 days of this communication. Your existing Axis Bank Buzz Credit Card will remain valid till 45 days from issuance of the replacement card.

- There is no joining fee for your replacement Flipkart Axis Bank Credit Card
- Annual fees for the replacement card will be reduced from Rs. 750 to Rs. 500
- In order to ensure continuity of services, we shall dispatch the replacement credit card post 30 days of this intimation to your registered communication address with the bank. In case there is any change in the same, you can update your communication address for your Credit Card using the below options:
 1. Axis Mobile App: Click on Menu >> Services & Support >> Services >> My Details >> Update Communication Address / Permanent Address >> Attach documents >> Update >> Enter mPIN
 2. Axis Bank Branch: Visit the nearest Branch and update your address
- Once the replacement card is received by the customer, PIN can be generated through Axis Bank ATM / Internet Banking/ Mobile App / IVR service. Log in to Axis Mobile App, select Banking --> Services --> Credit Card --> Set/Reset PIN to set your desired 4 digit PIN.
- Your existing Axis Bank Buzz Credit Card will remain valid till 45 days from issuance of the replacement Flipkart Axis Bank Credit Card.
- Add-on cards, if any, will also be replaced with Flipkart Axis Bank Credit Card.
- Credit Limit for your replacement card will be the same as your existing card
- Auto debit facility, if enabled, will be carried forward to your replacement card
- EMI, outstanding balances etc. on existing Buzz Credit Card will be carried forward to your replacement card.
- eDGE reward points earned on your account will remain intact. The redemption of these points would be as per the existing eDGE policy. Any transaction on the New Flipkart Axis Bank credit card will earn cashback as per features of Flipkart Axis Bank credit card detailed below.
- Any Standing Instructions against your existing Buzz card will cease to work upon issuance of the replacement credit card. We request you to re-register for the Standing Instructions against the replacement Flipkart Axis Bank Credit Card.
- In case you do not wish to receive the replacement card, please contact our customer service desk at 1860-419-555/1860-500-555 for existing card closure.
- Issuance of credit card is at the sole discretion of the Bank
- For detailed features of Flipkart Axis Bank Credit Card, please visit axisbank.com/flipkart
- Please note getting the email is not a confirmation of issuance of a new Flipkart Axis Bank credit card. The bank may chose to not migrate the card basis bank's internal policies which include but are not limited to the following scenarios:
 - The Card is in a delinquent block. The migration would be carried out when the card rolls back from delinquency
 - An existing Flipkart card is already issued to the Customer

- The customer cancels or blocks the existing Buzz credit card before migration
- All other terms and conditions for your credit card remains the same. Please refer to the following links for important information:
 - [MITC](#)
 - [Credit card Member agreement](#)

The features of your new Flipkart Axis Bank Credit Card are as follows:

1. Joining Benefits worth Rs. 2800
2. 5% cashback on Flipkart, Myntra and 2GUD
3. 4% cashback on all preferred partners (Cure.fit, Goibibo, MakeMyTrip, PVR, Uber, UberEats, UrbanClap)
4. 1.5% cash on all other spends except gold, wallet reloads, EMI payments and fuel
5. 4 complimentary domestic lounge visits
6. Fuel surcharge waiver at 1%
7. 20% off at 4000+ restaurants
8. Extra savings on EMI transactions on Flipkart