

**Terms and Conditions for Shoppers Stop Campaign on Axis Bank Credit & Debit Card holders**

**Validity:** 21<sup>st</sup> June, 2021 – 20<sup>th</sup> July, 2021 (Offer Period)

**The below details are referred as “Offer”**

- 10% cashback on minimum spends of Rs. 5,000
- Maximum cashback on Credit Cards – Rs. 1,000
- Maximum cashback on Debit Cards – Rs. 750

**Card applicability**

- Applicable on all Axis Bank Retail Debit and Credit card Cardholders
- Not applicable on Corporate and Non-Resident Cards

**Axis Bank Standard Terms and Conditions**

• **Offer:**

10% cashback for Axis Bank Retail Debit and Credit Card Cardholders (Cardholders/Customer(s) on a single minimum purchase of Rs. 5000/- and maximum cashback on credit cards is Rs 1000 and maximum cashback on debit cards is Rs. 750/-. Offer applicable for purchases made by the Cardholders from the website of Shoppers Stop Limited (SSL) ([www.shoppersstop.com](http://www.shoppersstop.com)) and Mobile App of Shoppers Stop Limited (SSL)(Website) ((Offer).

- Offer Period shall be from 21<sup>st</sup> June, 2021 to 20<sup>th</sup> July, 2021 (both days inclusive) (Offer Period).
- Offer is applicable for the purchases made by the Cardholders from the Website within the Offer Period only.
- Offer shall **be availed by the Cardholder only once per card per brand during the Offer Period.**
- The cashback is applicable on a single transaction and bills cannot be clubbed to avail the same.
- This Offer is valid on all Axis Bank Retail Cardholders holding valid Credit and Debit Cards of Axis Bank. This Offer is not valid on Corporate Credit Cards and NRE Debit Cards.
- The cashback will be processed within 90 days from the end of the Offer Period by Axis Bank and SSL shall not be responsible for the same. Any issues with respect to cashback, Customer needs to approach Axis Bank directly to resolve the issue. SSL will not entertain any claims with respect to the same.
- This Offer cannot be clubbed with any other Axis Bank Offer.
- All Customer Queries/dispute on the Offer should be raised during the Offer Period or within 90 days after expiry of the Offer Period. For any disputes, the customer/Cardholder needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The Offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the Offer.
- Offer is subject to availability of the product at the sole discretion of SSL.

- In case there is more than one Offer available simultaneously, no two Offers can be combined by the participant. It shall be entirely at discretion of Axis Bank to consider any exceptions to the above.
- Axis Bank will not be responsible or liable in case the Offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- The participation in the Offer is entirely voluntary and it is understood, that the participation by the Cardholders shall be deemed to have been made on a voluntary basis.
- Axis Bank and SSL jointly reserves the right to modify / alter the Offer or all or any of the terms applicable to the Offer without assigning any reasons or without any prior intimation whatsoever. Axis Bank and SSL also reserves the right to discontinue the Offer without assigning any reasons or without any prior intimation whatsoever
- Customer needs to call Axis Bank customer care or reach out through other mediums to get the disputes resolved.
- In case of all matters relating to the Offer including any dispute or discrepancy relating to the Offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent will not be eligible for the benefits of the cashback Offer as per Axis Bank's policy. Axis Bank's discretion in this regards shall be final.
- Cardholders whose accounts are not active and/or are closed or have a credit freeze at the time of processing of cashback will not be eligible for the benefits of the Offer. Cashback will be given only in the form of account credit. Cashback will not be given in any other mode. Axis Bank's discretion in this regard shall be final.
- Axis Bank only Offers cashback on purchase of goods from the said Website of SSL by using Axis Bank Retail Credit & Debit Card and Axis Bank holds out no warranty or makes no representation about the quality, delivery or otherwise of the goods and services offered/sold by SSL. Any dispute or claim regarding the goods must be resolved by the Cardholder with the SSL directly without any reference to Axis Bank. Cashback offered by the Axis Bank is solely for promoting usage of Axis Bank Debit and Retail Credit card.
- Images provided in promotions are only for pictorial representation and Axis Bank and SSL does not undertake any liability or responsibility for the same.
- Offer shall not constitute or be deemed to constitute an advice, invitation or solicitation to purchase any products/ services of SSL or any third party and is not intended to create any rights and obligations.
- The Offer by Axis Bank is subject to applicable laws and regulatory guidelines/ regulations and as per bank's extant guidelines from time to time.
- Bank may use the services of agents for sales / marketing of its products. Copy Rights of Axis Bank Limited. All rights are reserved.
- Axis Bank shall not be held liable for any delay or loss that may be caused in delivery of the goods and /or services under the Offer.
- SSL & Axis Bank retain the right to change or discontinue the Offer at any time during the Offer Period. The decision of SSL & Axis Bank with respect to the Offer shall be final and binding on the Cardholder and any correspondence in this regard will not be entertained.

- Axis Bank reserves the right to disqualify any Cardholder from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the Offer or otherwise by use of the Card.
- SSL shall not be liable, in case, of any misuse or fraudulent use of the card during the Offer Period and/ or if any Customer/ Card holder defaults in paying the purchase amount to the Axis Bank.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the Offer shall be borne solely by the Cardholder and Axis Bank and SSL will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- Logos/trademarks used are owned by respective entities. Axis Bank and SSL have been authorized to use these logos/trademarks for Offer promotion purposes for the Offer Period.
- The terms and conditions governing the Offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- The Offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Any person taking the advantage of this Offer shall be deemed to have read, understood and accepted these terms and conditions.
- Any dispute relating to the Offer or the terms and conditions shall be subject to the jurisdiction of the courts in Mumbai only.
- All packages are subject to availability at the time of booking confirmation GST and Payment Gateway fees applicable at the time of booking
- Any purchase using Axis Bank Credit Card and Debit Card shall be deemed as acceptance of the terms and conditions mentioned herein. Cardholder agrees to indemnify the Bank and SSL against any loss (direct, indirect or consequential), cost & damage which may be caused by him/her to the Bank and SSL due to participation in this Offer.
- Axis Bank holds the exclusive right at its sole discretion to refuse or deny the Offer to any Cardholder.
- Under no circumstance will the cashback being offered under this Offer be settled in cash
- This Offer is subject to applicable law and regulations.
- All other terms and conditions of SSL including the terms appearing on the Website shall apply along with these terms and conditions