Terms and Conditions for MAKEMYTRIP Experience Offer with Axis Bank Credit and Debit Cards (26th December 2018- 31st December 2018)

Offer Terms and Conditions:

- <u>Offer</u>: 40% instant discount up to INR 800 on select Christmas and New Year parties in the Experiences Section. Minimum transaction (INR) 500.
- Offer period: 26th December 2018- 31st December 2018 (both days inclusive)
- Coupon Code: MMTAXIS
- The offers are valid for bookings made on MakeMyTrip's Android App & iOS App only
- The offer is valid for 1 booking per card during the entire offer period
- Offer is not applicable on payments made through My Wallet (MakeMyTrip Wallet bonus amount), 3rd party wallets, COD, Pay Pal, Gift card and net banking payments
- This offer is not valid on any other product in experiences section.
- In case of partial/full cancellation the offer stands void and customer will not be eligible for the discount
- All the party tickets are non-refundable. If the Customer cancels the party tickets there will be no refund.
- All the tickets are for fixed date and venue and there will be no refund. All tickets are transferable.

MAKEMYTRIP Terms and Conditions:

- If the customer doesn't receive the discount, he/she must raise the claim at https://support.makemytrip.com/MyAccount/MyIncidents/NewComplaint within 3 months from the booking date. In the event the Cardholder fails to do so, he/she will not be eligible for the discount amount
- This offer is NOT applicable on Axis Bank corporate cards
- Add-on cards will be treated as separate cards
- This offer cannot be clubbed with any other offer of MakeMyTrip
- MakeMyTrip reserves the right, at any time, without prior notice and liability and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether
- For any card related claims, the customer shall approach the Bank and MakeMyTrip shall not entertain any such claims
- MakeMyTrip is the sole authority for interpretation of these terms
- MakeMyTrip shall not be liable for any loss or damage arising due to force majeure event
- In the event of any misuse or abuse of the offer by the customer or travel agent, MakeMyTrip reserves the right to deny the offer or cancel the booking
- In no event the entire liability of MakeMyTrip under this offer shall exceed the amount of promotional discount under this offer

MakeMyTrip shall not be liable to for any indirect, punitive, special, incidental or consequential damages arising out of or in connection with the offer

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- Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Delhi
- User Agreement and Privacy Policy at MakeMyTrip website shall apply
- Customer's, who are Travel Agents by occupation, are barred from making bookings for their customer's and MakeMyTrip reserves the right to deny the offer against such bookings or to cancel such bookings. For such cases, MakeMyTrip shall not refund the booking amount.

Standard Terms and Conditions:

- The offer is NOT applicable on Corporate Credit cards and NRE Debit Cards
- Offer is not applicable on payments made through 3rd party wallets, gift card, COD, Pay Pal and net banking payments.
- Transactions completed during this Offer Period with the appropriate deal code will only be considered. The date of travel can be beyond the expiry date of the offer.
- Products and services are subject to availability.
- For any card related claims/ issues, the customer shall approach Axis Bank and MAKEMYTRIP shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer on the same booking ID. The Offer cannot be transferred/ assigned to any other person or Customer.
- In case of full cancellation the offer stands void and customer will not be eligible for discount.
- In case of partial/full cancellation, offer stand void if the revised booking amount is not eligible for discount. If the revised booking amount is still eligible for discount, then it will be appropriately reduced basis booking amount.
- Customers, who are Travel Agents by occupation, are barred from making bookings for their customers and MAKEMYTRIP reserves the right to deny the Offer against such bookings and to cancel such bookings. For such cases, MAKEMYTRIP will not refund the booking amount.
- MAKEMYTRIP will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and MAKEMYTRIP reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- In no event, the entire liability of Axis Bank and MAKEMYTRIP to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the discount amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Mumbai.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to MAKEMYTRIP and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank and MAKEMYTRIP shall in no way be liable if any Customer is unable to login to MAKEMYTRIP due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Parties, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any direct loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.

- If the Offer and/or anything to be done by Axis Bank or MAKEMYTRIP in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or MAKEMYTRIP, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or MAKEMYTRIP shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.
- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent will not be eligible for the benefits of the offer as per Bank's policy. Bank's discretion in this regards shall be final.
- Axis Bank and MAKEMYTRIP shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at MAKEMYTRIP app shall apply.

Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.