

### **Terms and conditions - Complimentary Lounge Access**

- The program is applicable in select Lounges in India, via MasterCard's service providers
- The program is applicable for select cardholders of banks participating in the Lounge program. There might be cardholder level limits for lounge accesses. Please check with your bank regarding your eligibility into this program and the lounge access limits on your MasterCard card
- Access at the lounge would be given upon successful authorization of the MasterCard card on the electronic terminals placed at the lounges.
- Eligible cardholders will get access to the lounge, and food & beverages as applicable under the agreement between MasterCard and the lounge. Cardholder is advised to check what services and facilities are covered in the MasterCard Lounge access program
- An authorization for an amount (Rs. 25/-) will be taken on the card for validation purposes only and it will not be charged to MasterCard cardholder's account.
- In case of a Maestro Card, an amount of Rs. 1 will be charged on Maestro cardholders account for validation purposes and it will NOT be reversed back into their account. Due to system upgradation, this is a temporary process for authorizing the lounge access for Maestro cardholders. Post system upgrade, we shall stop charging Rs. 1 on Maestro card holders' account.
- Program is open only for card holders carrying a valid MasterCard card issued in India. Only one entry per cardholder will be permitted.
- The program is applicable till 31st Dec 2016
- The program can be modified, amended, changed or revoked anytime by MasterCard without prior intimation.
- The access to the lounge will be available on first-come-first-serve basis.
- Any cardholder queries / complaints may be referred to 'MasterCard For You'. You can access this service by calling 'MasterCard For You' toll free helpline 1800-102-6263.
- Neither MasterCard nor any of its subsidiaries or affiliates nor MasterCard's member banks nor any of their respective subsidiaries or affiliates (collectively the "Promoters") assume any responsibility for the products or services offered at the participating lounges. The products and services are sold or licensed or provided solely by the Service Provider, and the Promoters accept no liability whatsoever in connection with the products and services.
- Cardholders are not bound in any manner to avail the offer. Any participation by the Cardholder shall be voluntary and the terms and conditions of the MasterCard Lounge program shall be binding on the cardholders.
- MasterCard assumes no responsibility in case a particular lounge operator shuts down the lounge(s) due to lease not getting renewed or for any such reason beyond the purview of MasterCard or MasterCard's member banks.

**EXCLUSIVE AIRPORT LOUNGE ACCESS**

Now you can enjoy the comforts of air travel even before you fly with complimentary access and use of facilities across select Airport Lounges in India

S.no.	City	Lounge Name	Airport terminal	Location	Landmark
1	Jaipur	Club One Class Lounge	International T2	Club One Class Lounge, After SHA, 1st floor, Jaipur International Airport Airports Authority Of India, Civil Airport, Sanganer	1 <sup>ST</sup> Floor, Next to Escalator
2	Ahmedabad	Port	International	P.K Hospitality services Pvt.Ltd. International Airport (T-2) 1st Floor, New Airport Road,Sardarnagar,Ahmedabad-380003	Airside- proceed through the ITB departure gate, straight up to the Immigration counter and turn left
3	Banglore	Above Ground Levell	Domestic	Mezzanine Level, Domestic Departure, Terminal 1	Airside - after Security Checks
4	Banglore	Above Ground Levell	International	Level 1, Near Gate 1, International Departure, Terminal 1	Near Gate 18
5	Banglore	Plaza premium	Domestic	Domestic Departure Terminal, Terminal 1, Mezzanine Level	Next to Gate 2.
6	Banglore	Plaza premium	International	International Departures, Terminal 1, Level 1	Near gate no 17
7	Baroda	Port	Domestic	P.K. hospitality Pvt ltd., Civil Airport, Harni road, proceed through the departure gates. The Lounge is located on the 1st Floor. Vadodara-390022	1st floor
8	Bhubaneswar	Mayfair	Domestic	Biju Patnaik Airport, Mayfair lounge, Inside common enclosure area, the Lounge is located on the Ground Floor. Odisha - 751020	Between the Arrival and Departure halls

9	Calicut	Port	International	Port Lounge, Calicut Airport, International Terminal, Airside, 1st Floor, Calicut - 673647	Airside - after Security Checks.
10	Chennai	TFS	Domestic	Travel Club Lounge, 3rd floor, SHA Kamraj, Domestic terminal, Chennai airport, Chennai-27	Gate 5
11	Chennai	TFS	International	Travel club Lounge, Old international terminal building, 1st Floor, , Anna international terminal, Chennai airport, Chennai -27	Gate no. 14
12	Chennai	TFS	New International	Travel club Lounge, New international terminal building, 3rd Floor, Anna International Terminal, Chennai airport, Chennai -27	Opposite Gate 7
13	Cochin	Earth	Domestic	Cochin Domestic Airport, Opp. CIAI, Nedumbassery, Ground Floor Cochin - 683572, Kerela.	Near by Checkin Counter
14	Cochin	Earth	International	Cochin International Airport, Opp. CIAI, 2nd Floor Nedumbassery, Cochin - 683572, Kerela.	Airside - after Security Checks and Passport Control.
15	Dehradun	Port	Domestic	P K hospitality Pvt Ltd., Domestic Terminal, Ground Floor, Airport Authority of India, Jolly Grant Airport, Dehradun - 248140	Gate no 1
16	Delhi	ITC	International	Airside - in the main departure lounge on Level 3. Follow signs 'Lounges A' and take the escalators up to where the Lounge is located.	Level-3
17	Delhi	Plaza premium	Domestic T1D	T1 D, Level 02, Mezzanine Level, Terminal 1, Domestic Departures, Indira Gandhi International Airport, Palam, New Delhi, Delhi 110037	Left hand side of the Mezzanine Level.

18	Delhi	Plaza premium	Domestic T3	Mezzanine Level, Terminal 3, International Departures, Indira Gandhi International Airport, New Delhi.	Via F/G Gate
19	Delhi	Plaza premium(A)	International T3	Level 03, Lounges A, International Departures, Terminal 3, Indira Gandhi International Airport, New Delhi.	Above Duty Free
20	Delhi	Plaza premium(B)	International Terminal 3	Level 4, Lounges B, International Departures, Terminal 3, Indira Gandhi International Airport, New Delhi.	Right from Guardian pharmacy and take evelator to level 4
21	Goa	Port	Domestic	P K hospitality Pvt Ltd., Dabolim Airport, South Goa Golden chariot Resturant,3rd Floor Pincode-403801	Gate no 1
22	Goa	Port	International	P K hospitality Pvt Ltd., International Terminal, Dabolim Airport, South Goa Golden chariot Resturant,3rd Floor Pincode-403801	Gate no 2
23	Hyderabad	Plaza premium	Domestic	Level E, Domestic Departures, Rajiv Gandhi International Airport (near Gate 28), Hyderabad.	Near Gate no 28
24	Hyderabad	Plaza premium	International	Level E, International Departures, Rajiv Gandhi International Airport (near Gate 32 A/B), Hyderabad.	Near Gate 32A
25	Kolkata	TFS	Domestic	Mezzanine Level, Domestic Terminal, Netaji Subhash Chandra Bose, Domestic Airport, Kolkata	Gate no 22,23
26	Kolkata	TFS	International	International Terminal, Netaji Subhash Chandra Bose, International Airport, Kolkata	Near Gate no 10,11

27	Mumbai	Carnations	Domestic	Devyani International Ltd., Carnations lounge, Terminal 1 C, 1st floor Opp. Gate A2, Santa cruz (East), Mumbai - 400099	Opposite Gate A2
28	Mumbai	Clipper	International	Chhatrapati Shivaji International Airport, T2, Level-3 Mumbai, Maharashtra 400099	Opposite gate no 14
29	Mumbai	GOOD TIMES	Domestic Terminal	Terminal 1 B, after security hold area, Basement area, Mumbai airport	Between gate no 1-20, Opposite Book store & Croma stores
30	Pune	Port	Domestic	P.K. hospitality Pvt Ltd.,Port Lounge Restaurant And snacks bar, 1st Floor, Civil Airport, Lohegaon Pune-411032	Near Departure Gates, After Security Hold Area
31	Pune	Port	International	P.K. hospitality Pvt Ltd.,Port Lounge Restaurant And snacks bar, 1st Floor, Civil Airport, Lohegaon Pune-411032	Airside - after Security Check, take the lift or stairs