

Term & Conditions of Axis Bank Visa Bill Pay Service

- Axis bank Visa Bill pay service is applicable on Retail Credit Cards only.
- This facility is currently free of charge for all Axis Bank Retail Credit Cards.
- Registration would be done basis information given by the customer to the Bank. Bank is not liable for the wrong information given by the customer.
- In case of failure in registration, customer needs to check the biller details or availability of the facility with the respective biller.
- Notifications and Alerts in the form of SMS and email will be sent to registered Mobile/ email Ids as provided by the customer at the time of registration & it will be used only for this specific purpose.
- Notifications will be sent out during registration, payment due, payment success/failure, biller modification, stop payment and biller addition/ deletion
- Axis Bank will make payment for the total billed amount raised by the biller.
- Registration Notification will have the service start date, bills generated after service start date will be cleared by Visa Bill Pay Service.
- Service start date: If consent is given on or before the 20th of the month, then the service will be applicable for the following month onwards, else, it will be for next month post the following month. For e.g.: If the registration is done on 20th of Dec, then the bills generated after 1st of Jan will be paid by Axis Bank. (Bills generated on 28th Dec, with due date of 10th of Jan will also have to be paid by the customer). For registration done on 21st Dec, all bills generated after 1st Feb will be paid by Axis Bank.
- Any Bill generated before service start date and due for payment after service start date will not be paid through Visa Bill Pay. Customer need to pay such bills on their own. (For e.g.: Bills generated on 28th Dec, with due date of 3rd of Jan will also have to be paid by the customer).
- In case a customer wishes to stop payment of a particular bill, he/she needs to call up the customer service **5 days prior** to the payment due date. (For e.g. If the due date of the biller is 28th of a month, customer needs to call the customer service for stop payment on or before 23rd of that month.)
- In case a customer wishes to give a written request for stop payment of a particular bill, he/she needs give the request **8 days prior** to the payment due date, at branch. (For e.g. If the due date of the biller is 28th of a month, customer needs give the written request for stop payment on or before 20th of that month.)
- In case the stop payment request is not given within stipulated time as mentioned above, the payment will be processed as per schedule.
- Bill payment will be subjected to the available credit balance at the time of payment to the biller, on the customer's credit card account.
- Customers need to call up Customer Service for all service request related to Visa Bill Pay. Axis Bank Customer Service number is 1800 209 5577 or 1800 103 5577. Axis Bank shall not be responsible for services given by VISA Bill pay to the customers.
- The above terms and conditions are in addition to and not in substitution to the general terms and condition for Axis Bank Credit Cards and terms and conditions mentioned on VISA Bill Pay site.
- The product and services of the bank are subject to the applicable rules and regulations and would be modified / discontinued based on the prevailing law / regulation at any point of time and neither party shall be under any liability or obligation or continue the product and services of the bank till such time the terms are modified by the Parties as per the prevailing/ amended law at that point of time. In the event, that the product and services of the bank cannot be continued without total compliance of the prevailing law at any point of time, the product and services of the bank shall be deemed to be discontinued forthwith from the date when the amended law restricting / prohibiting the product and services of the bank comes into force.

- List of Billers: <http://www.axisbank.com/download/Axis-Bank-Biller-List.pdf>
- For more details on the product visit Axis Bank website
<http://www.axisbank.com/personal/cards/credit-cards/have-an-axis-bank-credit-card/bill-pay.aspx>