

### Detailed Terms & Conditions:

- This facility/benefit is being facilitated to Axis Bank Cardholders through Golflan Technology Solutions Pvt Ltd who is an Axis Bank service provider and the booking shall be processed through the service provider.
- Axis Bank Golf Program Benefits provides complimentary Golf rounds to the following cards as a part of the product features:
  - a. Axis Bank Burgundy Private Credit Cardholders enjoy 50 complimentary rounds of golf per year.
  - b. Axis Bank Reserve Credit Cardholders enjoy 50 complimentary rounds of golf per year
  - c. Axis Bank SELECT Credit Cardholders enjoy 6 complimentary rounds of golf per year. The Axis Bank Select credit cardholder can unlock additional 3 complimentary rounds if spends on the card is > Rs 3 lakhs in the preceding year.
  - d. Axis Bank Vistara Infinite Credit Cardholders enjoy 6 complimentary rounds of golf per year.
  - e. Axis Bank Vistara Signature Credit Cardholders enjoy 3 complimentary rounds of golf per year.
- The Axis Bank Golf Program is not a golf club membership and is not to be regarded as a golf club membership.
- Acceptance of requests for bookings for golf games are subject to availability and will be accepted at the discretion of the golf clubs/ golf instructors.
- All bookings are to be made through [www.extraordinaryweekends.com](http://www.extraordinaryweekends.com) and must not contact the golf clubs or golf instructors directly.
- Any request for changes to confirmed booking time slots are subject to availability and will be accepted at the discretion of the golf clubs / golf instructors.
- A Card member can hold only **two** confirmed slot at any point of time and one confirmed slot per day

- All enquiries for golf games have to be booked at least **4 days in advance**. Without a prior 4-days advance notice, Axis Bank will not be able to honour the booking requests under any circumstance.
- Axis Bank reserves the right to change/replace the golf clubs and golf learning facilities at which golf benefits are being offered under this Program without any notice to the Customers.
- The Program is valid for golf course access only. Customers and/or their guests will not have access to the other facilities at the golf clubs.
- Customers and their guests must follow all club & establishment usage rules including limits of access to use club facilities and dress code as applicable to Green Fee players.
- The Program cannot be used by customers in conjunction with any other promotional or special offers and programs.
- To the fullest extent permissible by law, each participating customer releases Axis Bank and GolfLan from any claim, loss, damage, cost or expense (including any claim for legal expenses) sustained or incurred by him/her in connection with his/her participation in the Program.
- Axis Bank and GolfLan do not underwrite or warrant the services performed by the golf courses/golf learning facilities/golf instructors and shall not be liable in any manner whatsoever for any deficiency, delay or imperfection in such services or for any loss or damage that may be suffered, or for any personal injury to a Customer directly or indirectly by use or non-use of the services provided by the golf club/golf learning facility/golf instructor under this Program.
- Only Green Fee is complimentary. Customers and their guests shall be required to pay for caddy fee, cart fee, insurance and hire of equipment directly at the club, as per applicable rates prescribed by the respective golf clubs.
- The complimentary Green Fee is provided by Axis Bank to its cardholders and in no way should the same be construed as Green Fee from respective Golf Clubs or the Service Provider.
- Cardholders are not permitted to invite/entertain any guests in the Golf Club premises.
- Any individual applying/activating/ using the Program is deemed to have read and accepted these Terms and Conditions governing the Program and as may be amended from time to time.
- Booking will be processed on a best effort basis and Axis Bank does not assume any responsibility or liability for booking requests which are not confirmed due to any reason whatsoever.
- Bookings are not transferrable.

- Tournament dates at courses are blackout dates and no bookings shall be available during these dates.
- The Program is valid for golf course access only to individual golfers and is not valid for any Group Bookings, unless specified so.
- Axis Bank, GolfLan and participating establishment(s) reserve their absolute rights to alter/withdraw any of the terms and conditions of the Program at any time without prior notice to the Customer.
- Axis Bank and Golfan are in no way responsible for the quality or availability of services by the Golf Clubs.
- Axis Bank or any Partner service providers are not responsible for any action, claims, damages, losses, costs, charges or expenses that the client may suffer, sustain or incur including but not limited to modifications or cancellations for services provided under this program.
- Any Game/Lesson cancelled on a notice of less than 72hrs, shall be considered as a booking against the complementary rounds of the customer.
- Cancelled bookings will be directly billed to the customer and will be charged directly to the customer if complimentary rounds have been exhausted.
- Axis Bank holds the exclusive right at its sole discretion to refuse or deny the offer to any Cardholder.
- Under no circumstance will the offer/discount being offered under this program be settled in cash
- These Terms and Conditions are governed by and shall be construed in accordance with the laws of Indian courts. These Terms and Conditions and an arrangement herein shall be subject to applicable RBI guidelines issued from time to time and prevailing law and regulations
- For more details regarding the Terms and Conditions, please contact the Extraordinary Weekends Helpdesk.