

FASTag Portal Guidebook - for Retail Users

Login: <https://digipay.axisbank.co.in/myfastag>

1. If you do not have an Axis Bank FASTag, Click on “Buy a FASTag”
2. If you already have FASTag issued by Axis Bank, login into the portal by entering your registered mobile number or vehicle number or wallet ID.

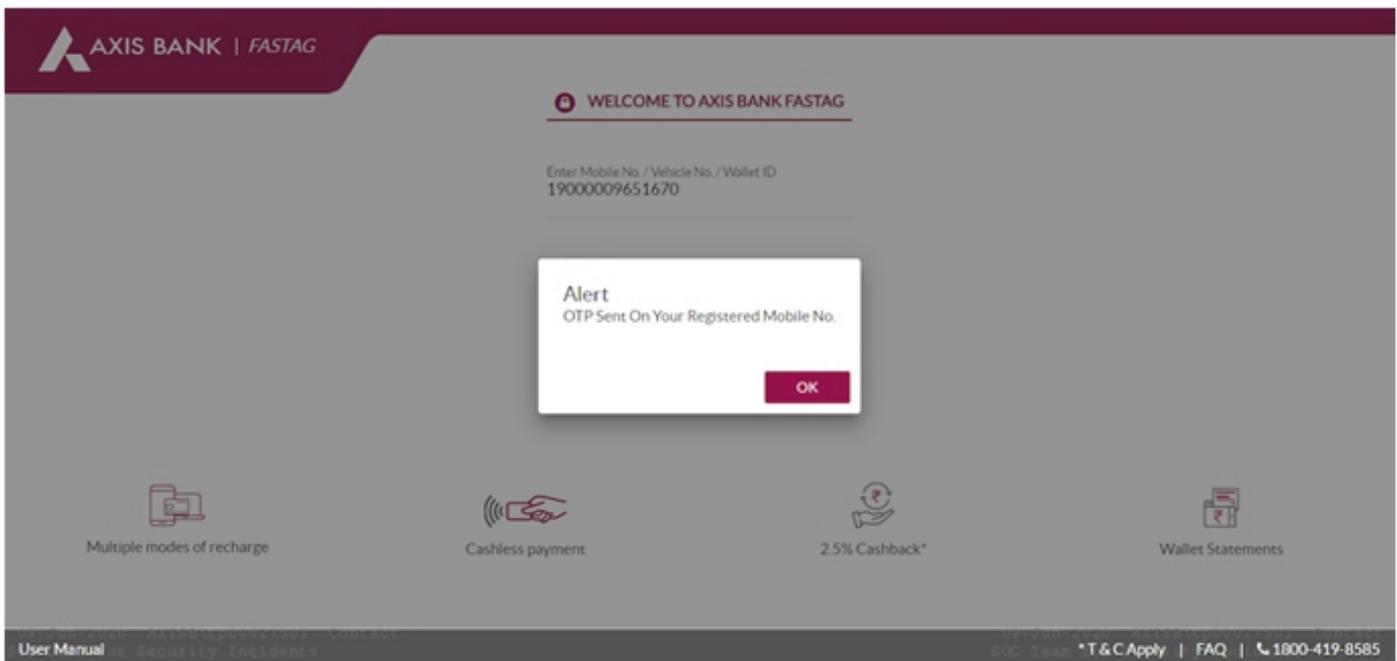


The screenshot shows the Axis Bank FASTag portal login page. At the top left is the Axis Bank logo and the text "AXIS BANK | FASTAG". Below this is a "WELCOME TO AXIS BANK FASTAG" header. The main content area contains a form with the following elements:

- A text input field labeled "Enter Mobile No. / Vehicle No. / Wallet ID".
- A "Captcha" section with a grid of characters (1, 2, 3, 4) and a "Generate OTP" button.
- A "Buy a FASTag" button.

Below the form are four icons with labels: "Multiple modes of recharge", "Cashless payment", "2.5% Cashback*", and "Wallet Statements". At the bottom, there is a footer with "User Manual" and "Security Incidents" on the left, and "SOC Team *T & C Apply | FAQ | 1800-419-8585" on the right.

3. Enter Mobile No / Vehicle No / Wallet ID
4. Enter the system generated Captcha
5. Click on “Generate OTP”. An OTP will be sent to your registered mobile number.



The screenshot shows the Axis Bank FASTag portal login page with an alert message displayed. The alert message is a white box with a red border, containing the text "Alert" and "OTP Sent On Your Registered Mobile No." with an "OK" button. The background of the page is dimmed. The form elements from the previous screenshot are still visible but faded. The footer remains the same as in the previous screenshot.

6. Enter the OTP received.
 7. Click on “Submit”
 8. Up on clicking “Submit”, you will be directed to the FASTag Recharge Dashboard.
 9. Here you will see the basic details like Wallet ID, Wallet Balance, Unclear balance, OD Balance, Security Deposit. Wallet Id is the unique identification number of your FASTag account. Wallet Balance is the available balance that can be utilized at the toll plazas. Unclear Balance is the balance awaiting for clearance, OD Balance is the money value permitted by the Bank. At the time of low balance, the toll charges will be debited from OD balance.
 10. If your Axis Bank Account is linked to your FASTag wallet, you can recharge it using the same.
 11. Click on the “Axis Bank Account” radio button.
 12. Enter the amount for recharge
 13. Key in the System Generated Captcha
 14. And, click on “Generate OTP”.
- Post this, an OTP will be sent to your registered mobile number.
15. Enter the OTP in the OTP field.

AXIS BANK | FASTAG Dashboard Manage Wallet Profile Welcome, HIIDRANS

Wallet ID 19000009651669	Wallet Balance ₹ 500.00	Unclear Balance ₹ 0.00	OD Balance ₹ 0.00	Security Deposit ₹ 600.00	KYC Status FULL KYC	Status ACTIVE
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QUICK RECHARGE Setup Auto Load

500 1000 Enter Amount

Axis Bank Account Other Modes

Account Number 910010009406378

Captcha 1 2 3 4 GENERATE OTP

User Manual T & C Apply | FAQ | 1800-419-8585

16. Click on the "Recharge" button, and the recharge is facilitated through your account.

17. You can also opt for other modes of recharge. Suchas:

- Corporate Axis Internet Banking
- Retail Axis Internet Banking
- Net Banking via other banks (Bill Desk)
- Credit / Debit Cards

18. To do this; enter the recharge amount.

19. select the mode from options provided

20. And click on "Recharge". You will be redirected to the payment gateway to complete your payment.

The screenshot shows the Axis Bank FASTAG recharge interface. At the top, there is a navigation bar with the Axis Bank logo and 'FASTAG' text. Below the navigation bar, there are several account details: Wallet ID (19000009651669), Wallet Balance (₹ 500.00), Unclear Balance (₹ 0.00), OD Balance (₹ 0.00), Security Deposit (₹ 600.00), KYC Status (FULL KYC), and Status (ACTIVE). The main section is titled 'QUICK RECHARGE' and includes a 'Setup Auto Load' link. There are two radio buttons for '500' and '1000', and an 'Enter Amount' input field. Below this, there are two radio buttons for 'Axis Bank Account' and 'Other Modes'. Under 'Other Modes', there are four options: 'Corporate Axis Net Banking' (selected), 'Retail Axis Net Banking', 'Other NetBanking', and 'Credit/Debit Cards'. A 'RECHARGE' button is located at the bottom of the form. The footer contains 'User Manual', 'Security', 'Disclaimers', 'SOS', 'T & C Apply', 'FAQ', and a phone number '1800-419-8585'.

Manage Wallet - Vehicle Details

To check vehicle details:

1. Click on “ManageWallet”
2. Then, click on “VehicleDetails”
3. You will be redirected to the Vehicle Details page; displaying the data towards your vehicle's registration, FASTag Id, etc.

The screenshot displays the 'VEHICLE DETAILS' page in the Axis Bank FASTAG Manage Wallet. The page header includes the Axis Bank logo and FASTAG branding, along with navigation links for Dashboard, Manage Wallet, and Profile. The user is logged in as HIIDRANS. The main content area features a table with 3 entries of vehicle details. The table has columns for Sr. No., Tag Id, Tag Status, Vehicle Number, and Vehicle Class. The first entry is an ACTIVE car/Jeep/Van with Tag Id 34161FAB20328A52052E1880 and Vehicle Number DWN0001. The second and third entries are GRAYLIST trucks with 4-axle configurations, with Tag Ids 34161FAB20328A5204EF1CE0 and 34161FAB20328A5204EF1D00, and Vehicle Numbers DWN1234 and DWN456 respectively. The page also includes a search bar, a 'Show 10 entries' dropdown, and pagination controls showing 'Showing 1 to 3 of 3 entries'.

Sr. No.	Tag Id	Tag Status	Vehicle Number	Vehicle Class
1	34161FAB20328A52052E1880	ACTIVE	DWN0001	Car/Jeep/Van
2	34161FAB20328A5204EF1CE0	GRAYLIST	DWN1234	Truck 4-Axle
3	34161FAB20328A5204EF1D00	GRAYLIST	DWN456	Truck 4-Axle

Manage Wallet - Wallet Statement

To check wallet statement:

1. Click on “Manage Wallet”
2. Then, click on “Wallet Statement”

The screenshot shows the Axis Bank FASTAG Manage Wallet - Wallet Statement interface. At the top, there is a navigation bar with the Axis Bank logo and FASTAG branding, and a user profile section showing 'Welcome, HIIDRANS'. The main content area is titled 'WALLET STATEMENT' and contains a form with the following fields: 'Wallet ID' (19000009651669), 'From Date' (09-06-2020), and 'To Date' (09-06-2020). A 'GENERATE' button is located to the right of the date fields. Below the form, there is a note: 'Maximum allowed range for statement generation is 3 months'. The interface also features a table with columns: Transaction Date, Lane Transaction Time, Narration, Veh. Reg. No, Merchant Name, Credit, Debit, Balance, and OD Amount. The table currently displays 'No data available in table'. There are also search and download icons (Excel and PDF) and pagination controls (First, Prev, 1, Next, Last) at the bottom of the table area. The footer contains links for 'User Manual', 'Security Incidents', 'T & C Apply', 'FAQ', and a phone number '1800-419-8585'.

4. Select the ‘From’ and ‘To’ period desired
5. Click on “Generate”
6. A statement as per your selection will be displayed. You can also download the generated data in excel or pdf format by clicking on its respective icons.

Manage Wallet – Set Auto Load feature

Auto Load is an “Auto debit” facility, which can be set by Axis Bank account holders as per their requirement. Upon the balance in your wallet reaching the ‘minimum threshold’ amount this feature will be triggered. And the balance amount to reach the 'maximum threshold' gets automatically debited from your account and credited to your wallet.

For example if you set your minimum threshold to Rs200/- and your maximum threshold amount to Rs.500/-

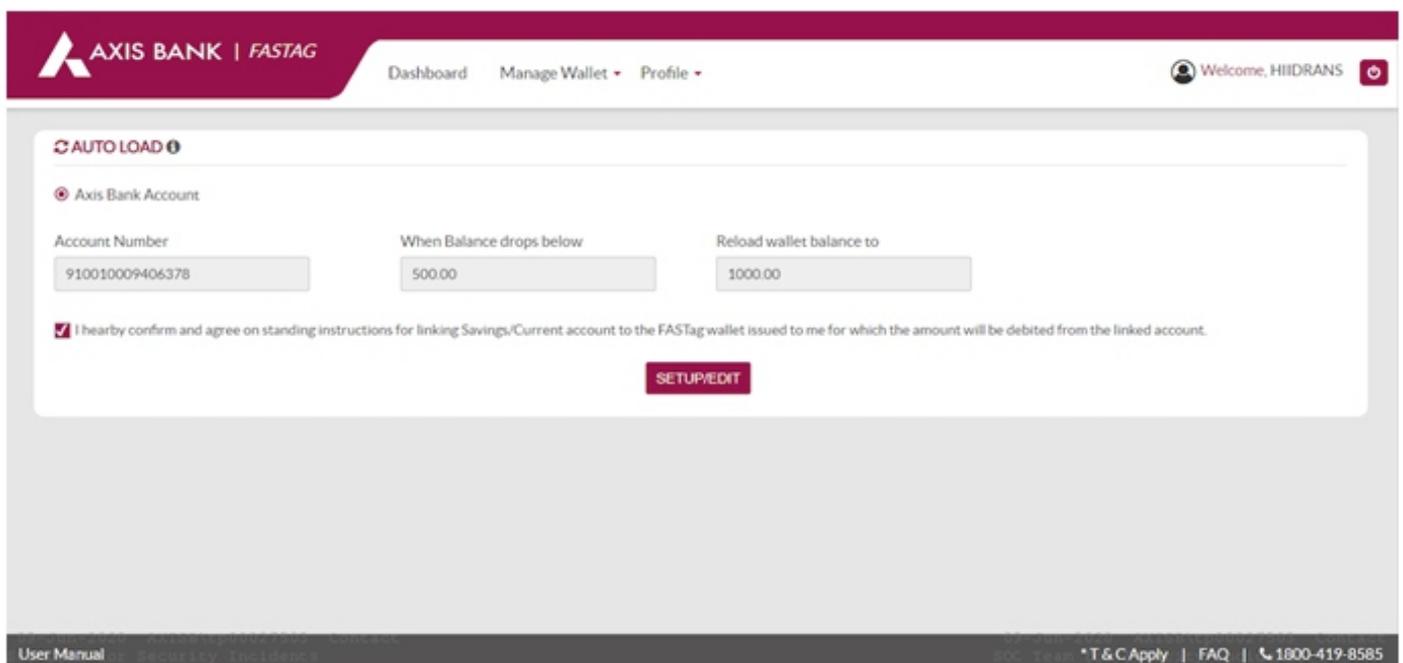
Every time the balance in your FASTag wallet drops to Rs. 200, the remainder to reach Rs. 500 (i.e. Rs. 300) will be debited from your linked bank account and credited in to your wallet.

These minimum and maximum threshold limits must be set by you while setting the Auto Loan feature.

Please note: The last updated standing instruction will overwrite the old instructions for the FASTag wallet.

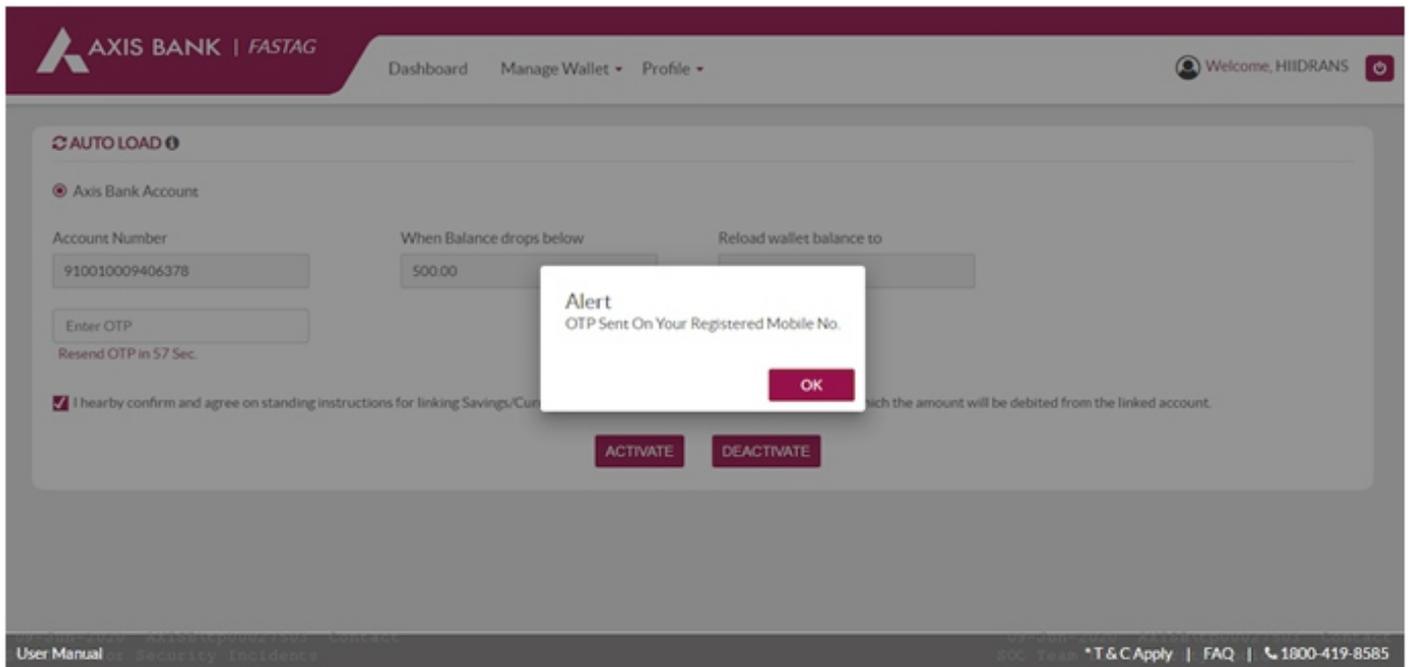
To Active/Deactivate Auto Load:

1. Click on "Manage Wallet"
2. Then, Click "Auto Load" option
3. You will be redirected to the Auto Load page bearing your account number, and fields to set your minimum and maximum threshold amount.
4. To change these, click on "Edit" and key in the respective amounts.
5. Enter System generated captcha in Captcha field.



The screenshot shows the Axis Bank FASTag Auto Load setup interface. At the top, there is a navigation bar with the Axis Bank logo and 'FASTAG' text. Below the navigation bar, there are links for 'Dashboard', 'Manage Wallet', and 'Profile'. The main content area is titled 'AUTO LOAD' and contains a form for setting up the auto load feature. The form includes a section for 'Axis Bank Account' with three input fields: 'Account Number' (910010009406378), 'When Balance drops below' (500.00), and 'Reload wallet balance to' (1000.00). Below the input fields, there is a checkbox with the text 'I hereby confirm and agree on standing instructions for linking Savings/Current account to the FASTag wallet issued to me for which the amount will be debited from the linked account.' and a 'SETUP/EDIT' button.

6. Click on "Generate OTP" and an OTP will be sent to your registered mobile number.



7. Enter triggered OTP in OTP field.

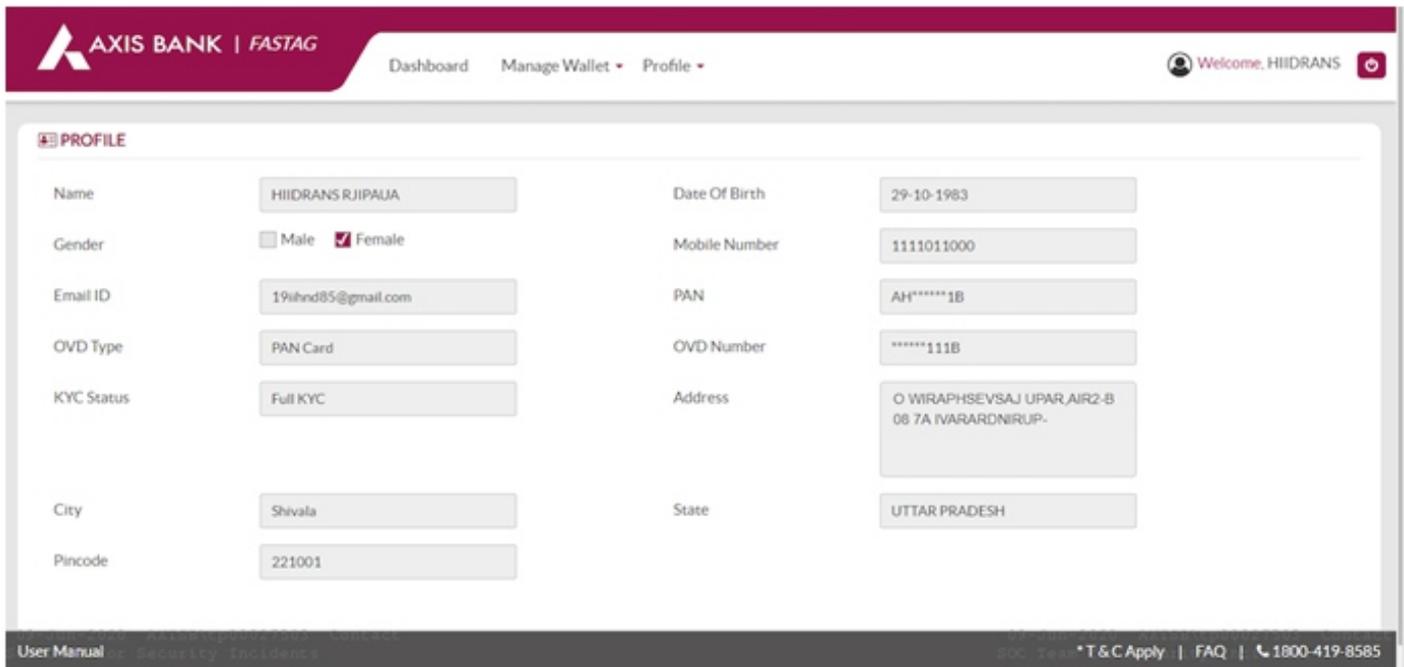
8. Click on "I Agree" check box

9. Click on "Activate" and "Deactivate" respectively to enable and disable the Auto Load feature

View your Profile

To view a profile of all your details entered during FASTag application

1. Click on “Profile”
2. Then, Click on “View Profile”



The screenshot displays the Axis Bank FASTag user profile page. The header includes the Axis Bank logo and 'FASTAG' text, along with navigation links for 'Dashboard', 'Manage Wallet', and 'Profile'. A user greeting 'Welcome, HIIDRANS' is visible in the top right. The main content area is titled 'PROFILE' and contains a grid of fields with their respective values:

Field	Value
Name	HIIDRANS RJIPAUA
Date Of Birth	29-10-1983
Gender	<input type="checkbox"/> Male <input checked="" type="checkbox"/> Female
Mobile Number	1111011000
Email ID	19ihnd85@gmail.com
PAN	AH*****1B
OVD Type	PAN Card
OVD Number	*****111B
KYC Status	Full KYC
Address	O WIRAPHSEVSAJ UPAR,AIR2-B 08 7A IVARARDNIRUP-
City	Shivala
State	UTTAR PRADESH
Pincode	221001

The footer contains links for 'User Manual', 'Security', 'Incidents', 'T & C Apply', 'FAQ', and a contact number '1800-419-8585'.

For any further queries: write to: etc.management@axisbank.com | Call: 1800 419 8585 or Visit: <https://www.axisbank.com/business-banking/get-payment-and-merchant-solution/fastag>