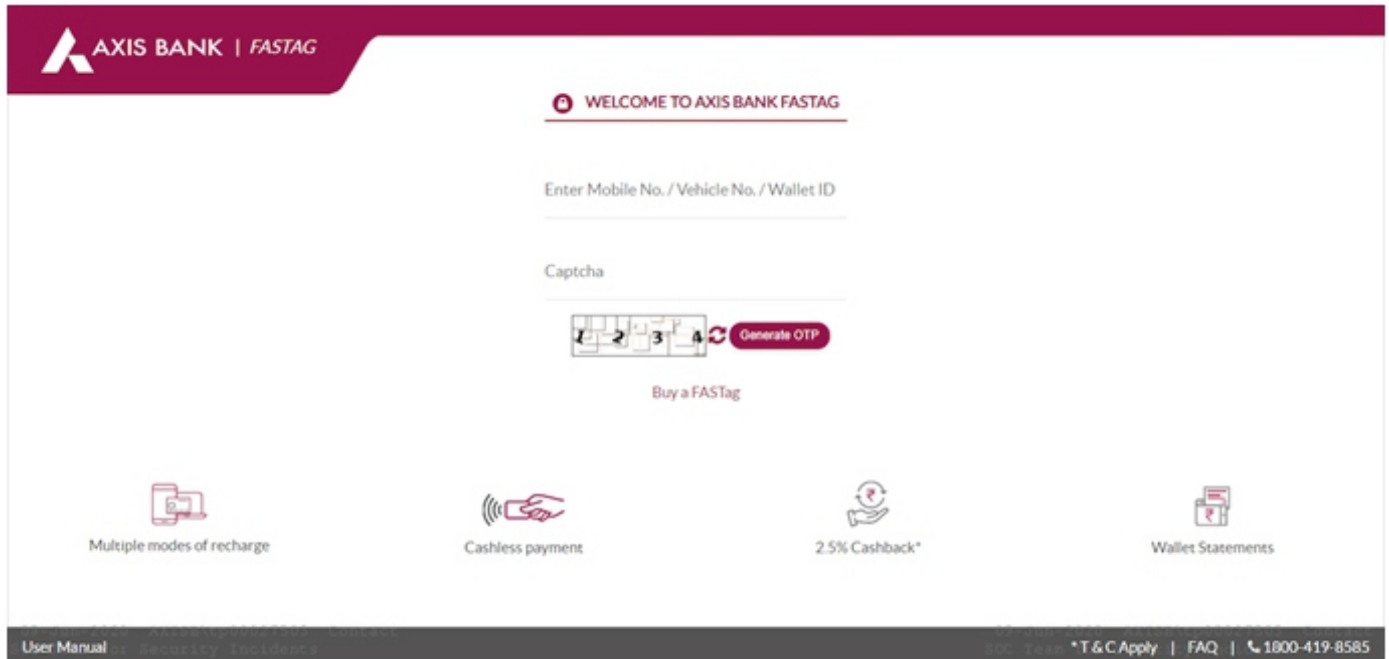


FASTag Portal Guidebook - for Retail Users

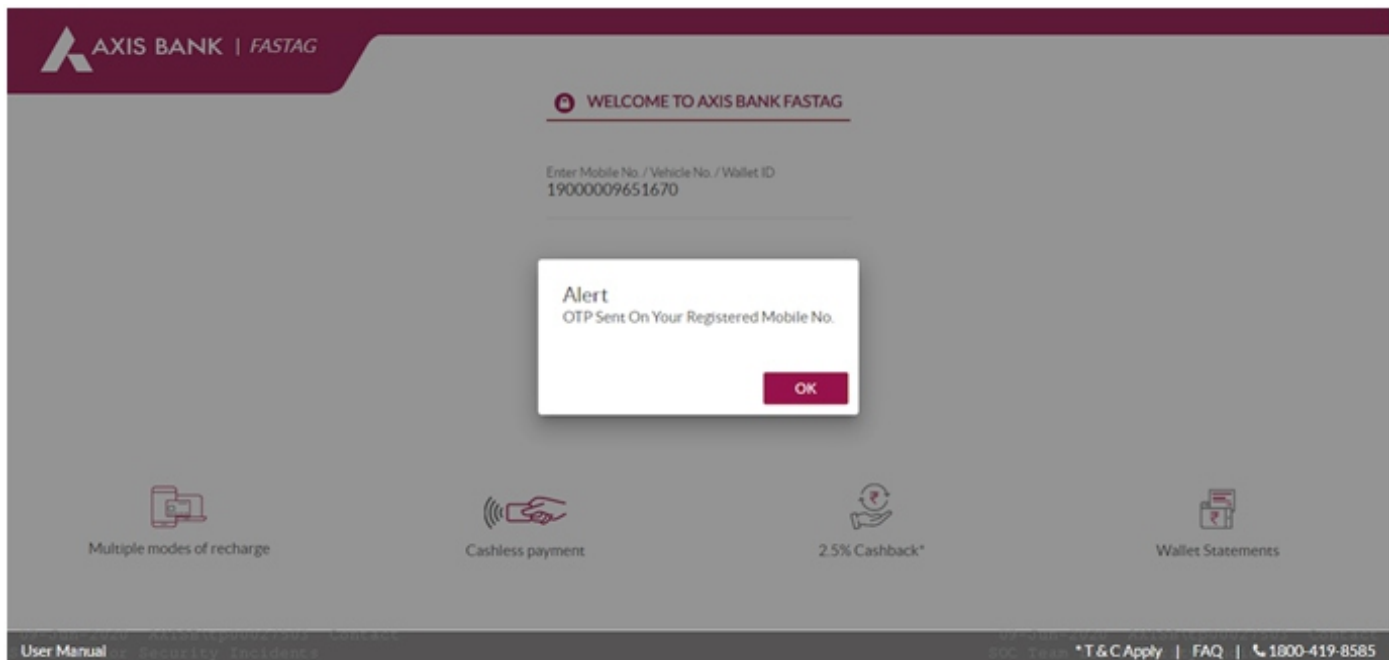
Login: <https://digipay.axisbank.co.in/myfastag>

1. If you do not have an Axis Bank FASTag, Click on “Buy a FASTag”
2. If you already have FASTag issued by Axis Bank, login into the portal by entering your registered mobile number or vehicle number or wallet ID.



The screenshot shows the Axis Bank FASTag portal login interface. At the top, there is a header with the Axis Bank logo and 'FASTAG'. Below the header, a 'WELCOME TO AXIS BANK FASTAG' message is displayed. The main form area contains two input fields: 'Enter Mobile No. / Vehicle No. / Wallet ID' and 'Captcha'. The captcha field shows a grid of characters '1', '2', '3', '4' and a 'Generate OTP' button. Below the form, there is a 'Buy a FASTag' link. At the bottom, there are four icons representing different features: 'Multiple modes of recharge', 'Cashless payment', '2.5% Cashback*', and 'Wallet Statements'. The footer contains links for 'User Manual', 'Security Incidents', 'SOC Team', '*T & C Apply', 'FAQ', and a contact number '1800-419-8585'.

3. Enter Mobile No / Vehicle No / Wallet ID
4. Enter the system generated Captcha
5. Click on “Generate OTP”. An OTP will be sent to your registered mobile number.



The screenshot shows the Axis Bank FASTag portal login interface after the user has entered their details and clicked 'Generate OTP'. A modal alert box is displayed in the center of the screen with the text 'Alert' and 'OTP Sent On Your Registered Mobile No.' and an 'OK' button. The background of the page is dimmed. The rest of the page layout, including the header, footer, and feature icons, remains the same as in the previous screenshot.

6. Enter the OTP received.
7. Click on “Submit”
8. Up on clicking “Submit”, you will be directed to the FASTag Recharge Dashboard.
9. Here you will see the basic details like Wallet ID, Wallet Balance, Unclear balance, OD Balance, Security Deposit. Wallet Id is the unique identification number of your FASTag account. Wallet Balance is the available balance that can be utilized at the toll plazas. Unclear Balance is the balance awaiting for clearance, OD Balance is the money value permitted by the Bank. At the time of low balance, the toll charges will be debited from OD balance.
10. If your Axis Bank Account is linked to your FASTag wallet, you can recharge it using the same.
11. Click on the “Axis Bank Account” radio button.
12. Enter the amount for recharge
13. Key in the System Generated Captcha
14. And, click on “Generate OTP”.

Post this, an OTP will be sent to your registered mobile number.

15. Enter the OTP in the OTP field.

AXIS BANK | FASTAG

Dashboard Manage Wallet Profile

Welcome, HIIDRANS

Wallet ID	Wallet Balance	Unclear Balance	OD Balance	Security Deposit	KYC Status	Status
19000009651669	₹ 500.00	₹ 0.00	₹ 0.00	₹ 600.00	FULL KYC	ACTIVE

QUICK RECHARGE Setup Auto Load

500 1000 Enter Amount

☒ Axis Bank Account ☐ Other Modes

Account Number 910010009406378

Captcha 1 2 3 4

GENERATE OTP

User Manual Security Incidents

800 111 111 *T & C Apply | FAQ | 1800-419-8585

16. Click on the "Recharge" button, and the recharge is facilitated through your account.
17. You can also opt for other modes of recharge. Such as:
 - Corporate Axis Internet Banking
 - Retail Axis Internet Banking
 - Net Banking via other banks (Bill Desk)
 - Credit / Debit Cards
18. To do this; enter the recharge amount.
19. select the mode from options provided
20. And click on "Recharge". You will be redirected to the payment gateway to complete your payment.

The screenshot displays the Axis Bank FASTAG recharge page. At the top, the header includes the Axis Bank logo and 'FASTAG' branding, along with navigation links for 'Dashboard', 'Manage Wallet', and 'Profile'. A user greeting 'Welcome, HIIDRANS' is visible on the right. Below the header, a summary bar shows key account details: Wallet ID (19000009651669), Wallet Balance (₹ 500.00), Unclear Balance (₹ 0.00), OD Balance (₹ 0.00), Security Deposit (₹ 600.00), KYC Status (FULL KYC), and Status (ACTIVE). The main section is titled 'QUICK RECHARGE' and features a 'Setup Auto Load' link. It includes a recharge amount selector with buttons for '500' and '1000', and an 'Enter Amount' input field. Below this, there are radio buttons for 'Axis Bank Account' and 'Other Modes'. Under 'Other Modes', four options are listed: 'Corporate Axis Net Banking' (selected), 'Retail Axis Net Banking', 'Other NetBanking', and 'Credit/Debit Cards'. A prominent 'RECHARGE' button is located at the bottom of the form. The footer contains links for 'User Manual', 'Security', and 'Incidents', along with 'SOC Team', '*T & C Apply', 'FAQ', and a contact number '1800-419-8585'.

Wallet ID	Wallet Balance	Unclear Balance	OD Balance	Security Deposit	KYC Status	Status
19000009651669	₹ 500.00	₹ 0.00	₹ 0.00	₹ 600.00	FULL KYC	ACTIVE

QUICK RECHARGE [Setup Auto Load](#)

500 1000 Enter Amount

☐ Axis Bank Account ☒ Other Modes

- ☒ Corporate Axis Net Banking
- ☐ Retail Axis Net Banking
- ☐ Other NetBanking
- ☐ Credit/Debit Cards


RECHARGE

User Manual | Security | Incidents | SOC Team | *T & C Apply | FAQ | 1800-419-8585

Manage Wallet - Vehicle Details


To check vehicle details:

1. Click on “ManageWallet”
2. Then, click on “VehicleDetails”
3. You will be redirected to the Vehicle Details page; displaying the data towards your vehicle's registration, FASTag Id,etc.

 **AXIS BANK | FASTAG**

DashboardManage WalletProfile

Welcome, HIIDRANS

 **VEHICLE DETAILS**

Show 10 entries

Search...

Sr. No.	Tag Id	Tag Status	Vehicle Number	Vehicle Class
1	34161FA820328A52052E1880	ACTIVE	DWN0001	Car/Jeep/Van
2	34161FA820328A5204EF1CE0	GRAYLIST	DWN1234	Truck 4-Axle
3	34161FA820328A5204EF1D00	GRAYLIST	DWN456	Truck 4-Axle

Showing 1 to 3 of 3 entries

Previous1Next

User ManualSecurity Incidents

DOC. Type *T & C Apply | FAQ | 1800-419-8585

Manage Wallet - Wallet Statement

To check wallet statement:

1. Click on “Manage Wallet”
2. Then, click on “Wallet Statement”

The screenshot shows the Axis Bank FASTAG 'Manage Wallet' interface. At the top, there's a header with the Axis Bank logo and 'FASTAG' text. Navigation links include 'Dashboard', 'Manage Wallet', and 'Profile'. A user greeting 'Welcome, HIIDRANS' is visible on the right. The main section is titled 'WALLET STATEMENT'. It contains input fields for 'Wallet ID' (19000009651669), 'From Date' (09-06-2020), and 'To Date' (09-06-2020), followed by a 'GENERATE' button. A note states: 'Maximum allowed range for statement generation is 3 months'. Below this, there's a 'Show 10 entries' dropdown and a search bar. A table header is visible with columns: Transaction Date, Lane Transaction Time, Narration, Veh. Reg. No, Merchant Name, Credit, Debit, Balance, and OD Amount. The table body is empty, displaying 'No data available in table'. Pagination controls at the bottom right show 'First', 'Prev', '1', 'Next', and 'Last'. The footer contains links for 'User Manual', 'Security Incidents', 'T&C Apply', 'FAQ', and a contact number '1800-419-8585'.

AXIS BANK | FASTAG

Dashboard Manage Wallet Profile

Welcome, HIIDRANS

WALLET STATEMENT

Wallet ID: 19000009651669 From Date: 09-06-2020 To Date: 09-06-2020 **GENERATE**

Maximum allowed range for statement generation is 3 months

Show 10 entries Search...

Transaction Date	Lane Transaction Time	Narration	Veh. Reg. No	Merchant Name	Credit	Debit	Balance	OD Amount
No data available in table								

First Prev 1 Next Last

User Manual Security Incidents T&C Apply FAQ 1800-419-8585

4. Select the 'From' and 'To' period desired
5. Click on “Generate”
6. A statement as per your selection will be displayed. You can also download the generated data in excel or pdf format by clicking on its respective icons.

Manage Wallet – Set Auto Load feature

Auto Load is an “Auto debit” facility, which can be set by Axis Bank account holders as per their requirement. Upon the balance in your wallet reaching the ‘minimum threshold’ amount this feature will be triggered. And the balance amount to reach the 'maximum threshold' gets automatically debited from your account and credited to your wallet.

For example if you set your minimum threshold to Rs200/- and your maximum threshold amount to Rs.500/-

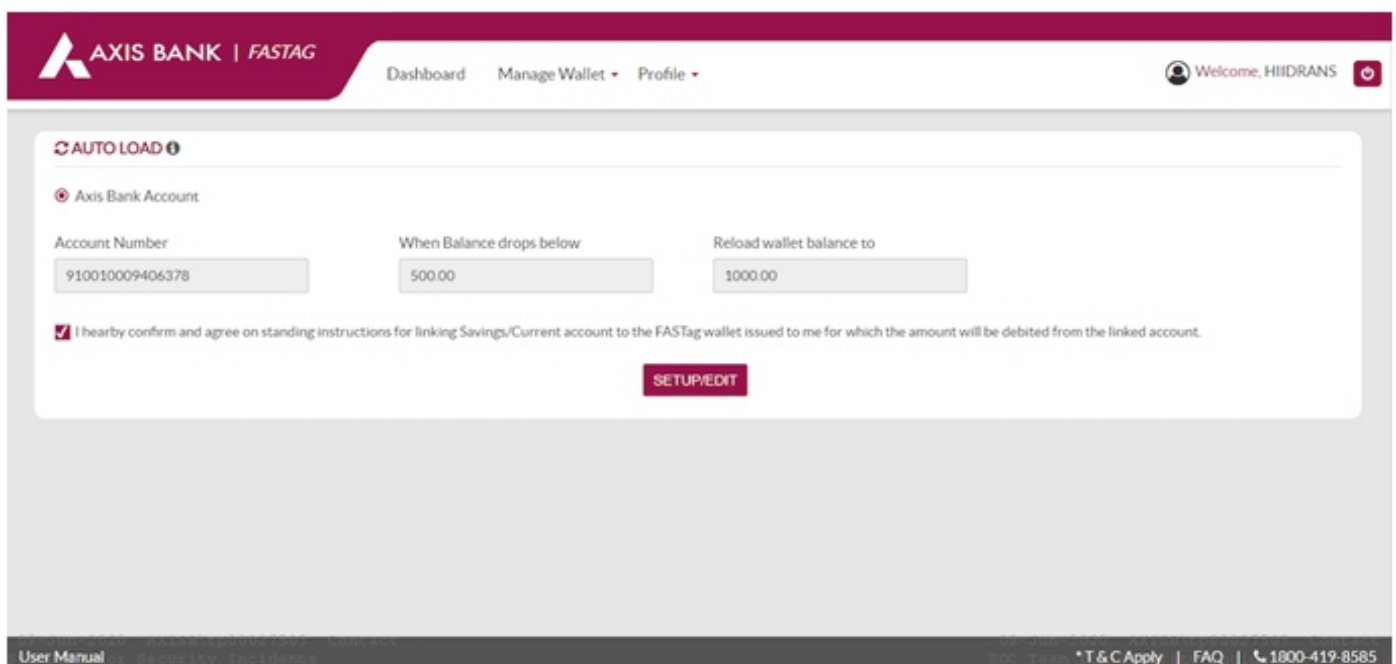
Every time the balance in your FASTag wallet drops to Rs. 200, the remainder to reach Rs. 500 (i.e. Rs. 300) will be debited from your linked bank account and credited in to your wallet.

These minimum and maximum threshold limits must be set by you while setting the Auto Load feature.

Please note: The last updated standing instruction will overwrite the old instructions for the FASTag wallet.

To Active/Deactivate Auto Load:

1. Click on "Manage Wallet"
2. Then, Click "Auto Load" option
3. You will be redirected to the Auto Load page bearing your account number, and fields to set your minimum and maximum threshold amount.
4. To change these, click on "Edit" and key in the respective amounts.
5. Enter System generated captcha in Captcha field.



The screenshot shows the Axis Bank FASTag 'AUTO LOAD' setup interface. At the top, the header includes the Axis Bank logo, 'FASTAG', and navigation links for 'Dashboard', 'Manage Wallet', and 'Profile'. A user greeting 'Welcome, HIIDRANS' is visible on the right. The main section is titled 'AUTO LOAD' and shows the linked 'Axis Bank Account' with account number '910010009406378'. It features two input fields: 'When Balance drops below' set to '500.00' and 'Reload wallet balance to' set to '1000.00'. A checkbox is checked, indicating agreement to the terms. A 'SETUP/EDIT' button is located at the bottom of the form. The footer contains links for 'User Manual', 'Security Incidents', 'SOC Team', 'T&C Apply', 'FAQ', and a contact number '1800-419-8585'.

AXIS BANK | FASTAG

Dashboard Manage Wallet Profile

Welcome, HIIDRANS

AUTO LOAD

Axis Bank Account

Account Number: 910010009406378

When Balance drops below: 500.00

Reload wallet balance to: 1000.00

☒ I hereby confirm and agree on standing instructions for linking Savings/Current account to the FASTag wallet issued to me for which the amount will be debited from the linked account.

SETUP/EDIT

User Manual | Security Incidents | SOC Team | T&C Apply | FAQ | 1800-419-8585

- Click on “Generate OTP” and an OTP will be sent to your registered mobile number.

AXIS BANK | FASTAG

Dashboard Manage Wallet Profile

Welcome, HIIDRANS

AUTO LOAD

Axis Bank Account

Account Number: 910010009406378

When Balance drops below: 500.00

Reload wallet balance to:

Enter OTP:

Resend OTP in 57 Sec.

☒ I hereby confirm and agree on standing instructions for linking Savings/Cur... which the amount will be debited from the linked account.

OK

ACTIVATE DEACTIVATE

User Manual Security Incidents

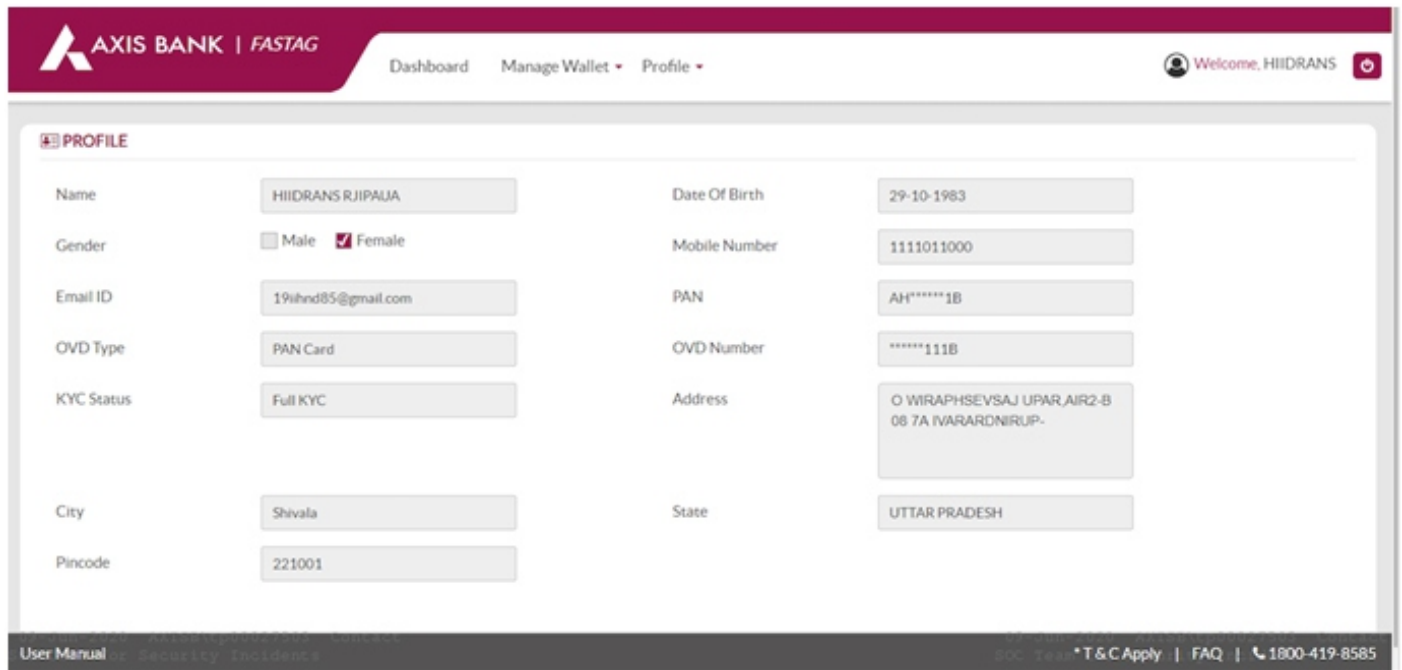
DOC Team *T & C Apply | FAQ | 1800-419-8585

- Enter triggered OTP in OTP field.
- Click on “I Agree” check box
- Click on "Activate" and "Deactivate" respectively to enable and disable the Auto Load feature

View your Profile

To view a profile of all your details entered during FASTag application

1. Click on “Profile”
2. Then, Click on “View Profile”



The screenshot displays the Axis Bank FASTag user profile page. The header includes the Axis Bank logo and 'FASTAG' text, along with navigation links for Dashboard, Manage Wallet, and Profile. A welcome message 'Welcome, HIIDRANS' is visible. The main section, titled 'PROFILE', contains a grid of input fields for personal and identification details. The fields are organized into two columns: the left column contains Name, Gender, Email ID, OVD Type, KYC Status, City, and Pincode; the right column contains Date Of Birth, Mobile Number, PAN, OVD Number, Address, and State. The values entered in these fields are: Name: HIIDRANS RUIPAUA, Date Of Birth: 29-10-1983, Gender: Female (selected), Mobile Number: 1111011000, Email ID: 19ihnd85@gmail.com, PAN: AH*****1B, OVD Type: PAN Card, OVD Number: *****111B, KYC Status: Full KYC, Address: O WIRAPHSEVSAJ UPAR,AIR2-B 08 7A IVARARDNIRUP-, City: Shivala, State: UTTAR PRADESH, and Pincode: 221001. The footer contains links for User Manual, Security, and Incidents, along with contact information: 1800-419-8585.

Name	HIIDRANS RUIPAUA	Date Of Birth	29-10-1983
Gender	<input type="checkbox"/> Male <input checked="" type="checkbox"/> Female	Mobile Number	1111011000
Email ID	19ihnd85@gmail.com	PAN	AH*****1B
OVD Type	PAN Card	OVD Number	*****111B
KYC Status	Full KYC	Address	O WIRAPHSEVSAJ UPAR,AIR2-B 08 7A IVARARDNIRUP-
City	Shivala	State	UTTAR PRADESH
Pincode	221001		

For any further queries: write to: etc.management@axisbank.com | Call: 1800 419 8585 or Visit: <https://www.axisbank.com/business-banking/get-payment-and-merchant-solution/fastag>