

## **Axis Bank Vistara Credit Card Free Ticket Voucher & CV Points Terms and Conditions**

1. Axis Bank Vistara Credit Card primary cardholders (“Cardholders”) are entitled to receive one-way base fare waived ticket vouchers (“Voucher”) after the first billing cycle, within 60 days from card issuance, subject to fee payment.
2. The Voucher entitles the Cardholder to receive a waiver of the base fare component on one-way ticket for travel on Vistara domestic network (each Voucher is usable for a single flight number journey between two points).
3. The Cardholder will have to bear the other charges such as taxes, surcharges and other levies as applicable on the ticket at the time of booking. Payment of all such applicable taxes must be made using the Axis Bank Vistara credit card only.
4. Bookings against the Voucher should be done at least 7 days prior to the travel date.
5. The Voucher is voluntarily transferable to nominees (as updated in the Club Vistara Account of the Cardholder).
6. The Voucher is valid only for travel within 6 months from the date of its issuance and will not be extended upon its expiry.
7. The Voucher will be Emailed to the registered e-mail address of the Cardholder as recorded in his/her Club Vistara account within a period of 15 working days of fulfilment of the criteria defined in point 1.
8. TATA SIA Airlines Limited (“TSAL”) or Axis Bank Ltd. (“Axis”) will not be responsible in case the email address provided is incorrect or if the mail is not delivered to the Cardholder, due to any reason whatsoever.
9. The Voucher can be utilized by contacting Vistara Customer Service Center at +91 9289228888 on all days between 9AM-6PM.
10. The Cardholder needs to validate their Club Vistara account details and Voucher particulars with the customer care representative in order to proceed with any booking.
11. The Voucher can be used only once and will become unusable upon utilization.
12. The Voucher can be used subject to availability of seats in select booking fare classes allocated. That is, TSAL or Axis does not guarantee availability of seats. Further, schedules and flights are subject to change. Blackout dates apply.
13. Once booked and ticketed under a particular Cardholders name, the ticket is non – transferable.

14. Changes to any ticket can be made 3 days prior to the travel date subject to availability of seats and by payment of applicable change fee.
15. In case of any cancellations or no-show, the Voucher will be deemed utilized and in such cases, only the statutory taxes will be refunded. Refund of statutory taxes will be processed within 14 working days from the date of cancellation or no-show.
16. The Voucher cannot be bartered, sold or exchanged for cash.
17. Activation Benefit is credited to a customer's Club Vistara account only subject to spends & not considered for fee payment & only applicable for first year only
18. Milestone benefits are subject to spends done only through the card within a period of 1 year from the card activation date. No Milestone benefit will be provided if spends are reversed.
19. Any reversal for transactions will lead to deduction of points from the Club Vistara account.
20. The decision of TSAL with respect to the Offer will be final and binding on all the Cardholders participating in this Offer.
21. TSAL and Axis reserves the rights to change, amend, withdraw and/or alter any of the terms and conditions of this Offer at any time without prior notice.
22. This Offer cannot be combined with any other promotional Offer from TSAL.
23. These terms and conditions are in addition to and not in derogation to the terms and conditions as applicable to Club Vistara members, specified on partner website [www.airvistara.com](http://www.airvistara.com), which terms and conditions shall also be applicable to this Offer.
24. This Offer shall be governed by the laws of India. Any dispute arising out of or in connection with this Offer shall be subject to the exclusive jurisdiction of the courts of Delhi.
25. By availing this Offer, the Cardholder shall be deemed to have accepted all the aforesaid terms and conditions.
26. Activation benefit for Axis Bank Vistara Credit Cards is valid for only for the first year. No points will be credited beyond the eligible 90 days from the card processed date.
27. Eligible CV points are credited for spends/ transactions online & offline modes. No points are credited for transactions converted to EMI or wallet load. No points are credited for fuel transactions on Axis Bank Vistara Infinite Credit Card.