# Stronger, Consistent and Sustainable Growth

**Debt Investor Presentation** 

**June 2023** 

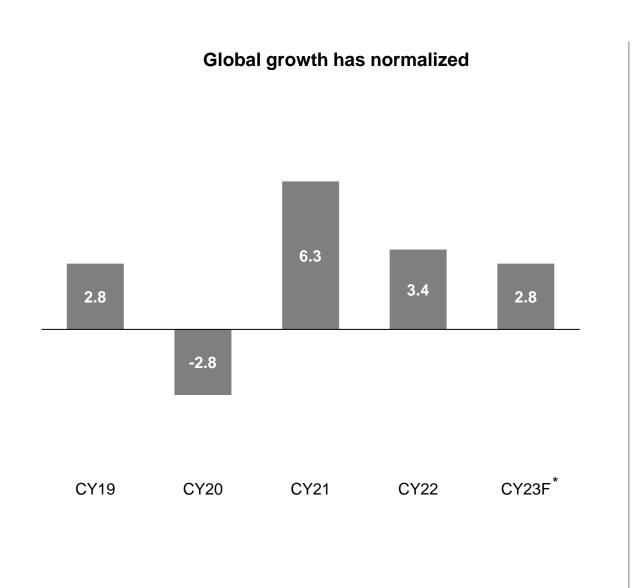


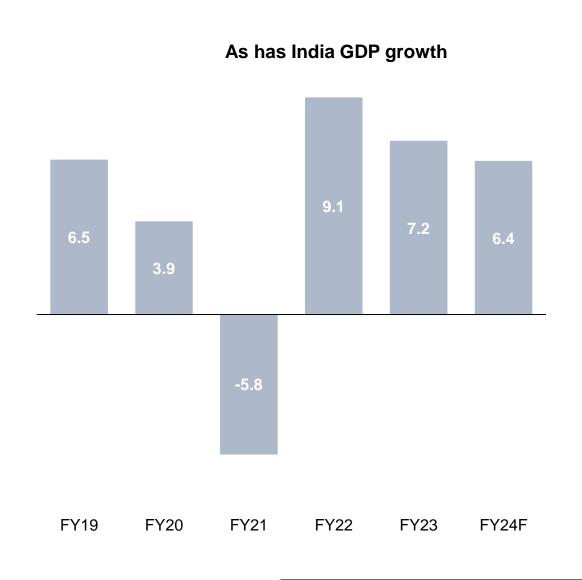


# **Macro Environment is normalizing**

## Both global and India growth are normalizing, after sharp contraction and recovery

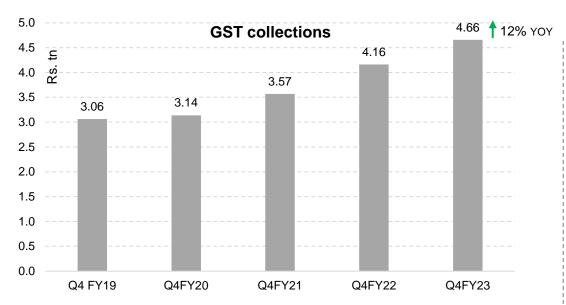


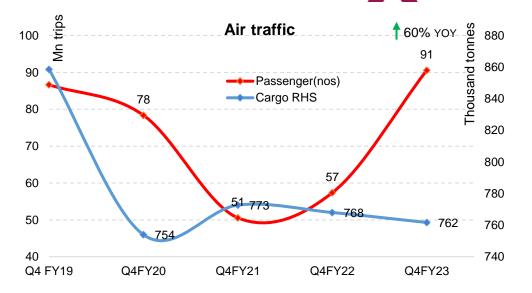


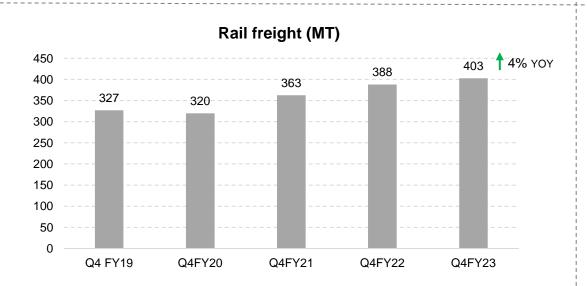


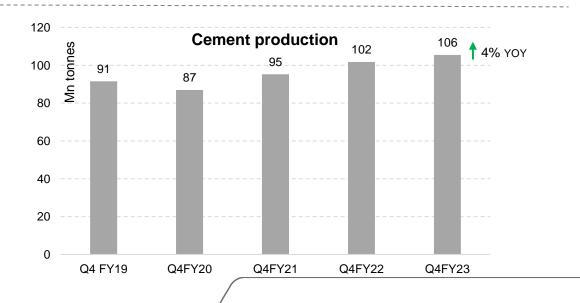
## High frequency indicators show moderate expansion, despite high base





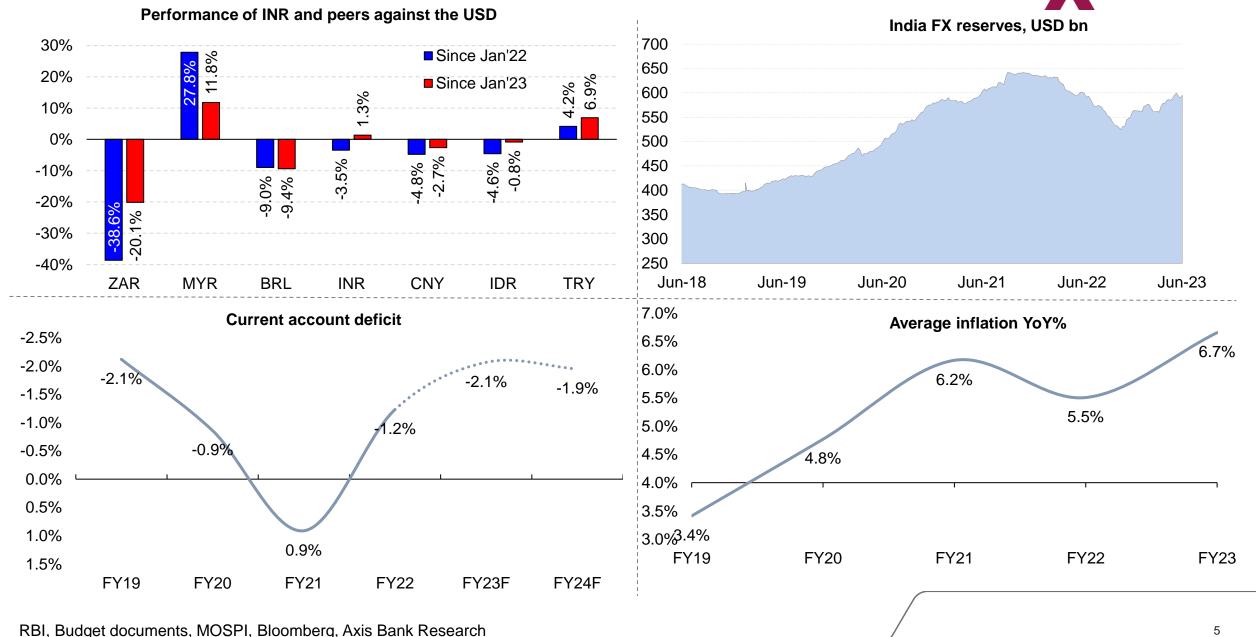






## INR among the most stable EM currencies, with recovering macros and healthy reserves

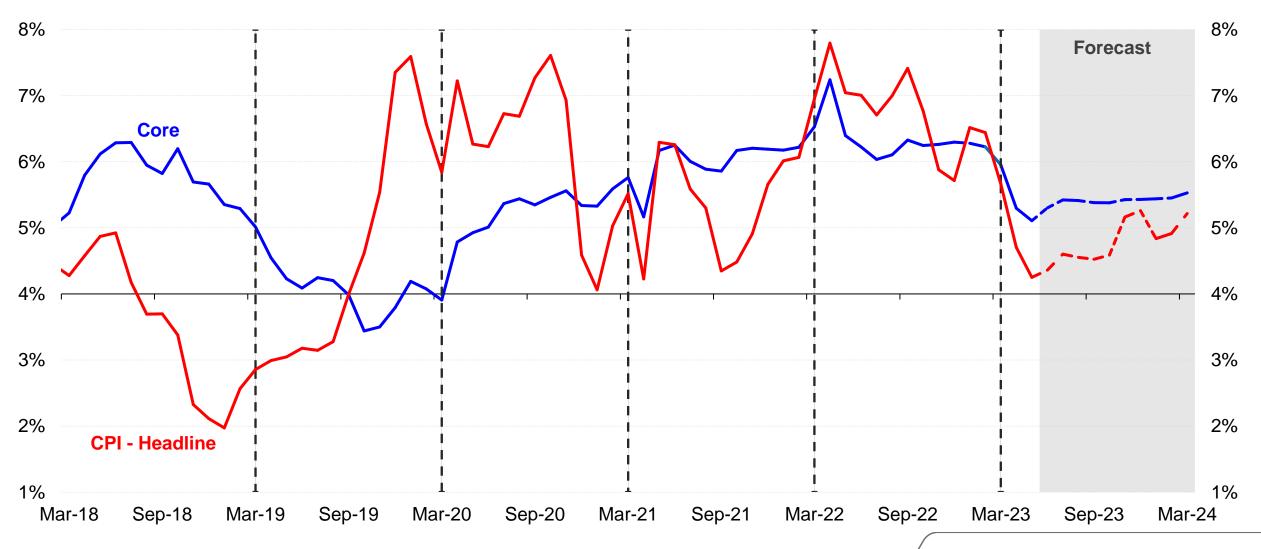




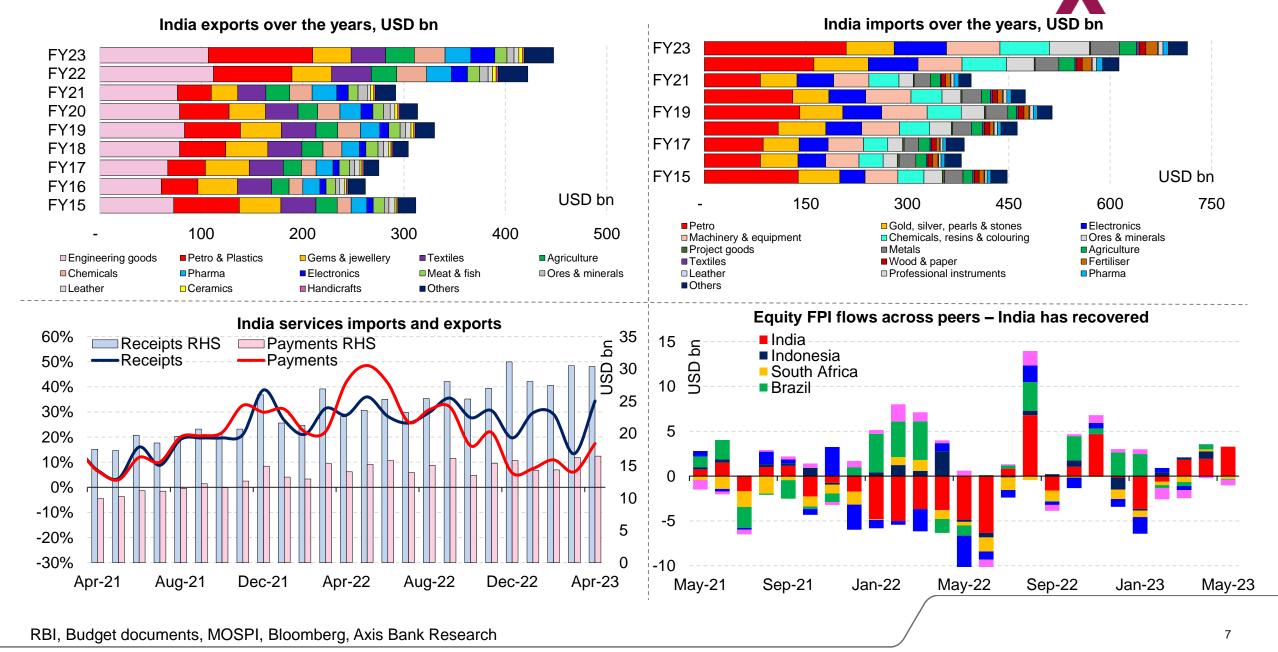
# Headline CPI likely to ease to around 4.8% in FY24 with upside risks emanating from agri disruptions, and downside risks from global slowdown



### CPI headline and core inflation, recent history and projections

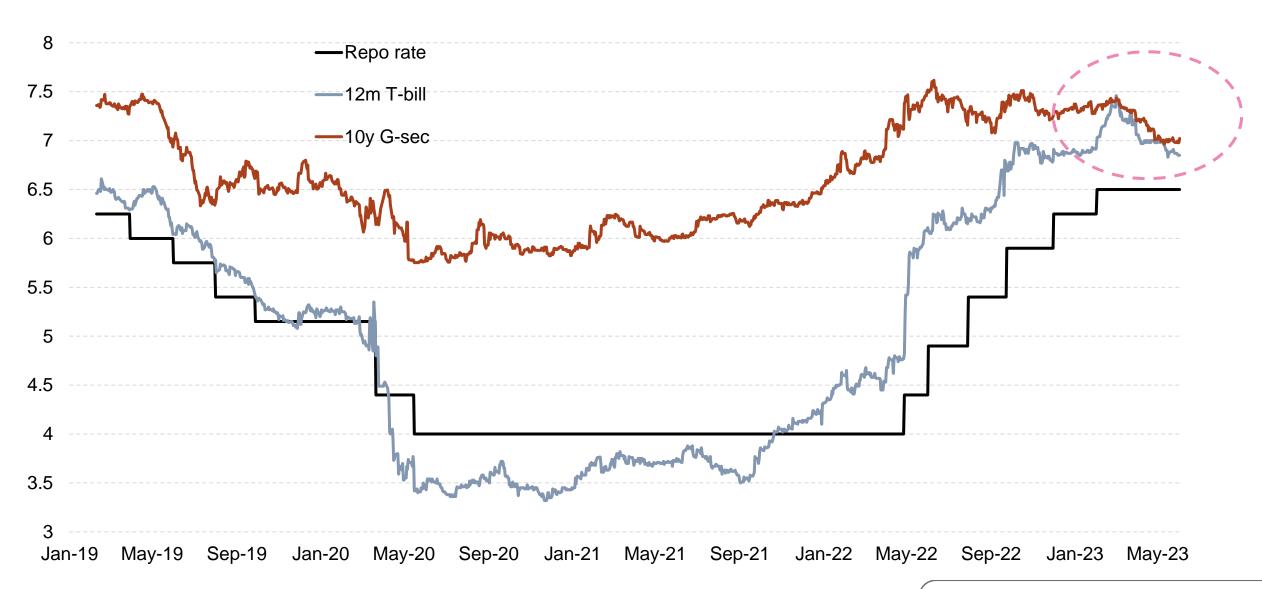


## India goods imports have grown due to both prices and demand, offset by services exports 🖊 AXIS BANK



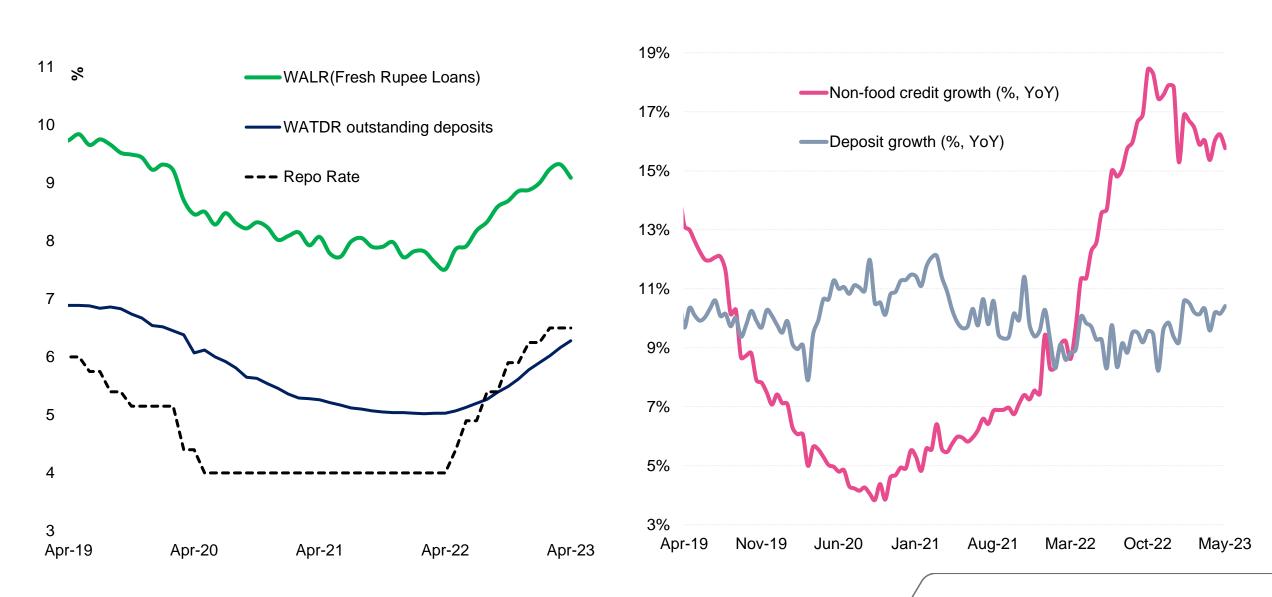
## Yield curve has flattened, watch for steepening as rate cut cycle eventually starts





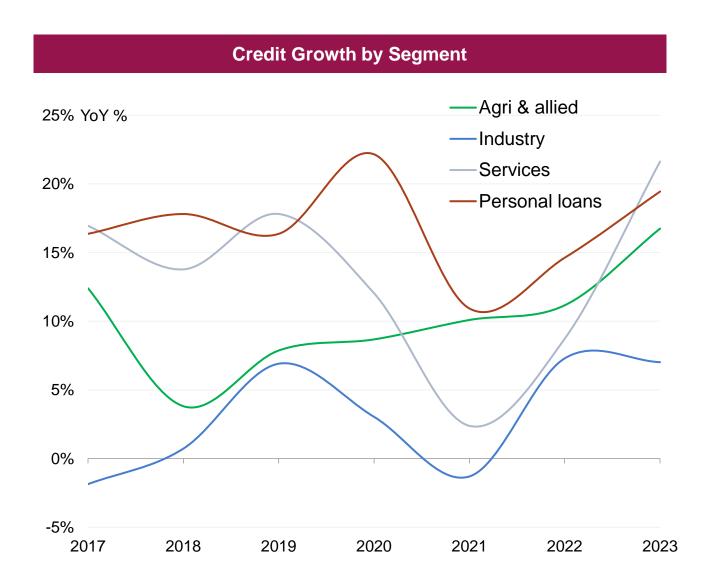
## Transmission of monetary policy remains in progress; credit offtake elevated

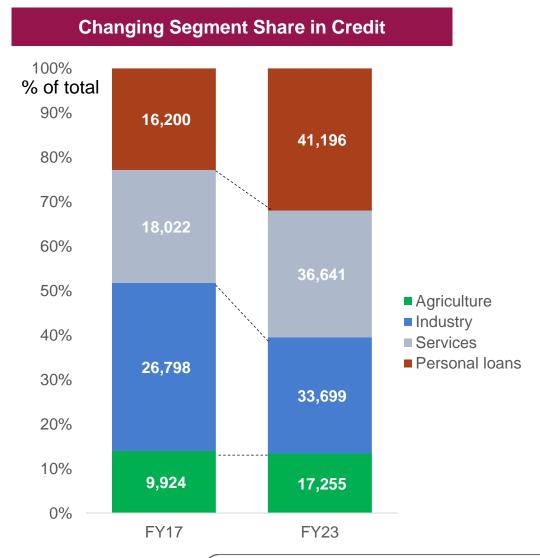




# Credit growth has improved, Retail and Services have held up



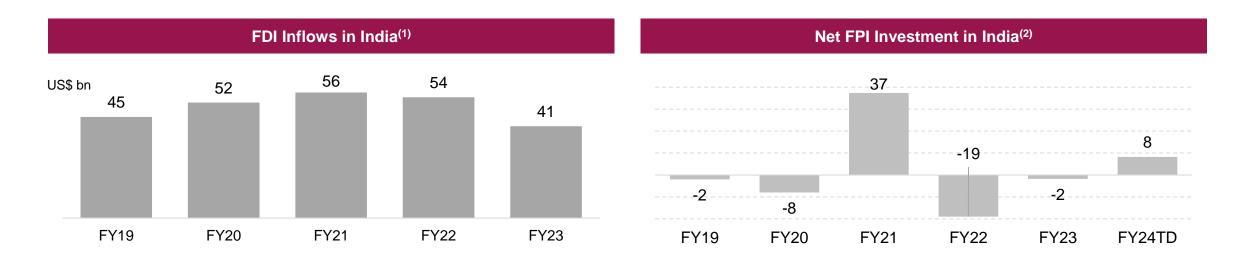


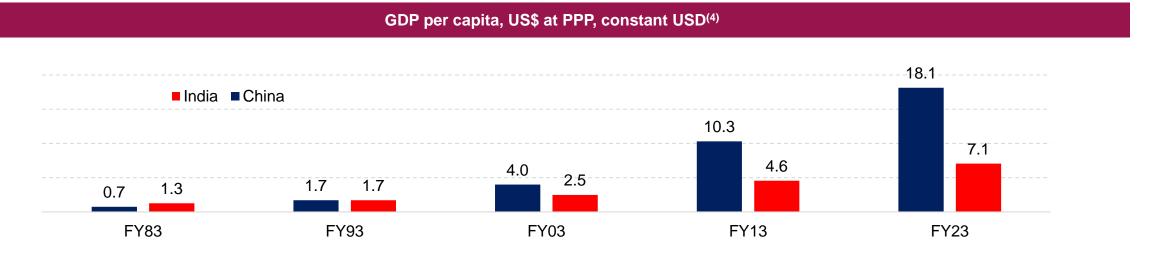


Source: RBI

## India continues to be an attractive investment opportunity







#### Notes.

- (1) Department of Promotion of Industry and Internal Trade, Government of India
- (2) National Securities and Depository Limited

- (3) RE
- i) IMF World Economic Outlook April 2021 Update, units: Purchasing power parity; 2017 international dollar

## India macro trends returning to longer term levels, as early growth phase now over



	FY20	FY21	FY22	FY23	FY24 F
GDP growth (%)	3.7	-5.8	9.1	7.2	6.4
CPI inflation (Avg.)	4.8	6.2	5.5	6.7	4.8
Current Account (% GDP)	-0.9	+0.9	-1.6	-2.1	-2.0
Fiscal Deficit: (% GDP)	7.9	13.2	10.4	9.5	8.9
Repo rate (%)	4.40	4.00	4.00	6.50	6.25
USD / INR (avg)	70.61	74.25	74.51	80.37	82.00
Credit growth (%)	6.1	5.6	9.8	16.0	13.0
Deposits growth (%)	7.9	11.4	8.9	10.2	11.7
10y G-sec yield (avg)	7.21	5.96	6.13	7.32	6.90



# The Axis Bank Story

## Axis Bank at a glance



**Axis Bank** 



\$160+ Bn

Balance sheet size 3<sup>rd</sup> largest Private Bank in India 41 mn+

Customers

~91,900

*Employees* 

4,903

Branches\*

**Market Share** 



Traditional Banking Segment

5.4% Assets 1

**5.1%** Deposits 2

6.0% Advances 2 18% UPI 3

**17%** Mobile <sup>3</sup>

Digital Banking Segment

14%

Credit Cards ^

**Profitability** 



4.22%

Net Interest Margin 4

2.25%

Cost to Assets 4

2.92%

Operating Profit Margin 4

**Balance Sheet** 



17.64% | 14.02%

CAR\*\*\*

**CET 1\*\*\*** 

~\$1.45 Bn | 1.42%

Cumulative provisions (standard + additional non-NPA) 0.39%

**PCR** Net NPA

Key Subsidiaries



30%

Growth in Axis Finance PAT (FY23)

16%

Growth in Axis AMC *PAT (FY23)* 

1st

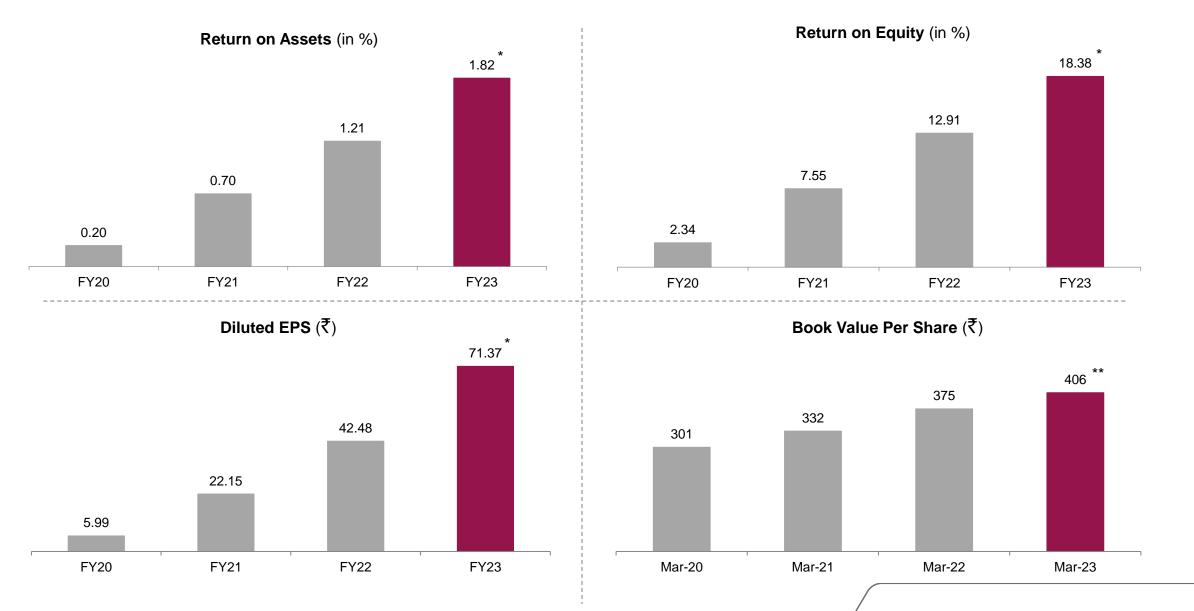
Axis Capital's position in ECM\$

28%

Growth in Axis Securities new customer additions (FY23)

## **Key Shareholder return metrics**





<sup>\*</sup> Excluding Exceptional Items for FY23 that comprised of (i) full amortization of Intangibles and Goodwill (ii) impact of policy harmonization on operating expenses and provisions; and (iii) one-time stamp duty costs

\*\* Book value is as reported for FY23, including charge for Exceptional items

# We have made strong progress in our GPS journey...



Identified areas of distinctiveness with focus on Customer Obsession and serving the large under banked RUSU population

#### **Sustained, Consistent Financial Outperformance**

#### Deliver world class customer experience

Build India's most profitable Bharat banking franchise

#### **G**rowth

#### **Profitability**

- Accelerate deposits growth
- Profitable RAROC focused advances growth led by
  - Retail: SBB, Personal loans and Cards
  - Wholesale: Mid Corp, CBG and CLC^
  - Leadership in Digital and Payments
- Pioneer Ecosystem plays in 2-3 ecosystems
- Scale up at least 1-2 subsidiaries and investments

#### One Axis



- Optimize Net Interest Margins via yield, Cost of fund and quality of business
- Ensure granularity of incremental deposits growth to optimize LCR and cost of funds
- Focus on granular fee income growth via tech enabled cross-sell, 'Neo' platform & partnerships
- Optimize costs using the benefits of digitization
- Endeavour to keep credit costs below long-term averages

Investing in Digital and Technology to simplify customer journeys, strengthen data security and aid environmental sustainability

## **Sustainability**

- Governance and Culture: Strengthen Governance and Culture across risk, audit and compliance
- · Risk: Reinforce the core, enhance models and frameworks to build best-in-class capabilities
- IT: Become Agile @ Scale by modernizing the core and cloud adoption, focus on resiliency, strengthen cyber security and attract digital talent
- Operations: Build a customer centric, future ready, resilient, predictable Ops platform enabled by automation, predictive analytics and faster resolution
- Intelligent data use: Build distinctive analytical capabilities by embedding analytics leveraging cloud-based modern data stack, driving customer personalization, dynamic pricing management and universal underwriting with alternate data

**Customer Centricity** 

Ethics

**Transparency** 

Teamwork

Ownership

^ Conglomerates and Large Corporates

16

## ...led by three core areas of execution



## A Deepening a performance driven culture

- i. Lifted the growth trajectory across business segments
- ii. Improving profitability metrics
- iii. Fostering a winning mindset

## **B** Strengthening the core

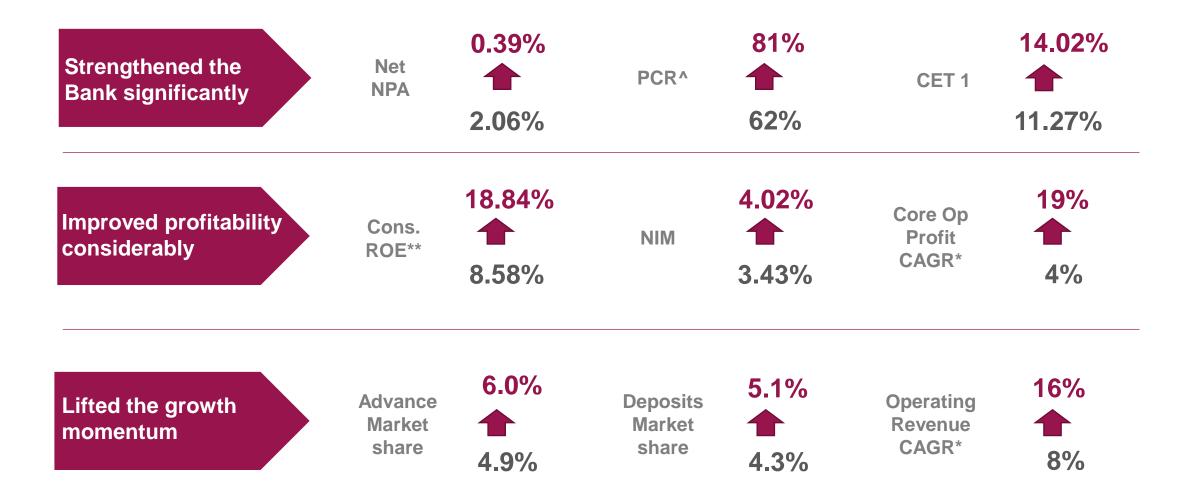
- i. Built a strong balance sheet
- ii. Building next generation technology architecture
- iii. Organization wide transformation projects to accelerate our GPS journey

## C Building for the future

- i. Digital continues to be an area of relentless focus
- ii. Bank-wide programs to build distinctiveness
- iii. ESG has Bank-wide sponsorship

# Surpassed our aspirational ROE target and have structurally improved NIMs to deliver stronger, consistent and sustainable earnings in the last 4 years





<sup>\*</sup>CAGR for FY23 over FY19 period as compared to CAGR during FY16 to FY19 period

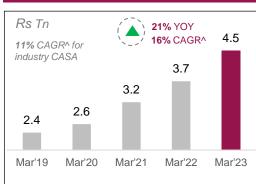
<sup>^</sup> excluding technical write-offs

<sup>\*\*</sup> excluding exceptional items

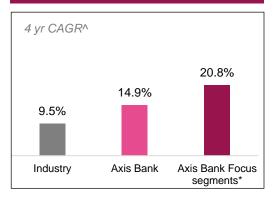
## Lifted growth trajectory across business segments



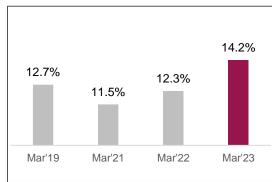




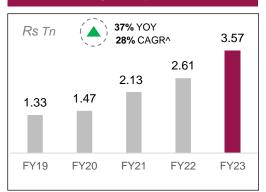
### Loan growth



### Credit cards Market Share <sup>1</sup>

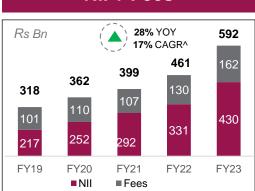


### **Burgundy AUM**

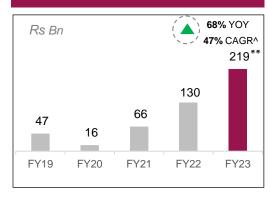


## ...with improvement in profitability metrics

### NII + Fees



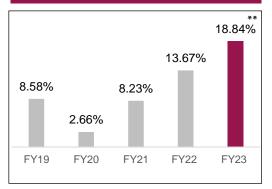
### **Standalone Net profit**



## Subsidiary profits#



#### **Consolidated ROE**

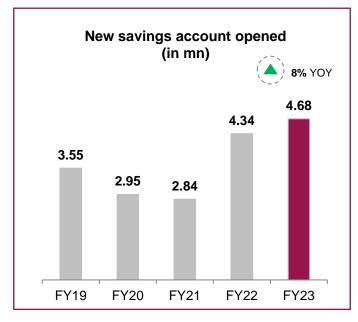


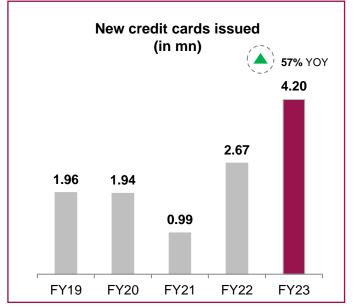
<sup>#</sup>The figures represented above are for all the domestic subsidiaries and are as per Indian GAAP, as used for consolidated financial statements of the Group

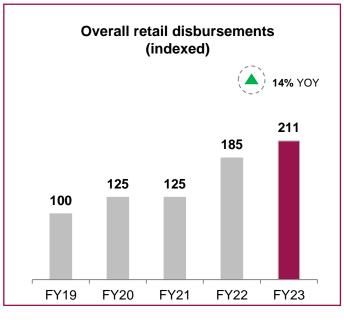
<sup>\*</sup> Focus segments comprise of Mid corporate, SME, Small Business Banking

## ...substantiated by many 'all-time highs' across different segments









10.8 mn New liability relationships added, at yearly highs



26% incremental market share gained in new POS terminals installation (FY23)





New products to enrich segment offerings like Prestige, Liberty, Priority Banking, Ultima Salary, Silver Linings (in SA)



**Partnerships** across cards (Flipkart, Google, Airtel) and retail (fintechs and CSCs)



Multiple transformation projects (Triumph, Unnati & Zenith) and digital initiatives (SA VKYC, Maximus, etc)



Right fitment strategy to accelerate premiumization

## Our winning mindset is reflected in multiple awards and recognitions





Won "Best Private Bank for Client Acquisition, Asia", 5th Annual Wealth Tech Awards



Won "Retail Banker's International Asia Trailblazer", for use of AI & ML in financial services



**Won "Finnoviti Award for Project** Maximus"



**Customer engagement initiative** of the year for NEO Connect



**Best BFSI Customer** Experience of the year for **NEO API Banking Suite** 



#1 for Large Corporate banking and Middle Market banking in India



Asia's Best in Infrastructure Modernization



Excellence of the year in **Innovation and Banking** 



"Banking Innovation Award for the year 2022"



**Best BFSI MSME Support for NEO Connect, a Project NEO** initative for Wholesale Banking



"Asian Bank of the year 2021" and "India Bond House" award



Won 'Analytics India Magazine's Cypher' award for Data **Engineering excellence** 



Won 'Red Hat APAC Innovation' award for Digital Transformation and Cloud Native Development



'Most Recommended Retail Bank in India' and 'Most Helpful Bank during Covid-19 in India'



**Priority Sector Lending** 



Won 'Leadership in Social Impact' award at the ESG India **Leadership Awards 2021** 



"Great Place to Work-Certified" among India's Best Workplaces™ in BFSI 2022.



- Financial Institution' for its US\$600m Sustainable AT1 Bond

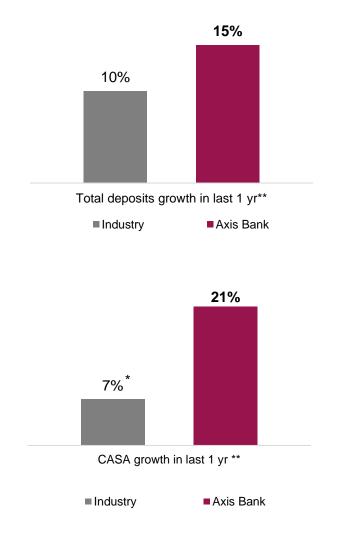
# Strong momentum in Retail Bank across all businesses



	Deposits^^	Burgundy Wealth management ^^	Retail Ioans^^	Cards and Payments	Bharat Banking	
•	15% YOY growth in overall MEB total deposits	3.6 trillion Burgundy assets under management	22% YOY growth in retail advances in FY23	17% incremental market share# in credit card CIF	26% YOY growth in Rural advances	
•	<b>870 bps</b> YOY growth in premium* SA QAB deposits	58% YOY growth in Burgundy Private AUM	50% YOY growth in SBB loans in FY23	3.6 mn Flipkart cards in force as of Mar'23	37% YOY growth in disbursements (ex IBPC)	
•	23% YOY growth in SA MEB balances	215% YOY growth in Burgundy Private customer base	20% YOY growth in LAP book in FY23	26% incremental market share in POS base FY23	15% YOY growth in deposits (Bharat branches)	
•	17% YOY increase in CA MEB deposits	20% YOY growth in fees from wealth management	41% YOY growth in unsecured PL & CC book	17% market share in UPI (FY23)	<ul> <li>2,137 Bharat Bank branches</li> <li>60,600+ CSC outlets network</li> </ul>	

## Our Deposit franchise continues to grow faster than the industry





- "Right fit" customers to accelerate 'Premiumization'
  - ~870 bps YOY increase in share of Premium segment in Retail SA portfolio
- 2 Higher digital channel contribution to sourcing and balances
  - In FY23, Digital now contributes to **24%** overall SA sourcing (non salary),
  - 49% to CA individual sourcing and 70% to individual RTD sourcing
- Building focus on Corporate Salary acquisitions
  - 33% YOY growth in new salary labels acquired in FY23
- 4 Project 'Neo' focused on end-to-end digital transformation
  - 3x growth in transaction volumes, Online CA journey for individuals & sole proprietors launched
- 5 Higher contribution from transaction-oriented flow businesses
  - Leverage API-led partnerships to drive acquisitions & balance growth

11.1% Foreign LC market share for FY23 8.4% RTGS market share for Q4FY23

Forex turnover market share as of Feb'23

Continue to focus on improving the franchise quality further

<sup>\*</sup> Industry growth number for period ended Dec-22

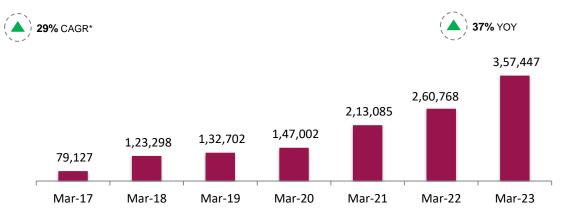
<sup>\*\*</sup>Not strictly comparable as it includes acquired Citibank India Consumer Business ('CICB'). For details of growth without CICB, see slide 89 of this presentation

## The Bank is a leading player in India's Wealth Management space



All figures In ₹ Cr

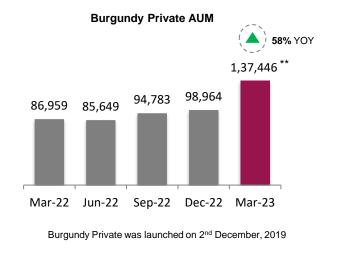


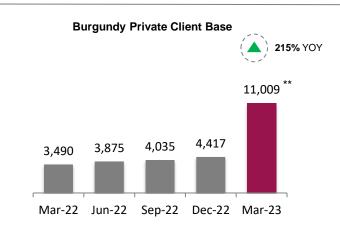


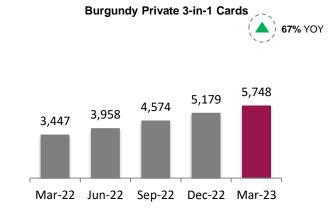


5th Annual Wealth Tech Awards

<sup>\*</sup> CAGR for period Mar-17 to Mar-23



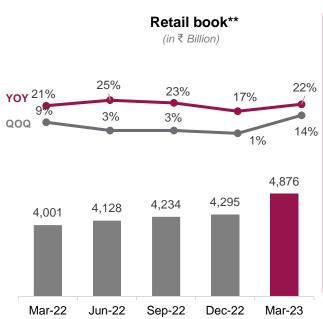




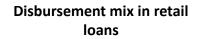
## Rs 4.9 trillion Retail loan book remains well diversified

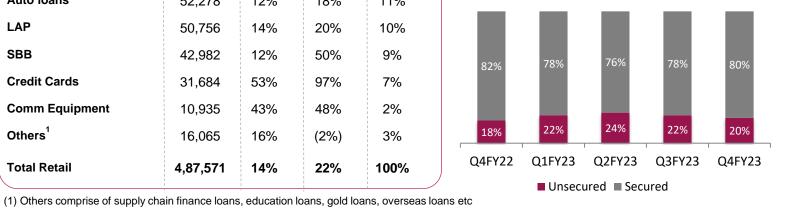


#### ~ 78% of our retail book is secured

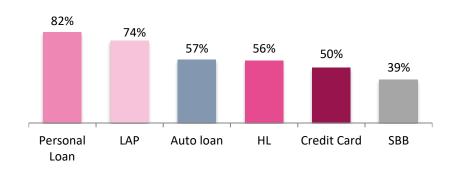








ETB<sup>^</sup> mix in retail portfolio





100% of PL and 75% of Credit Cards portfolio is to salaried segment



#### Average LTVs:

53% in overall home loan portfolio **36%** in LAP portfolio



#### Sourcing:

51% contribution from Branches to overall Retail book sourcing in Q4 FY23

<sup>^</sup> Including acquired Citi Consumer business portfolio

<sup>\*\*</sup>Not strictly comparable as it includes acquired Citibank India Consumer Business ('CICB'). For details of growth without CICB, see slide 89 of this presentation

## Highest ever number of Credit Card's issued during the quarter

Increase in Cards in force (CIF) market share with increasing card issuances aided by KTB<sup>^</sup> partnerships





share of KTB¹ sourcing to total card issuances in FY23

17%<sup>2</sup>

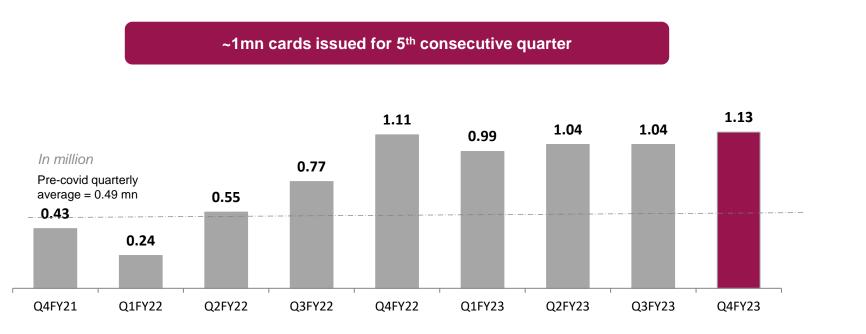
incremental CIF market share in last 6 months

14.2%

period end market share<sup>3</sup> for credit cards in force as of Mar'23

10%

spends market share <sup>3</sup> in Q4FY23





#### Axis Bank launches an array of cards with exciting features and benefits

#### Indian Oil Axis Bank RuPay Card



Flipkart Axis Bank Credit Card



#### Samsung Axis Bank Credit Card



<sup>&</sup>lt;sup>1</sup> Known to Bank

<sup>&</sup>lt;sup>2</sup> Not considering Citi's acquired card portfolio

<sup>&</sup>lt;sup>3</sup> Including Citi's acquired card portfolio

# Amongst the best and most comprehensive Wholesale Banking franchise for our customers

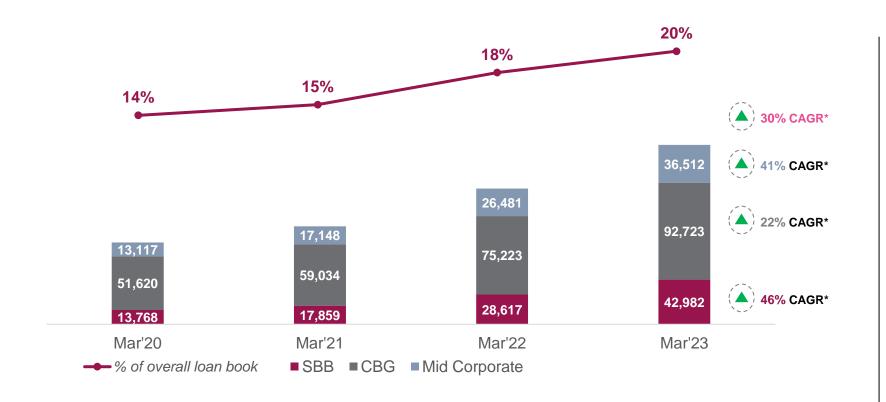


Growth in focus segments	Transaction Banking	Leadership in DCM	One Axis	Project Neo  Digital transformation
24% YOY growth in domestic corporate loans	11.1% Foreign LC     Market Share	18% market share in India Bonds	Deliver <b>One Axis</b> by being reliable partner through customer life cycle	Market leading depth and breadth of Transaction Banking APIs
38% YOY growth in Mid corporate book	1st Blockchain enabled domestic trade* executed	1st rank in DCM for rupee bonds for 16th consecutive year	Creating Ecosystem     solutions across key     segments	95+ corporate APIs hosted on Bank's API Developer Portal
23% YOY growth in SME loans	2nd rank in NEFT market share	Best DCM House at the Finance Asia's Country Awards, 2021	Awarded "Asian Bank of the year 2021" by IFR Asia, in the Asian investment banking space	Best BFSI Customer Experience of the year for NEO API Banking Suite & Best BFSI MSME Support for NEO Connect, at Dun & Bradstreet Award BFSI Fintech 2023

<sup>\*</sup> transaction involved the process of Letter of Credit advising as well as digital presentation of underlying trade documents including invoice & transport documents

## Strong growth in SBB+SME+MC book despite tightening our risk standards





SBB+SME+MC book has grown at ~2x the overall book growth, with 629 bps improvement in contribution mix from 14.1% to 20.4%

30%

CAGR in combined MSME, MC and SBB segment since Mar'20

15.5%

Axis Bank's Incremental MSME market share\* in last 3 years

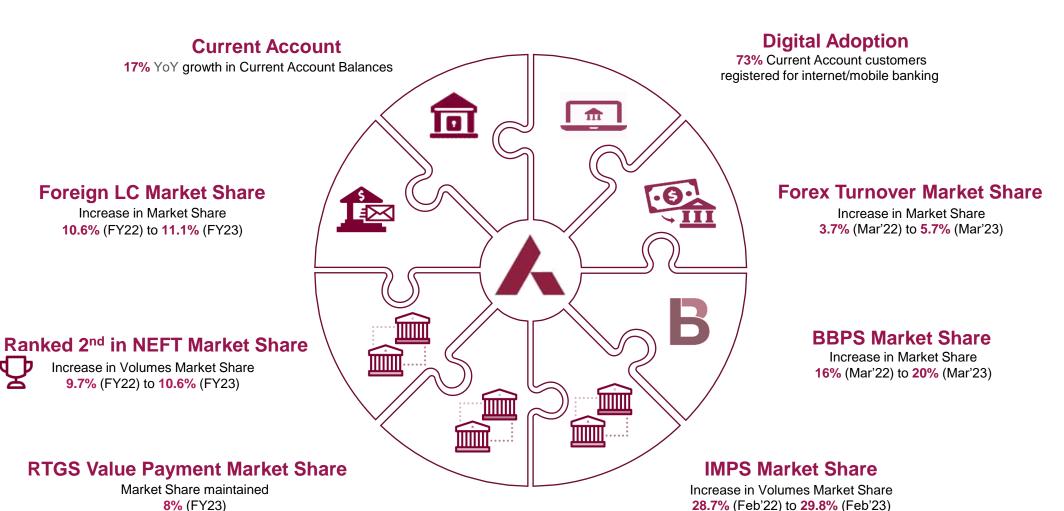
8.6%

Axis Bank's market share\* as % of overall Industry MSME credit

<sup>\*</sup> Considering our SME+SBB+MC book as numerator

## We have strengthened our proposition as a Transaction Bank





28.7% (Feb'22) to 29.8% (Feb'23)

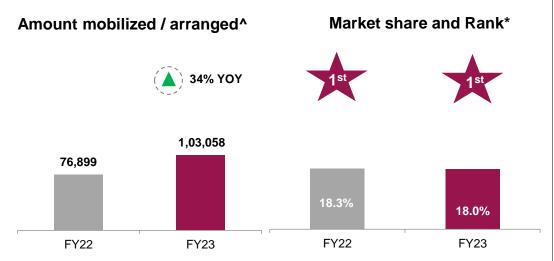
## We remain well placed to benefit from a vibrant Corporate Bond market



All figures in ₹ Crores

Movement in corporate bond book

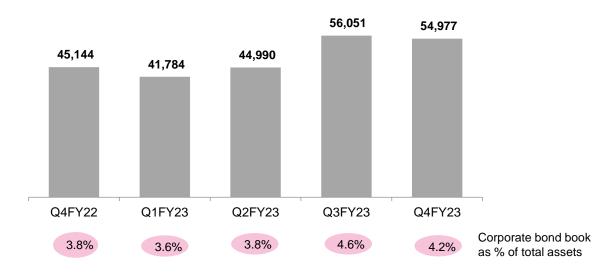
#### **Placement & Syndication of Debt Issues**





# 16<sup>th</sup> straight year

Ranked No. 1 arranger for rupee denominated bonds as per Bloomberg league table since 2007



- Leveraging our leadership position in Debt capital markets, we had mobilized
   ₹18,000 crores through active participation in the TLTRO auctions
- We have invested funds in marquee names (non FI, non PSU) thereby helping to build some new client relationships in wholesale segment.
- We have limited our investments under this book to AAA/AA rated corporate issuers

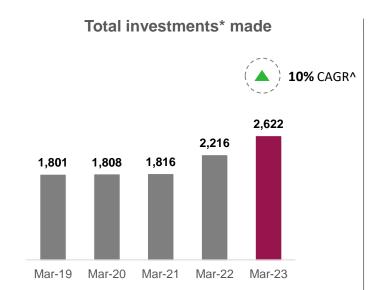
## One Axis: Significant value creation happening in our key group entities



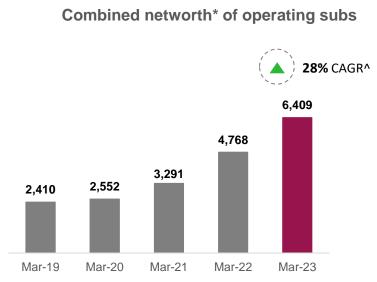
#### Detailed One Axis presentation Link

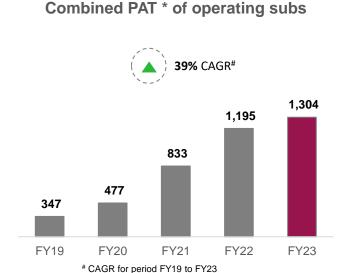
**Invst Banking** Consumer Retail **Fintech Asset Management** Trustee TReDS platform Insurance & Inst Equities focused NBFC platform **Brokerage** AXIS CAPITAL MAX ATREDS AXIS FINANCE AXIS SECURITIES AXIS MUTUAL FUND AXIS TRUSTEE ₹reecharge One of the fastest 3rd largest bank led Amongst the leading Leading player on AAA rated NBFC with One of the major fintech Leadership position in 4th largest private growing MF player TReDs platform trustees in India ECM deals segment diversified product offerings brokerage firm players in India insurance company <sup>@</sup> 75%<sup>1</sup>(JV Schroders Plc) 100% 100% 100% 100% 67% 100% 12.99% (Co-promoter), Accounting Associate AXIS PENSION FUND

All figures in ₹Crores



**60%**<sup>3</sup>



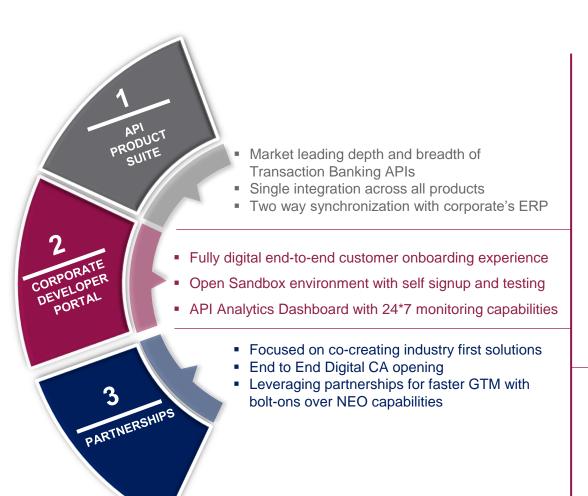


- 1) 25% is held by Schroders Plc 2) Including stakes owned by Axis Capital and Axis Securities; Also, there is further Option to take overall stake to 19.99%
- 3) 60% held by Axis Group in step down subsidiary (51% stake held by Axis Mutual Fund & 9% stake held by Axis Bank)
- ^ CAGR for Mar-19 to Mar-23 period @ Based on New Business Premium

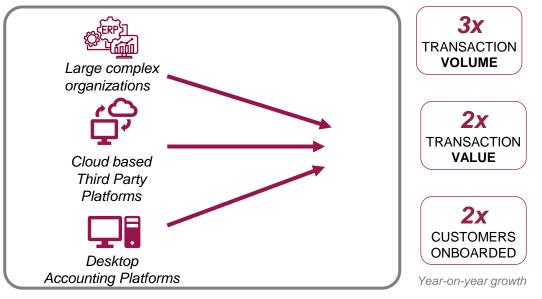
<sup>\*</sup> The figures represented above are for the Bank's domestic group entities as per Indian GAAP, as used for consolidated financial statements of the Group

## Project NEO launches continue to demonstrate strong productmarket fit across customer adoption and market recognition





#### APIs power multiple archetypes of integration & continue to grow



#### **Awards & Recognition**

Customer engagement initiative of the year for **NEO Connect** at **ET BFSI Excellence Awards** 



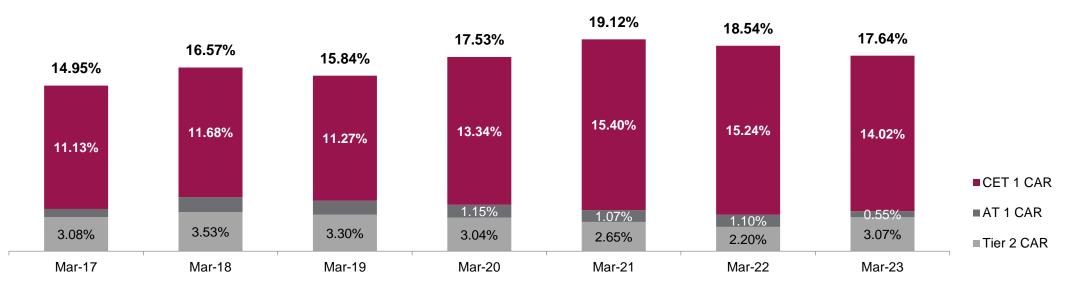
Best BFSI Customer Experience of the year for NEO API Banking Suite, a project NEO initiative on API Developer Portal at Dun & Bradstreet BFSI Fintech 2023

Best BFSI MSME Support for **NEO Connect**, a Project NEO initative for Wholesale Banking **at Dun & Bradstreet Award BFSI Fintech 2023** 

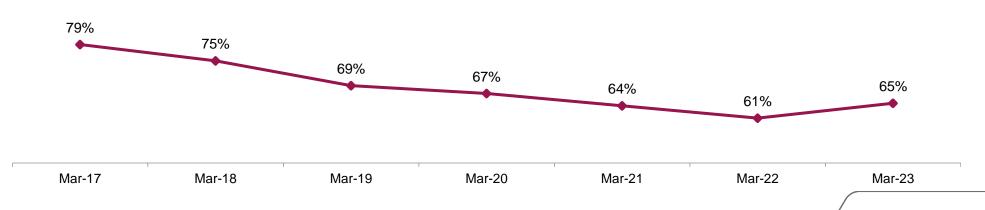
## Strong capital position with improvement in RWA profile







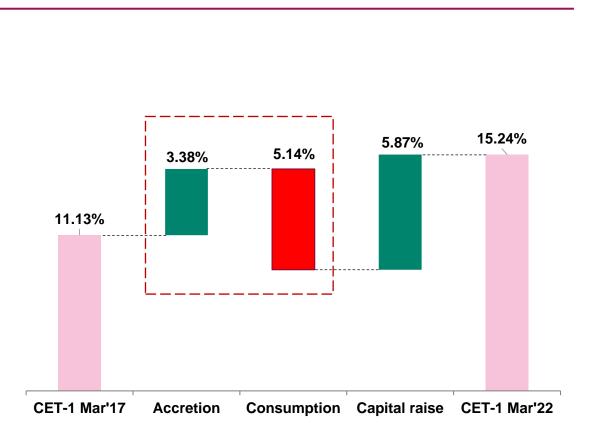
#### **RWA to Total Assets**



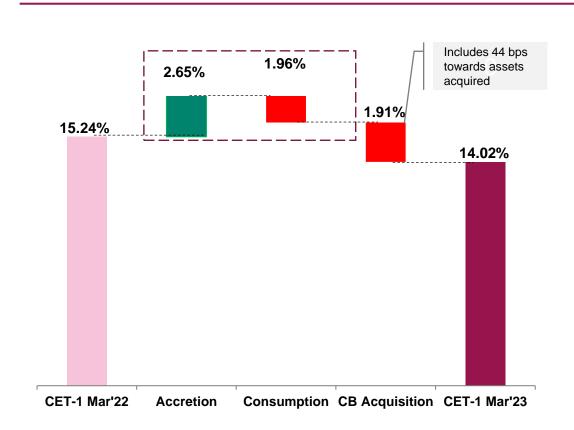
## Self sustaining capital structure to fund future growth



Historically capital raise was supporting capital consumption...



... profit accretion getting adequate to fund growth



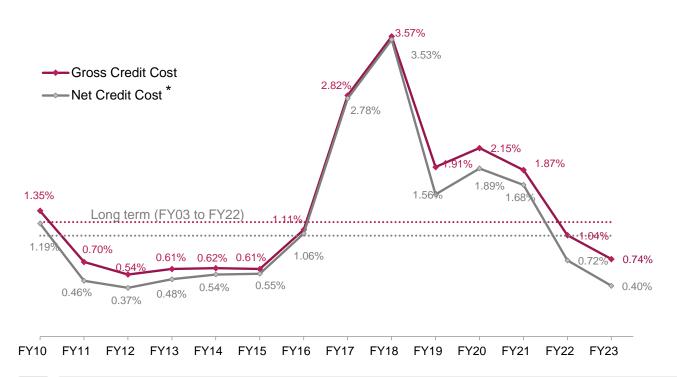
Organic Axis business accreted 69 bps of CET-1 excluding exceptional items in FY23 as against net consumption of 176 bps during Mar'17-Mar'22 period

(1) Accretion includes ESOP exercise /

## Legacy asset quality adequately dealt with



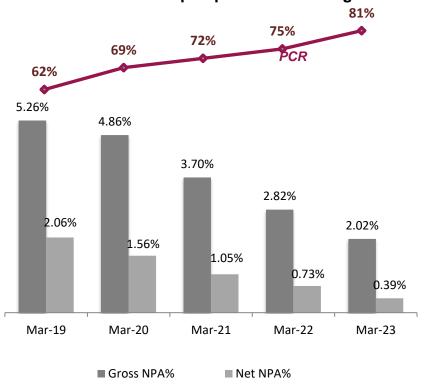
#### **Overall Credit Costs: FY10 to FY23**



Drivers of Credit Costs

- Reduced lumpiness of the wholesale business: Given quality and granularity of the wholesale book, the new credit costs should be lower for this cycle as compared to previous cycle
- Provisioning rules tightened and rule based, PCR an outcome: We now operate at 15% to 20% higher than where we used to previously operate. This needs to be factored in the incremental provisioning in the short term
- We feel comfortable growing our retail unsecured book now: It will give us better risk adjusted NIMs, credit costs standalone will be higher

# Improvement in Asset Quality metrics with significant build up of provision coverage



0.39%

Net NPA as of Mar'23, lowest in the last 36 quarters since Mar'14

1.42%

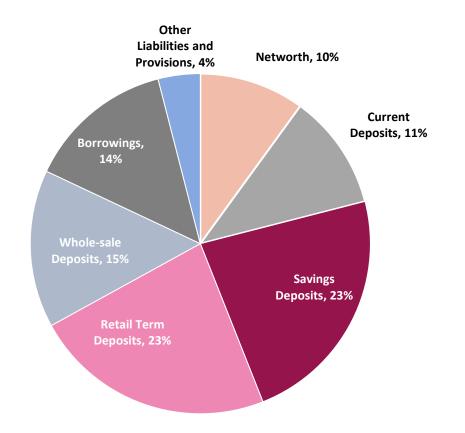
Standard asset cover as of Mar'23 (all non NPA prov / std assets)

<sup>\*</sup> Net credit cost = Gross credit cost + impact of upgrades and recoveries from written off accounts

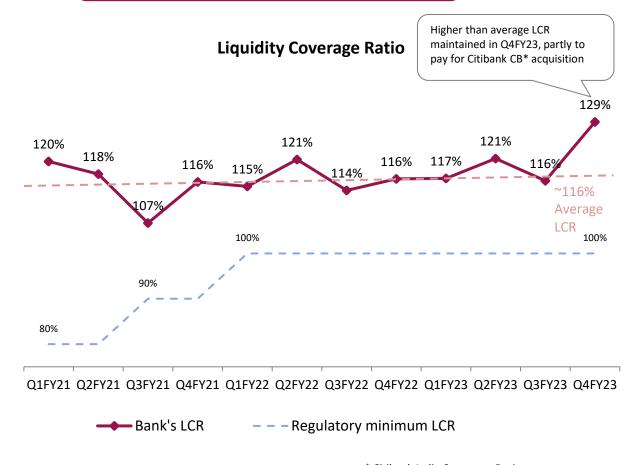
## **Liquidity & Funding profile remains healthy**



Bank has diversified and stable funding profile



Liquidity Coverage Ratio continues to remain higher than regulatory requirements



\* Citibank India Consumer Business

# **Building next generation technology architecture**





**Modernizing the Core** 



**Accelerate Delivery** 



**Talent & Culture** 



**Fix the Basics** 



**E2E Customer Journey** 



**Risk & Governance** 

- Cloud-first, Cloud-native architecture leading to leadership in Cloud adoption with 76 apps on Cloud
- 38% increase in new apps adopting cloud in FY23; 100+ containerized environments for micro services
- Reduction in infra provisioning TAT by ~90%; Trained 300 professionals on Cloud technologies
- API development & next generation Open ecosystem integration with 380+ Retail and Corporate APIs
- Investment in emerging tech with creation of ~2990 RPA bots and 1480+ automated processes
- Maintained strong positioning in UPI with 553M cumulative VPA base, catering to ~50L merchant txn / day
- Trained 40+ teams around 600+ employees and vendor partners on Axis Agile ways of working
- Revamped hiring strategy focused on insourcing, with FY26 target to achieve 55-60% resource mix
- 1750+ member full service in-house team
- Consistent and reusable architecture through Architecture Review Board and Reference Capability maps
- Upgraded our core systems under platforms, payments, and collections to stay ahead of the curve
- Bolstered infrastructure for increased monthly volumes: UPI 1.9B, IMPS 170M, NEFT 30M, and RTGS 1M
- Made tremendous strides in our Digital channel capabilities to achieve 4.8 rating on PlayStore and 12M MB MAU\* users;
   Enhanced channel experience through WhatsApp Banking and Enterprise Wide chatbot
- Employee empowerment and embedding customer obsession through Retail Omni, Neo, Siddhi
- BitSight rating, a key risk indicator of overall cyber security, at 800 out of 900 (at par / ahead of peers)
- Improved overdue audit observations at 1%, with Bank's aspirations to continue to maintain < 1%
- Progress towards a secure, zero-trust architecture internally across BYOD, Cloud, Mobile, WFH

<sup>\*</sup> mobile banking monthly active users

# Cloud adoption leading to significant outcomes



38%

Increase in new apps adopting cloud in FY22-23

3000+

Virtual Machines running across multiple operating system

**50+** 

**Architecture & Security** 

Standard Security Document created for Cloud services

10+

Reference architecture created with Security Best practice adoption

96%+

CIS Benchmark score across bank public cloud 98%+

VA and IPT Compliance across bank public cloud

**Process** 

Continuous improvements and process streamlining

150+\*

Use cases on cloud decisioning platforms

**76** 

Applications Hosted on Cloud

Security

Guard Rails in place with robust

Landing Zone architecture

30+

Cloud Native Managed Service leveraged across multiple applications

100 +

Containerized environments to support microservices based architecture



300 +

Staff benefitted from the curated training programs and Learning Needs Assessment



Certification & **Standards** 

1st

Indian Bank getting ISO 27017-2015 Cloud Certification

<sup>\*</sup> Across credit, fraud, marketing & analytics on cloud decisioning platforms

# Organization wide transformation projects have accelerated our GPS journey AXIS BANK



#### **Triumph (Liabilities)**

### 870 bps

YOY improvement in premium retail SA mix

### **Zenith (Credit Cards)**

#### 4.2 mn

Credit Cards issued in FY23

#### **Unnati (Retail Assets)**

#### 2.1 times

Retail disbursements in FY23 by value as compared to that in FY19

### Sankalp (SME)

### 34%

YOY growth in NTB business book

### **Neo (Wholesale Banking)**

#### 2 times

Growth in Transaction value YOY (Mar'23 over Mar'22)

### **Bharat Banking (Rural)**

### 26%

YOY growth in Rural advances

#### Kanban

#### 2nd

Largest Merchant Acquiring Bank with 18.6% market share

#### Siddhi

>35%

Higher lead conversions

#### **Branch of the Future**

67%

Service requests done digitally

# **Digital**: Early traction visible, our relentless focus continues



#### We are investing heavily in building capabilities...

1.750+

People dedicated to digital agenda

390+

In-house development team

65%

New hires from nonbanking background 1,13,100+

Staff enabled on Bring your own device

250+

Services on digital channels

2,990+

**RPA Bots** 

**Agile** 

Enabled teams with CI/CD, microservices architecture 40%+

Lift of bank credit model GINI scores over bureau

300+

Employee tool journeys

4.8

Mobile App Ratings

#### ...and introduced re-imagined customer journeys and new innovative offerings ...



Digital PL





Insta Investments



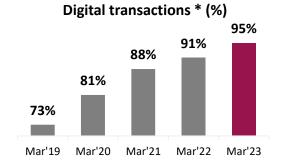
**Merchant Card** Credit Cards Lifecycle Advances



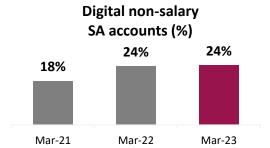


**Digital Forex** 

#### ...that has led to improvement in digital adoption



\*Based on all financial transactions by individual customers



#### **Growth in Digital loans** sourced (YOY)



# 'Bharat Banking' strategy has been scaling up well



Customer centric framework that is connecting all parts of the Bank



Drive higher business growth and increase market share in Rural and Semi Urban markets through asset led liability strategy



Lending opportunities in RuSu markets to complement the Bank's overall PSL strategy meaningfully

#### Focus on building an ecosystem for Bharat across the value chain...



- Building an array of 'Bharat centric' products for better segmental coverage & penetration
- Offer a broader range of Retail Asset products and leverage asset sales team & branches to grow liability business
- Connecting the dots across the bank through **One Axis** solutioning approach for seamless delivery to customers in the Bharat markets



- Significantly expanding the partnership ecosystem & pursue co-lending opportunities
- CSC outlets scaled up to 60,600+ and strong momentum in sourcing asset and liability products
- Tie up with Payment Banks & NBFCs to improve reach in rural and unbanked areas



- Redesigning end to end customer journey to reduce TAT and improve customer experience
- Use of alternate ecosystems to leverage data & underwrite customers better
- Distinctive Bharat specific capability stack

# ...has delivered strong growth across key metrics

- 26% YOY growth in Rural advances
- 37% YOY growth in disbursements (ex IBPC)
- 15% YOY growth in deposits\*

Achieved highest ever monthly disbursement in Mar'23 across all the major product segments

\*Bharat branches

# **Sparsh**: our Customer Obsession program, has been set-up in line with best-in class globally, with focus on impact and sustenance



# Sparsh is creating a distinctive position for Axis Bank in the space of "Customer Delight";

Program running with focus across four pillars



Last one year of the journey has propelled us in the right direction of getting <u>more customers as promoters</u>

# **ESG** has Bank-wide sponsorship



Our Purpose Statement: Banking that leads to a more inclusive and equitable economy, thriving community and a healthier planet



Environmental

~14,600 tCO2e\*

GHG emissions avoided

~ ₹20,400 Cr

Incremental financing since Sept 2021 to positive sectors\*\*

7.05 MW

In-house solar power capacity



Social

1.3 Mn

Households reached under Sustainable Livelihoods

2.2 Mn

Women borrowers under Retail Microfinance

~26%

Female representation in workforce



Governance

**1** St

Indian Bank to constitute an ESG Committee of the Board

69%

Proportion of Independent, Non-Executive directors

15%

Proportion of women directors on the Board

# Steady Performance on Global ESG Benchmarks



Above **80th** percentile among global banks on DJSI in 2022



**6th** Consecutive year on FTSE4Good Index in 2022



MSCI ESG Ratings at A in 2022



CDP Score at C in 2022

\* Estimated savings from internal carbon initiatives annually



Among the top 10 Constituents of Nifty100 ESG Sector Leaders Index



Among top 10 constituents of S&P BSE 100 ESG Index

# MSCI

Among Top 10 Constituents of MSCI India ESG Leaders Index

\*\* sectors with positive social and economic outcomes in Wholesale Banking

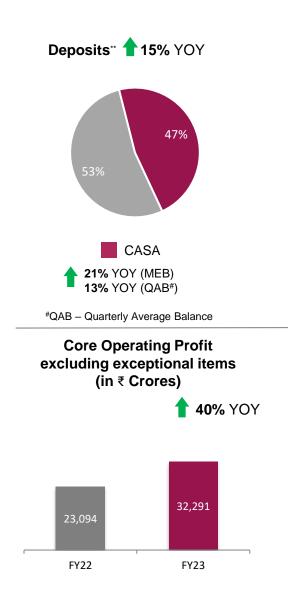


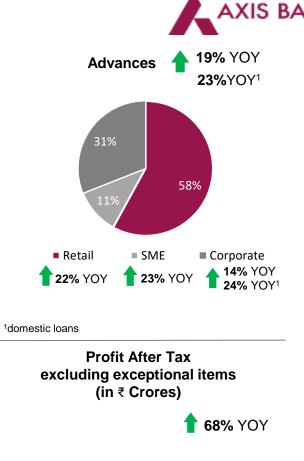
# **Recent Quarterly performance**

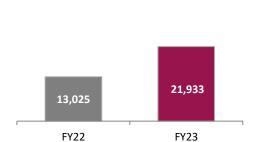
## **Key metrics for Q4FY23**

### Snapshot (As on 31st March 2023)

	Absolute (₹ Cr)		QOQ	YOY Growth			
	Q4FY23	Q3FY23	FY23	Q4FY23	Q4FY23	FY23	
Net Interest Income	11,742	11,459	42,946	2%	33%	30%	
Fee Income	4,676	4,101	16,216	14%	24%	25%	
Operating Expenses	7,470	6,847	27,398	9%	14%	16%	
Operating Profit	9,168	9,277	32,048	(1%)	42%	30%	
Core Operating Profit	9,084	8,850	32,291	3%	46%	40%	
PBT (excluding EI)	8,862	7,840	29,396	13%	62%	69%	
Profit excluding El	6,625	5,853	21,933	13%	61%	68%	
Exceptional items (EI)	12,490	-	12,490	-	-	-	
Profit after Tax (PAT)	(5,728)	5,853	9,580	-	-	(26%)	
		Q4FY23		Υ	OY Growth		
Total Assets		13,17,326		 	12%		
Net Advances **	i ! !	8,45,303			19%		
Total Deposits ^ **		9,46,945			15%		
Shareholders' Funds	! ! !	1,24,993		 	9%		
	Q4F	Y23	FY	′23	Q4FY22   FY22		
	Excl El	Reported	Excl El	Reported	 		
Diluted EPS (Annualised ₹)	86.31	(75.53)	71.03	31.02	54.27	42.35	
Book Value per share (in ₹)	446	406	446	406	375	375	
ROA (Annualised)	2.10%	(1.83%)	1.82%	0.80%	1.46%	1.21%	
ROE (Annualised)	21.12%	(19.20%)	18.38%	8.47%	15.87%	12.91%	
Consol ROA (Annualised)	2.18%	(1.68%)	1.82%	0.85%	1.54% 1.29%		
Consol ROE (Annualised)	21.58%	(17.37%)	18.84%	9.26%	16.58%	13.67%	
Gross NPA Ratio	2.0	2%	2.0	2%	2.8	2%	
Net NPA Ratio	0.3	9%	0.3	9%	0.7	3%	
Basel III Tier I CAR	14.	57%	14.	57%	16.3	34%	
Basel III Total CAR	17.0	64%	17.0	64%	18.5	54%	







Key Ratios

\*\*Not strictly comparable as it includes acquired Citibank India Consumer Business ('CICB'). For details of growth without CICB, see slide 89 of this presentation

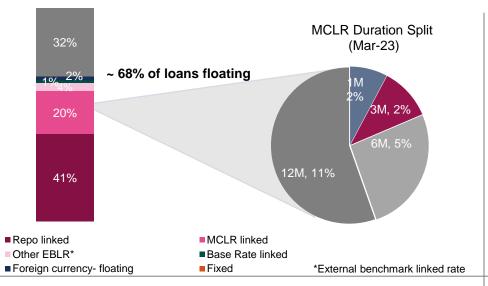
<sup>^</sup>period end balances

<sup>\*</sup>Exceptional Items (EI) for Q4FY23 and FY23 comprise of (i) full amortization of Intangibles and Goodwill (ii) impact of policy harmonization on operating expenses and provisions; and (iii) one-time stamp duty costs

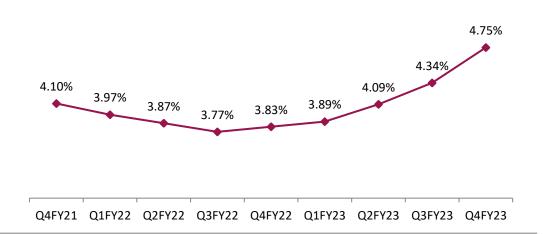
# **Net interest margin improved 73 bps YOY**



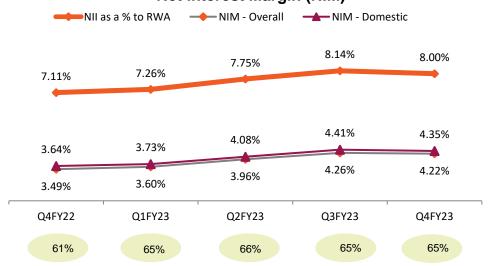




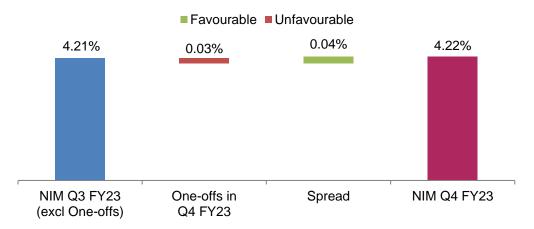
#### **Cost of Funds**



#### Net interest Margin (NIM)



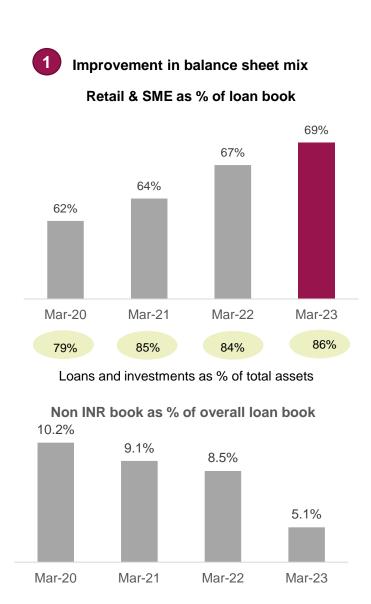
#### NIM Movement - Q3 FY23 to Q4 FY23

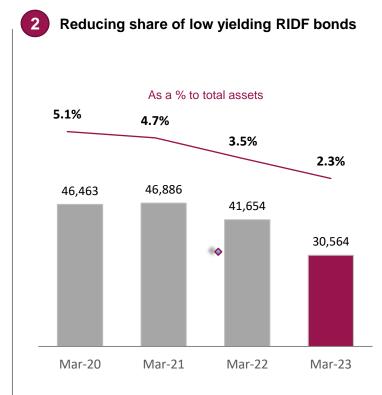


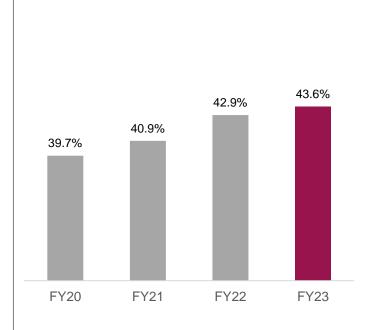
RWA to total assets

# NIM improvement led by structural drivers across the businesses







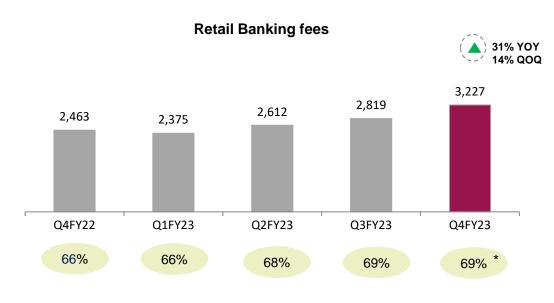


Improvement in composition reflected

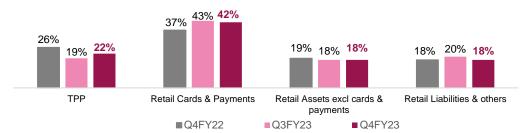
through improvement in average CASA %

# Strong growth in fees; granularity built across our business segments



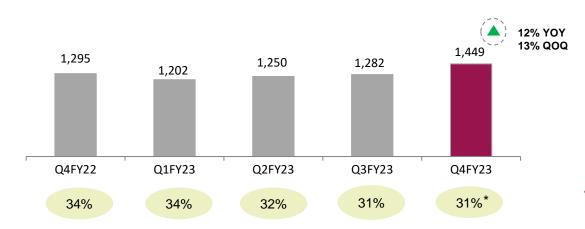


#### Retail fee mix

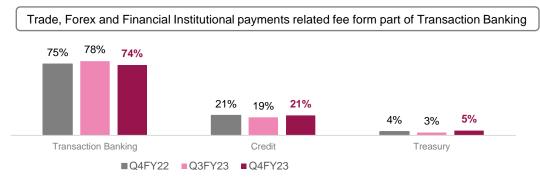


- 50% YOY & 14% QOQ growth in Retail Cards & payments fees;
- 22% YOY & 12% QOQ growth in Retail Assets fees (excl cards & payments)
- 10% YOY & 29% QOQ growth in Third Party products (TPP) distribution fees

#### **Corporate & Commercial Banking fee**



#### **Corporate & Commercial Banking fee mix**

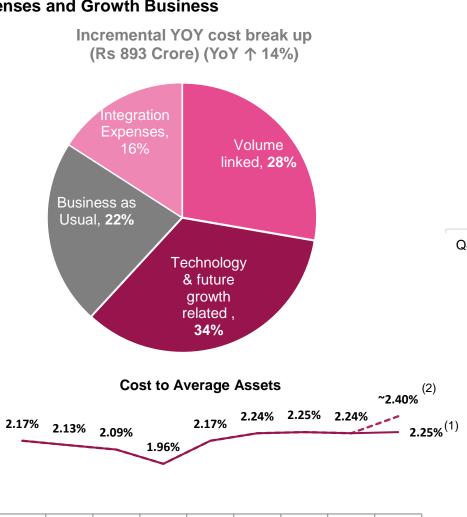


• 10% YOY & 6% QOQ growth in Transactional Banking fees

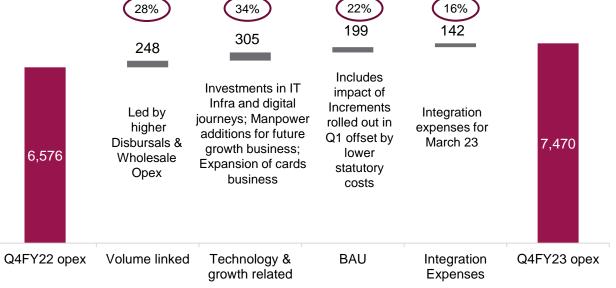
# Cost growth at 14% YoY; integration expenses contribute 2% to YoY growth; continue to invest in technology and growth-related businesses







FY22 Q1FY23 Q2FY23 Q3FY23 Q4FY23



- Given the strong momentum across our businesses; we remain committed to consciously invest in our focus business segments.
- We remain committed to achieving a cost to asset ratio of around 2% in the medium term

FY19

FY18

FY20

FY21

<sup>(1)</sup> Reported

<sup>(2)</sup> Post annualisation of all costs booked for 1 month



# Other important information

- Debt instruments currently outstanding
- Credit Ratings
- Sustainability at Axis Bank
- Shareholding Pattern
- Financials

# Axis Bank MTNs (Senior Notes + Subordinate) currently outstanding



Sr. No	Issue	Coupon	Issue Date	Maturity / Call Date	Size (US\$ Mn)
1	Senior Fixed Rate Note	3.75%	17-Feb-15	17-Feb-25	55
3	Senior Fixed Rate Note (Green Bond)	3.817%	18-Apr-19	18-Apr-24	40
4	Subordinate Fixed Rate Note (ESG Bond)	4.10%	08-Sept-21	Perpetual*	600
					695

<sup>\*</sup>Call option on 8-Sep-2026

### **Indicative Spreads for Axis Senior Bonds**

Tenor	Format	Spread over UST
3-Year	Fixed	T+ 130-140 bps area
5-Year	Fixed	T+145-155 bps area

# **Credit Ratings (as of June'23)**



## **Foreign Currency Ratings**

Rating Agency	Long term Issuer rating	Outlook
Moody's	Baa3 Update as of 19 <sup>th</sup> May 2023	Stable
S&P Ratings	BBB- Update as of 23 <sup>rd</sup> May 2023	Stable
Fitch	* BB+ Update as of 25 <sup>th</sup> May 2023	Stable

## **Domestic Currency Ratings**

Rating Agency	Long term Issuer rating	Outlook
CRISIL	CRISIL AAA Update as of 13 <sup>th</sup> March 2023	Stable
ICRA	ICRA AAA Update as of 13 <sup>th</sup> March 2023	Stable
CARE	CARE AAA  Update as of 12 <sup>th</sup> April 2023	Stable
India Ratings	IND AAA Update as of 12 <sup>th</sup> May 2023	Stable

<sup>\*</sup> None of the Indian private banks under Fitch Ratings coverage have higher rating than BB+

# **Committed to Positive Climate Action and Achieving the SDGs**



- Axis Bank is the first Indian Bank to constitute a standalone ESG Committee of the Board
- In September 2021, the Bank announced commitments aimed at supporting India's low-carbon and equitable economic transition
- The Bank's commitments are aligned to pertinent SDGs and India's commitments under the Paris Agreement

1 NO POVERTY	Our Commitment	Our Progress in FY 2022	Our Progress in FY 2023 (As of Mar 2023)
TYTT THE	Incremental financing of Rs. 30,000 Crores under Wholesale Banking to sectors with positive social and environmental outcomes, by FY 2026	<ul> <li>Achieved a disbursement of ₹10,414 Cr as of March 2022</li> </ul>	<ul> <li>Achieved a cumulative disbursement of ~₹20,400</li> <li>Cr as of March 2023 (Target: ₹15,000 Cr by March 2023)</li> </ul>
7 AFFORDABLE AND CIEAN ENERGY	Making 5% of its retail Two-Wheeler loan portfolio as electric by FY 2024	EV penetration of <b>0.82%</b> of the overall two-wheeler business achieved, as of March 2022	EV penetration of <b>2.52%</b> of the overall two-wheeler business achieved (Target: 2.5% penetration by March 2023)
	Incremental disbursement of Rs. 10,000 crores by FY 2024 under Asha Home Loans for affordable housing; increasing share of women borrowers from 13.9% to 16.9%	<ul> <li>Achieved disbursement of ₹4,710 Cr as of March 2022</li> <li>Share of women borrowers increased to 15.86% as of March 2022</li> </ul>	<ul> <li>Achieved cumulative disbursement of ~₹7,970 Cr (Target: ~₹7,900 Cr by March 2023)</li> <li>Share of women borrowers at over 18%</li> </ul>
9 INDUSTRY, INNOVATION AND INFRASTRUCTURE	Scaling down exposure to carbon-intensive sectors	Committed to phasing down wholesale book exposure (in %) in four sectors – Coal (mining, logistics and trade), thermal power, shipping, and aviation	Glide path till 2030 approved by the ESG Committee and being tracked
13 CLIMATE ACTION	Reaching 30% female representation in its workforce by FY 2027	<ul> <li>Overall diversity at 24.6% as of March 2022; hiring diversity at 27.6%</li> </ul>	<ul> <li>Overall diversity at 25.7%; hiring diversity at 27.6% (Target of 24.8% overall diversity by March 2023)</li> </ul>
15 UFE ON LAND	Planting 2 million trees by FY 2027 across India towards contributing to creating a carbon sink	Site preparation completed at 5 locations in FY 2022	• ~0.83 million saplings planted

# **Financial Performance**



Financial Performance (\$ mn)		Q4FY23	Q4FY22	% Growth	FY23	FY22	% Growth
Interest Income	А	2,917	2,163	35%	10,364	8,200	26%
Other Income	B = C+D+E	596	514	16%	2,008	1,852	8%
- Fee Income	С	569	457	24%	1,973	1,582	25%
- Trading Income	D	10	28	(64%)	(29)	198	-
- Miscellaneous Income	E	17	28	(42%)	64	72	(11%)
Total Income	F = A+B	3,513	2,677	31%	12,373	10,052	23%
Interest Expended	G	1,488	1,090	37%	5,138	4,168	23%
Net Interest Income	H = A-G	1,429	1,073	33%	5,226	4,032	30%
Operating Revenue	I = B+H	2,025	1,587	28%	7,235	5,885	23%
Core Operating Revenue*	J = I-D	2,015	1,559	29%	7,264	5,684	28%
Operating Expenses	K	909	800	14%	3,334	2,873	16%
-Staff Expense	L	263	230	15%	1,071	926	16%
-Non Staff Expense	M	646	571	13%	2,264	1,947	16%
Operating Profit	N = I-K	1,116	787	42%	3,900	3,011	30%
Core Operating Profit*	O = N-D	1,106	759	46%	3,930	2,811	40%
Provisions other than taxes	Р	37	120	(69%)	323	896	(64%)
- Recoveries in written-off a/c's		(100)	(88)	14%	(351)	(288)	22%
Profit Before Exceptional items and tax	Q = N-P	1,078	667	62%	3,577	2,115	69%
Exceptional items	R	1,520	-	-	1,520	-	-
Profit before tax	S = Q-R	(442)	667	-	2,057	2,115	(3%)
Tax Expenses	Т	256	166	54%	892	530	68%
Net Profit	U = S-T	(697)	501	-	1,166	1,585	(26%)
EPS Diluted (in ₹) (annualized)#		86.31	54.27		71.03	42.35	
Return on Average Assets (annualized)#		2.10%	1.46%		1.82%	1.21%	
Return on Equity (annualized) #		21.12%	15.87%		18.38%	12.91%	
Capital Adequacy Ratio (Basel III) (incl. profit)		17.64%	18.54%		17.64%	18.54%	

<sup>\$</sup> figures converted using exchange rate of 1\$ = ₹82.17

<sup>#</sup> before exceptional items

<sup>\*</sup> excluding trading profit and exchange gain/loss on capital repatriated from overseas operations

## **Balance Sheet**



Balance Sheet	As on 31 <sup>st</sup> Mar'23	As on 31 <sup>st</sup> Mar'22	As on 31 <sup>st</sup> Mar'23	As on 31 <sup>st</sup> Mar'22	% Growth
CAPITAL AND LIABILITIES	In ₹ Crores	In ₹ Crores	in \$ Mn	in \$ Mn	
Capital	615	614	75	75	0.2%
Reserves & Surplus	1,24,378	1,14,411	15,137	13,924	9%
ESOP Outstanding	424	149	51	18	185%
Deposits	9,46,945	8,21,972	1,15,242	1,00,033	15%
Borrowings	1,86,300	1,85,134	22,673	22,531	1%
Other Liabilities and Provisions	58,664	53,149	7,139	6,468	10%
Total	13,17,326	11,75,429	1,60,317	1,43,048	12%
ASSETS					
Cash and Balances with RBI / Banks and Call money	106,411	1,10,987	12,950	13,507	(4%)
Investments	2,88,815	2,75,597	35,148	33,540	5%
Advances	8,45,303	7,07,947	1,02,872	86,156	19%
Fixed Assets	4,734	4,572	576	556	4%
Other Assets	72,063	76,326	8,770	9,289	(6%)
Total	13,17,326	11,75,429	1,60,317	1,43,048	12%

Prior period numbers have been regrouped as applicable for comparison \$ figures converted using exchange rate of 1\$ = ₹82.17

\*\*Figures of 31<sup>st</sup> March 2023 are not strictly comparable as it includes acquired Citibank India Consumer Business ('CICB'). For details of growth without CICB, see slide 89 of this presentation

# **Details of key Business metrics**



	Axi	s Bank (Reported)		Axis Bank (excl. Citi portfolio)			
Balance sheet (in \$ Mn)	Q4FY23	YOY Growth (%)	QoQ Growth (%)	Q4FY23	YOY Growth (%)	QoQ Growth (%)	
Total deposits	1,15,242	15%	12%	1,10,213	10%	7%	
- Current Account	18,148	17%	18%	17,926	15%	16%	
- Savings Account	36,195	23%	18%	32,668	11%	7%	
- Term Deposits	60,899	11%	6%	59,619	8%	4%	
				-			
Total Advances	1,02,872	19%	11%	99,706	16%	7%	
- Retail	59,337	22%	14%	56,184	15%	7%	
Home loans	19,154	10%	7%	18,323	5%	2%	
Loan against     property	6,177	20%	14%	5,837	13%	8%	
Personal loans	6,640	21%	8%	6,524	18%	6%	
Credit cards	3,856	97%	53%	2,784	42%	10%	
Other retail loans	23,510	26%	16%	22,716	22%	12%	
- Corporate	32,251	14%	6%	32,251	14%	6%	
- SME	11,284	23%	13%	11,284	23%	13%	

<sup>\$</sup> figures converted using exchange rate of 1\$ = ₹82.17

### Safe Harbor



Except for the historical information contained herein, statements in this release which contain words or phrases such as "will", "aim", "will likely result", "would", "believe", "may", "expect", "will continue", "anticipate", "estimate", "intend", "plan", "contemplate", "seek to", "future", "objective", "goal", "strategy", "philosophy", "project", "should", "will pursue" and similar expressions or variations of such expressions may constitute "forward-looking statements". These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, but are not limited to our ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion, the adequacy of our allowance for credit losses, our provisioning policies, technological changes, investment income, cash flow projections, our exposure to market risks as well as other risks. Axis Bank Limited undertakes no obligation to update forward-looking statements to reflect events or circumstances after the date thereof.

# Thank you

