

Customer Education Literature Document

Reserve Bank of India (RBI) laga 'Prudential norms on Income Recognition, Asset Classification and Provisioning (IRACP) karne guidlines, Advances dated October 01, 2021 khan karne itu to **RBI Clarification circular November 12, 2021** aro **February 15, 2022** logot te puribi.

Loan loa manu khan ke thik para bujai diwo nimite, yate diya ase Special Mention Accounts (SMA)/Non-Performative Asset (NPA) laga classification dates aru exact details laga concepts/classification/Illustrative examples.

Q. Itu kile puribo lage?

A. RBI laga circular no. RBI/2021-2022/125 DOR.STR.REC.68/ 21.04.048/2021-22 'Prudential norms on Income Recognition, Asset Classification and Provisioning, pertaining to Advances – Clarifications' dated November 12, 2021 and IBA letter C&I-III/IRAC/14.12/2021-22 on 'Clarifications/guidance provided by RBI on Prudential norms on IRACP' dated December 30, 2021 laga hisab te clarify kurikena ase aro kunba aspects relating to SMA / NPA classification dates, dates of overdue, etc. harmonised kuri dise uniformity aro common understanding guidelines laga implementation IRACP laga norms hisab te aanibo karne.

Etu examples khantoh khali dekhawo nimite ase aru asli nahoi, aru khali general situations the chulawo. IRACP laga norms aru clarifications RBI para diya toh implement kuriwo nimte chulawo aru RBI para time to time te amend bhi kuri diwo pare.

Q. Bank te loan loa kina thaka accounts khan toh Special Mention Account (SMA) and Non-Performing Asset (NPA) ase koina default para thakiwo. Etu ki laga hisab para? Aru account toh SMA nahoile NPA ase koi kina luwo?

A. Bank para loan loa manu ke SMA/NPA mane etu guidelines laga hisab te. Etu toh niche te explain kuri di ase:

1. Special Mention Account (SMA) mane:

Loan diya laga institute para loan loa kina thaka manu ke directly nahoile autmatically Special Mention Account ase koi kina mane. Etu ki karne koile toh niche te likhi di ase:

Revolving facilities na thaka loans		Cash te hi olai diya loans / overdraft	
SMA sub-categories	Ki laga hisab te – Principal nahoile interest	SMA Sub-categories	Ki laga hisab te – Account balance toh hudai

Revolving facilities na thaka loans		Cash te hi olai diya loans / overdraft	
	Laga payment nahoile eni alak baki kiman due ase sob pay kurile.		sanctioned limit nahoile drawing power laga beshi thake. Etu duita te ki komti ase eman din karne:
SMA 0	30 din tak	NA	NA
SMA 1	30 din aru 60 din la mojur te.	SMA 1	30 din aru 60 din la mojur te.
SMA 2	60 din aru 90 din la mojur te.	SMA 2	60 din aru 90 din la mojur te.

2. Non-Performing Asset:

RBI laga master circular laga hisab te Prudential norms on Income Recognition, Asset Classification aru Provisioning pertaining to Advances date October 1, 2021 , te likha nishna Non-Performing Asset (NPA) loan toh ethu ke koi:

- Interest aru instalment baki toh na terai kina 90 din par hoise koile. Term Loans karne
- Account toh 'out of order' niche te diya nishna thakile, Overdraft / Cash te olai diya loans (OD / CC) karne
- Credit Card account toh non-performing ase, kitia bhi minimum amount baki thaka, statement te liki diya nishna, toh na terai kina statement te likhi date para 90 din par hoise koile
- Bill toh 90 din par hoi kina na terai le. Etu toh bills te saman kina nimite ase
- Principal la instalment nahoile interest toh duita crop season par hoi kina bhi na terai le. Duita short duration crop.
- Principal la instalment nahoile interest toh ekta crop season par hoi kina bhi na terai le. Ekta long duration crop.
- The amount of liquidity facility remains outstanding for more than 90 days, in respect of a securitisation transaction undertaken in terms of the Reserve Bank of India (Securitisation of Standard Assets) Directions, 2021
- In respect of derivative transactions, the overdue receivables representing positive mark-to-market value of a derivative contract, if these remain unpaid for a period of 90 days from the specified due date for payment

Upor te likha ekla nahoi kina, Overdraft / Cash Credit ("OD" / "CC") toh NPA ase koina maniwo pariwo niche te thaka reasons karne:

- i. Account ekta la sanction limit toh 180 din mojur te review nahoile renew kuri diya nai. 180 din mane kitia para due huise nahoile toh kira para adhoc sanction toh expire huise aru renew kuri diya nai.
- j. Stock / Book debts statement toh 180 din para bhi purana huise koile

Advances against Term deposits, National Savings Certificate (NSCs) surrender kuriwo para, Indira Vikas Patra (IVPs), Kisan Vikas Patra (KVPs) aru life policies khan toh NPA na huwo jitia khali stipulated margin ekla account te ase. Hoilewi, sona la ornaments, government securities aru alak securities khan toh etu exemption para cover na kure.

Q. Project loan toh ki ase? Project loan toh kinika non-performing hui jai?

- A. Kiba poisa kamabo nimate loan toh extend kurise koile toh etu loan ke 'Project Loan' koina mane. 'Date of Commencement of Commercial Operations' laga kagas khan toh bank para project laga financial closure kura time te banai diwo. Bank para project loan toh restructure kuriwo pare, by way of revision of DCCO toh revise kuri kina hoilewi account toh NPA na huwo aru regulatory guidelines la niche te. Project loan toh NPA huijawa jitia recovery la record 90 din overdue huish nahoile, Stipulated DCCO para project operation toh suru kura na record/Deferred DCCO aru DCCO toh regulation para permit kura la period la bahar te extend kuri dise nahoile DCCO extensions toh regulatory conditions la hisab te nahoi.

Q. Account toh kitia para 'Out of Order' huijawa?

- A. Account toh 'out of order' huijawa jitia:
 - a. CC/OD laga outstanding balance toh continuously sanction limit/drawing power laga bahar/upar 90 din karne thakile, nahoile
 - b. CC/OD account te thaka outstanding balance toh sanctioned limit / drawing power logote komti ase aru continuously 90 din te credit kuri diya nai. Nahoile, CC/OD account te thaka outstanding balance toh sanctioned / drawing power limit logote komti ase hoilewi credits kura toh ja 90 din te jama hui ja interest cover kuriwo naa pare (note: The 'previous 90 days period' for determination of 'out of order' status of a CC/OD account shall be inclusive of the day for which the day-end process is being run.)

Q. Stressed account toh ki ase?

- A. Loan loa manu toh EMI/Instalment/Interest time time te pay kuriwo lage aru it toh loan loa time te hi agreement banawo. Aru by chance para EMI / instalment / interest laga due toh time te pay kura nai koile toh etu account khan ke 'stressed accounr maniwo'.

Q. RBI circular laga hisab te, morom para 'Due' aru 'Overdue' toh ki ase koi diwi. Etu duita mojur te ki alak ase? Aru Account ekta toh overdue kitia huijawo?

A. Bank para etu terms khan toh principal / interest / alak charges khan loan account laga upar te thaka khan ke denote kure:

1. Due:

Due mane principal / interest / alak charges loan account the thaka. Etu khan toh stipulated period laga bitor te payment kuriwo pare aru etu toh credit facility laga terms of sanction laga hisab te jawo.

2. Overdue:

Overdue mane principal, interest / alak charges loan account account te thaka, etu khan karne payment kuriwo pariwo hoilewi stipulated period laga bitor te payment kura nai. Aru etu khan toh credit facility para terms of sanction diya laga hisab te jawo. Alak basha te, any due time par hoi kina pay kura nai contract laga hisab te koile toh overdue hui jai.

Loan loa account toh kiman kiman time te process kurile bhi din kothom huwa time te toh overdue ase koina likhi diwo.

Q. Bank para SMA/NPA ase koina maniwo karne kiman din overdue hoise koa toh ki accounting method chulai?

A. IBA para clarified kura nishna principal of 'First In First Out' (FIFO) toh loan loa account laga upar te chulai:

FIFO i.e. 'First In, First Out', laga principal accounting kura la method toh kiman din overdue te ase aru kitia para SMA/NPA huijaiwo koina calculate kura time te relevant ase. FIFO principal para toh sob se purana outstanding due loan account te thaka aru ki first terai diwo lage koina bisara time te kaam ahe. Etu nimate FIFO method toh ki due loan loa manu para first terawo lage etu janiwo lage.

Example karne, loan thaka account ekta date 01.02.2022, overdue toh nai, hoilewi amount INR 100 toh due ase payment karne, aru etu toh principal instalment / interest / charges karne huwo pare. Etu karne, any payment credit kuri dia date 01.02.2022 te nahoile etu date piche te toh date 01.02.2022 la pichete laga overstanding overdue bhi terai diwo lagiwo.

Assume kuri ase, ekta payment bhi kura nai nahoile partial payment baki ase (INR 80) February moina laga, overdue date 01.03.2022 toh INR 20 baki thakiwo i.e., INR 100 - INR 80. Upar te, amount INR 100 toh date on 01.03.2022 para aru overdue huise. Enika hoile, payment/partial payment account te diya toh first partial payment due date 01.02.2022 laga toh first terai diwo. Mane, February moina laga INR 20 (INR 100- INR 80).

Aru etu kata piche te poisa baki ase koile toh (INR 20 katta piche te), toh aha moina la due terawo nimate chulawo.

Q. Bank para “age of oldest dues” toh kinika determine kure?

- A. The age of oldest dues toh kitia para sob se purana due toh terai diya nai, aru kitia para na terai kina rakhi ase utu time para count kura start huijiwo . Likhi diya nishna, due toh 01.02.2022 para na terai kina 01.03.2022 tak rakhise koile, the age of the oldest dues toh 29 din huijawo date 01.03.2022 te.

Q. Ki alak huiwole ase? Aru moila ki jai?

- A. Tui laga loan account laga classification toh kitia payment kurise etu laga hisab te bodli kurise. Etu karne apuni thik thik time te payment kuriwo lagiwo / apuni sufficient poise account te rakhiwo lagiwo due date laga aage te nahoile due date te. Niche te kunba examples ase tui ke thik para bujai diwo nimate:

Purana Method	Nuton Method
Due date toh date 31.12.2021 tak thakise aru payment kuri diya nai date 01.02.2022 koile, loan loa account toh overdue ase koina maniwo aru DPD (Days Past Due) nishna hi treat kuriwo and date 01.02.2022 para suru huijawo. Upar te diya case te, apuni laga loan / credit card laga account toh khali next kam kura din para hi change huwo in case non-receipt payment thakise koile.	Due date toh date 31.12.2021 te ase aru payment toh kura nai date 31.12.2021 te nahoile etu date aage te koile toh loan loa account toh overdue ase koina maniwo aru etu account toh DPD (Days past Dues) nishna hi treat kuriwo aru etu toh date 31.01.2021 para hi suru huijawo. Upar te diya case toh, apuni laga loan / credit card laga account laga status toh next din nahoi kina utu din te hi change huijawo non-receipt payment khan karne toh. Etu toh loan account laga servicing interest karne applicable ase. Aru etu upar te, due date toh non-working day te ase koile toh, loan loa manu toh date laga aage nahoile utu date te hi payment kuriwo lagiwo.

Q. Kiman kiman din te Bank para account ke SMA/NA ase koi gina classify kuriwo le laga kaam kan toh kuriwo?

A. Bank para etu kaam kan toh hudai continuously kure, daily basis te.

Q. Restructuring toh ki ase aru account toh restructured kurise koile asset classification toh ki ase?

A. Restructuring kura time te terms of the advances / securites kan ke modify kuriwo pare, and etu toh generally payment period / payable amount / instalments amount / rate of interest; credit facilities la roll over ; sanction of additional credit facility / additional funds release kura / already thakia credit ke enhance kura; compromise settlements jintu te payment laga time toh tin moina par kure etu khan ke bhi include kure. Alak facility restructuring kura kile mane loan loa manu toh duk pai ase koile etu toh account toh NPA huijawa.

Hoilewi, loans toh floating rate of interest (ROI) te ase koile, EMI amount aru loan kiman diri karne ase, etc. Khan bhi change huwo pare, ROI change huise koile toh. Enika change EMI account te nahoile enika change regarding loan kiman diri ase etu khan toh restructuring ase koina na mane.

Q. Account upgrade kurise koile account toh NPA ase koi kina maniwo?

A. Koi diya nishna account ekta toh NPA huijawa aru enika account khan toh 'standard' te upgrade bhi kuri diwo, only if sob arrears interest and principals jintu credit facilities karne chulai etu kan toh loan loa manu para terai dise. NPA ase koina thaka account ke upgrade kura restructuring laga nimite toh, non-achievement jintu Date of Commencement of Commercial Operations (DCCO), etc., specific regulatory circular te diya laga instructions khan toh applicable thkaiwo.

Q. Loan loa manu laga hisab te toh SMA/NPA toh kinika huijawa?

A. SMA/NPA huija loan loa manu laga hisab te karne toh regulatory guidelines laga hisab te huiwo aru etu karne, eni account ekta te overdue ase koile toh etu toh SMA nahoile NPA huijawa jinika thik ase.

Q. Etu kotha te aru hudiwo nimite kunke kotha kuriwo pare?

A. Any retail / individual account nimte hudiwo le, morom para apuni laga sobse smane branch te jawi / loan centre te (<https://www.axisbank.com/contact-us>). Apuni retail naho nahoile apuni corporate karne loan loa manu ase koile, apuni Service Relationship Manager / Relationship Manager khan ke apuni laga duk share kuriwo pare aru apuni laga questions hudiwo pariwo.

Q. Loan thaka account toh SMA/NPA huijaise koile loan loa manu laga ki jai?

- A. Extant regulatory guidelines laga hisab te, Bank toh account ke SMA/NPA ase koi kina report kuriwo lagiwo Central Repository Information of Large Credit (CRILC) ke, Credit Information Companies (CICs), etc ke bhi time to time te, aru etu toh loan loa manu lage creit history ke impact kure.

Q. Account toh kitia para SMA/NPA huijawo? Dekhai kina bujawo pariwo?

- A. Niche te diya table te dekhai di ase account ekta toh kinaka SMA te huijai aru etu piche te kinika NPA te huijai etu toh deri kuri diya / payment na kura aru standard category te uthai diya daily basis te.

Due date of payment	Payment date	Payment covers	Age of oldest dues in days	SMA/NPA	SMA/NPA since date
01.01.2022	01.01.2022	Sob dues 01.01.2022 laga aage te	0	NIL	NA
01.02.2022	01.02.2022	01.02.2022 tak laga na terai diya dues nahoile part paymen.	1	SMA-0	01.02.2022
01.02.2022	02.02.2022	01.02.2022 laga na terai diya dues nahoile part paymen.	2	SMA-0	01.02.2022
01.03.2022		01.02.2022 laga dues full terai diya nai aru date 01.03.2022 laga bhi due ase EOD 01.03.2022 te	29	SMA-0	01.02.2022
		Date 01.02.2022 laga dues toh full te pay kurise, hoilewi date 01.03.2022 laga dues toh baki ase EOD 01.03.2022 te	1	SMA-0	01.03.2022
		01.02.2022 laga dues toh full te terai diya nai aru date 01.03.2022 laga dues baki ase EOD 03.03.2022 te	31	SMA-1	01.02.2022/ 03.03.2022
		Date 01.02.2022 laga dues toh full te terai dise , aru date	1	SMA-0	01.03.2022

Due date of payment	Payment date	Payment covers	Age of oldest dues in days	SMA/NPA	SMA/NPA since date
		01.03.2022 laga dues toh terai diya nai aru baki ase EOD 01.03.2022 te			
01.04.2022		Date 01.02.2022, 01.03.2022 aru amount toh due ase date 01.04.2022 EOD 01.04.2022 te	60	SMA-1	01.02.2022/ 02.04.2022
		Date 01.02.2022 aru date 01.04.2022 tak aru EOD baki ase date 02.04.2022 te	61	SMA-2	01.02.2022 / 02.04.2022
01.05.2022		Date 01.02.2022 para date 01.05.2022 tak laga dues terai diya nai aru baki ase EOD 01.05.2022 te		SMA-2	01.02.2022 / 02.04.2022
		Date 01.02.2022 para date 01.05.2022 tak laga dues terai diya nai aru baki ase EOD 02.05.2022 te	91	NPA	02.05.2022
01.06.2022	01.06.2022	Date 01.02.2022 laga dues toh pura terai dise EOD 01.06.2022 te	93	NPA	02.05.2022
01.07.2022	01.07.2022	Date 01.03.2022 & date 01.04.2022 laga dues pura terai dise EOD 01.07.2022 te	62	NPA	02.05.2022
01.08.2022	01.08.2022	Date 01.05.2022 & date 01.06.2022 laga dues pura terai dise EOD 01.08.2022 te	32	NPA	02.05.2022
01.09.2022	01.09.2022	Date 01.07.2022 & date 01.08.2022 laga dues pura terai dise EOD 01.09.2022 te	1	NPA	02.05.2022
01.10.2022	01.10.2022	Date 01.09.2022 & date 01.10.2022 laga dues pura terai dise	0	Standard account with no overdue	STD from 01.10.2022

Aru bhi details te guidelines jintu asset classification aru provisioning te lage koile, morom para RBI laga master circular - Prudential Norms on IRACP jintu advances date 1 October 2021 te dise, etu ke refer kuriwi. Upar te diya asset / SMA classification laga norms khan toh change bhi huwo pare regulatory instructions issued kura hisab te time to time te.

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