

## **Terms and Conditions for Amazon Pantry Offer on Axis Bank Cards**

### **Offer Terms and Conditions:**

**Offer details:** 10% instant discount with Axis Bank Cards at Amazon Pantry Store on (Amazon.in, mobile site and app) on a minimum transaction of Rs.1500. Maximum discount is Rs.300 per card per weekend.

**Offer period:** Every Saturday and Sunday (“**Weekend**”) between January 12, 2019 to March 31, 2019 – 12-13 Jan, 19-20 Jan, 26-27 Jan, 2-3 Feb, 9-10 Feb, 16-17 Feb, 23-24 Feb, 2-3 Mar, 9-10 Mar, 16-17 Mar, 23-24 Mar, 30-31 Mar

- Offer is applicable only on purchases made at Amazon.in (Mobile App/Mobile site/website)
- This Offer is valid on all Axis Bank Retail Credit and Debit Cards. This offer is not valid on Corporate Credit Cards and NRE Debit cards.
- This Offer cannot be clubbed with any other Axis Bank offer.

### **Amazon Partner Terms & Conditions:**

- This offer (“**Offer**”) is provided by Axis Bank Limited (“**Bank**”) and is made available on the website [www.amazon.in](http://www.amazon.in) or the mobile site or mobile application thereof (collectively, “**Amazon.in**”) by Amazon Pay (India) Private Limited (“**Amazon**”).
- These Offer terms and conditions (“**Offer Terms**”) are in addition to the Amazon.in Conditions of Use & Sale and Privacy Notice to which you agree to by using Amazon.in and Terms & Conditions of Cards of Axis Bank. In the event of any conflict between the Conditions of Use & Sale and these Offer Terms, these Offer Terms will prevail, only for the purposes of this Offer.
- All residents of India holding a valid credit card or debit card issued by the Bank (each a “**Card**”) are eligible to avail the Offer (each a “**Cardholder**”).
- The Offer is valid every Saturday and Sunday (“**Weekend**”) between January 12, 2019 to March 31, 2019 – 12-13 Jan, 19-20 Jan, 26-27 Jan, 2-3 Feb, 9-10 Feb, 16-17 Feb, 23-24 Feb, 2-3 Mar, 9-10 Mar, 16-17 Mar, 23-24 Mar, 30-31 Mar (collectively “**Offer Period**”), unless revoked or extended by Amazon (in its sole discretion), without any prior notice and without any liability.
- Under this Offer, any Cardholder who, during the Offer Period, purchases any product(s) (each a “**Product**”, and collectively “**Products**”) in Amazon Pantry Store on Amazon.in (<https://www.amazon.in/pantry-online-grocery-shopping-store/b?node=9574332031>) and makes payment using a Card shall be entitled to receive an instant discount of 10% provided that such transaction is equivalent to or exceeds INR 1,500 on a per transaction basis.
- The maximum discount provided under this Offer will not exceed INR 300 per Card per Weekend.
- The Offer is NOT applicable on payment made by customers using the 'Card on Delivery' payment option.
- The purchase of Product by Cardholders on equated monthly instalments (EMI) will also eligible for this Offer.
- This Offer will not be applicable if the Cardholder or the seller or Amazon cancel the order and/or the Cardholder returns the Product and, in such a case, participation in the Offer will be deemed withdrawn. In such a scenario, only the net amount paid by the Cardholder will be refunded. In other words, the instant discount will not be refunded.

- Amazon and/or the Bank reserve the right to disqualify the Cardholder from the benefits of the Offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the said Offer or otherwise by use of the Card.
- Amazon and/ or the Bank reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary any or all of these Offer Terms or to replace, wholly or in part, this Offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- Delinquent and over-limit Bank's credit card members will not qualify for this Offer.
- Cardholders are not bound in any way to participate in this Offer. Any participation is voluntary and the Offer is being made purely on a best effort basis.
- Nothing herein amounts to a commitment by the Bank or Amazon to conduct further, similar or other offers.
- The above Offer is by way of a special offer and nothing contained herein will prejudice or affect the terms and conditions of the Card member agreement. The terms of the above schemes will be in addition to and not in derogation of the terms contained in the Card member agreement.
- This Offer is not valid on corporate or commercial Cards.
- This Offer is not available on: (i) purchase of products other than the Product(s), or (ii) purchase of Product using a card other than the Card(s).
- By participating in this Offer, every Cardholder expressly agrees that Bank and Amazon will not be liable or responsible for any loss or damage whatsoever that a Cardholder may suffer, directly or indirectly, in connection with the Offer including but not limited to that associated with his/ her use or delivery or misuse of the Product(s). Bank shall not be liable for delivery, service, suitability, availability or quality of the products offered under this offer.
- These Offer Terms are governed by the laws of India and the courts at New Delhi will have exclusive jurisdiction over any matters/ disputes arising out of or in relation to these Offer Terms.
- Any person availing this Offer will be deemed to have accepted these Offer Terms.

**Standard Terms and Conditions:**

- The offer is NOT applicable on Corporate Credit cards and NRE Debit Cards
- Offer is not applicable on payments made through 3rd party wallets, gift card, COD, Pay Pal and net banking payments.
- Products and services are subject to availability.
- For any card related claims/ issues, the customer shall approach Axis Bank and Amazon shall not entertain any such claims.
- The Customer cannot club any other offers along with this offer. The Offer cannot be transferred/ assigned to any other person or Customer.
- In case of full cancellation the offer stands void and customer will not be eligible for discount.

- In case of partial/full cancellation, offer stand void if the revised booking amount is not eligible for discount. If the revised transaction amount is still eligible for discount, then it will be appropriately reduced basis transaction amount.
- Amazon will be entitled to reject any claim in case there is any abuse/misuse of the Offer by the Customer or the claim is not eligible under the offer.
- Axis Bank and Amazon reserve the right, at any time, without prior notice and without assigning any reason whatsoever, to add/alter/modify/change or vary all of these terms and conditions or to replace, wholly or in part, this offer by another offer, whether similar to this Offer or not, or to extend or withdraw it altogether.
- In no event, the entire liability of Axis Bank and Amazon to a Customer, entitled under the said Offer, for any dispute arising in connection with this Offer, shall exceed the discount amount.
- The T&Cs of this Offer shall be governed by the laws of India. Disputes, if any, arising out of or in connection with this offer shall be subject to the exclusive jurisdiction of the competent courts in Mumbai.
- Any disputes regarding delivery, service, suitability, merchantability, availability or quality of the Offer and/or products/services under the Offer must be addressed in writing, by the Customers directly to Amazon and that Axis Bank shall not entertain any communication in this regard.
- Axis Bank and Amazon shall in no way be liable if any Customer is unable to login to Amazon due to incompatibility of device, internet usage plans, or any other reason whatsoever.
- The Offer is valid only if the Customer's card account continues to be in good standing and payment continues to reach Axis Bank before the payment due date.
- Parties, its group entities, or affiliates, their respective directors, officers, employees, agents, vendors, shall not be liable for any direct loss or damage whatsoever that may be suffered, or for any personal injury that may be suffered or incurred, by the Customers, directly or indirectly, as a result of participating in the Offer or by the use or non-use, acceptance or decline or suitability or effectiveness of the services pertaining to the Offer.
- If the Offer and/or anything to be done by Axis Bank or Amazon in respect of the Offer is prevented or delayed by causes, circumstances or events beyond the control of Axis Bank or Amazon, including but not limited to computer viruses, tampering, unauthorized intervention, interception, fraud, technical failures, floods, fires, accidents, earthquakes, riots, explosions, wars, hostilities, acts of government or other causes of like or similar or other character beyond the control of other entity/ies, then Axis Bank and/or Amazon shall not be liable for the same to the extent so prevented or delayed, and will not be liable for any consequences.
- All Customer Queries/dispute on the offer should be raised during the offer period or within 90 days after expiry of the promotion period. For any disputes, the customer needs to furnish a scanned copy of the charge slip and Invoice for the case to be taken for further investigation.
- The offer is not transferable, non-negotiable and cannot be en-cashed.

- Incomplete / rejected / invalid / returned /disputed or unauthorized/fraudulent transactions will not be considered for the offer.
- Axis Bank will not be responsible or liable in case the offer is not configured or could not be availed due to malfunction, delay, traffic congestion on any telephone network or line, computer on-line system, servers or providers, computer equipment, software, or website.
- In case of all matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- Credit Cardholder/s whose account has been classified as delinquent will not be eligible for the benefits of the offer as per Bank's policy. Bank's discretion in this regards shall be final.
- Axis Bank and Amazon shall not be liable in any manner whatsoever for any loss/ damage/ claim that may arise out of use or otherwise of any goods/ services availed of by the Card Holder/s under the offer.
- All taxes, duties, levies or other statutory dues and charges payable in connection with the benefits accruing under the offer shall be borne solely by the cardholder and Axis Bank will not be liable in any manner whatsoever for any such taxes, duties, levies or other statutory dues.
- The terms and conditions governing the offer shall be in addition to and not in substitution / derogation to the Primary Terms and Conditions governing the Credit Card / Debit Card issued by Axis Bank
- User Agreement and Privacy Policy at Amazon website shall apply.

Any person taking the advantage of this offer shall be deemed to have read, understood and accepted these terms and conditions.

**EMI Terms and Conditions:**

- EMI offer will be applicable only if the card is used on [www.Amazon.com](http://www.Amazon.com)
- EMI is available on on Axis Bank Credit Cards
- ROI for 3 and 6 months will be 12%, 13% for 9 and 12 months and 15% for 18 and 24 months. ROI will be informed before completing the transaction on the payment gateway.
- If customer opts for foreclosure or cancellation of EMI facility, customer will have to inform the customer service of Axis bank for discontinuing the EMI facility. The cancellation will not be automated. EMI cancellation request should be given at least 1 working day before the due date.
- Axis Bank shall not be obliged to make any public announcements to intimate the successful Cardholders about the cash back under the offer.
- The offer is not available wherever prohibited and products/ services for which such programs cannot be offered for any reason whatsoever.
- Axis Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for the purpose of availing the benefits under the offer or otherwise by use of the Card.

- In case of any matters relating to the offer including any dispute or discrepancy relating to the offer or eligibility of any Cardholder, Axis Bank's decision shall be final and binding on Cardholders in all respects.
- All other EMI terms and conditions remain the same. Please refer - <https://www.axisbank.com/retail/cards/credit-card/useful-links/card-services/convert-purchases-into-emis>