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<tr>
<th>Sl. No.</th>
<th>Centre</th>
<th>Name &amp; Address of the Office of Banking Ombudsman</th>
<th>Area of Operation</th>
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</table>
| 1      | Ahmedabad   | **Shri G J Raju**  
C/o Reserve Bank of India  
5th Floor, Nr. Income Tax, Ashram Road  
Ahmedabad-380 014  
STD Code: 079  
Tel. No. 2657807/26582357/26586718  
Email: cms.boahmedabad@rbi.org.in  
[Click here to lodge complaint](#) | Gujarat, Union Territories of Dadra and Nagar Haveli, Daman and Diu |
| 2      | Bengaluru   | **Ms Saraswathi Shyamprasad**  
C/o Reserve Bank of India  
10/3/8, Nrupathunga Road  
Bengaluru -560 001  
STD Code: 080  
Tel. No. 22277660/22180221  
Fax No. 22276114  
Email: cms.bobengaluru@rbi.org.in  
[Click here to lodge complaint](#) | Karnataka |
| 3      | Bhopal      | **Shri V K Nayak**  
C/o Reserve Bank of India  
Hoshangabad Road  
Post Box No. 32, Bhopal-462 011  
STD Code: 0755  
Tel. No. 2573772  
2573776  
2573779  
Email: cms.bobhopal@rbi.org.in  
[Click here to lodge complaint](#) | Madhya Pradesh |
| 4      | Bhubaneswar | **Shri S Behera**  
C/o Reserve Bank of India  
Pt. Jawaharlal Nehru Marg  
Bhubaneswar-751 001  
STD Code: 0674  
Tel. No. 2396207/2396008  
Fax No. 2393906  
Email: cms.bohubaneswar@rbi.org.in  
[Click here to lodge complaint](#) | Odisha |
| 5      | Chandigarh  | **Shri J L Negi**  
C/o Reserve Bank of India  
4th Floor, Sector 17  
Chandigarh  
Tel. No. 0172 - 2721109  
Fax No. 0172 - 2721880  
Email: cms.bochandigarh@rbi.org.in  
[Click here to lodge complaint](#) | Himachal Pradesh, Punjab, Union Territory of Chandigarh and Panchkula, Yamuna Nagar and Ambala Districts of Haryana. |
| 6      | Chennai     | **Dr. Balu K**  
C/o Reserve Bank of India  
Fort Glacis, Chennai 600 001  
STD Code: 044  
Tel No. 25395964  
Fax No. 25395488  
Email: cms.bochennai@rbi.org.in  
[Click here to lodge complaint](#) | Tamil Nadu, Union Territories of Puducherry (except Mahe Region) and Andaman and Nicobar Islands |
<table>
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<tr>
<th>No.</th>
<th>City</th>
<th>Name</th>
<th>Address</th>
<th>Contact Information</th>
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<tr>
<td>7.</td>
<td>Dehradun</td>
<td>Shri Arun Bhagoliwal</td>
<td>C/o Reserve Bank of India, 74/1 G.M.V.N. Building, 1st floor, Rajpur Road, Dehradun - 248 001</td>
<td>STD Code: 0135, Telephone: 2742001, Fax: 2742001, Email: <a href="mailto:cms.bodehradun@rbi.org.in">cms.bodehradun@rbi.org.in</a></td>
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<td>8.</td>
<td>Guwahati</td>
<td>Smt. Monisha Chakraborty</td>
<td>C/o Reserve Bank of India, Station Road, Pan Bazar, Guwahati-781 001</td>
<td>STD Code: 0361, Tel.No. 2734219, Fax: 2734219, Email: <a href="mailto:cms.boguwahati@rbi.org.in">cms.boguwahati@rbi.org.in</a></td>
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<td>Hyderabad</td>
<td>Shri T Srinivasa Rao</td>
<td>C/o Reserve Bank of India, 6-1-56, Secretariat Road, Saifabad, Hyderabad-500 004</td>
<td>STD Code: 040, Tel. No. 23210013, Fax No. 23210014, Email: <a href="mailto:cms.bohyderabad@rbi.org.in">cms.bohyderabad@rbi.org.in</a></td>
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<td>10.</td>
<td>Jaipur</td>
<td>Shri C D Srinivasan</td>
<td>C/o Reserve Bank of India, Ram Bagh Circle, Tonk Road, Post Box No. 12, Jaipur-302 004</td>
<td>STD Code: 0141, Tel. No. 2577931, Email: <a href="mailto:cms.bojaipur@rbi.org.in">cms.bojaipur@rbi.org.in</a></td>
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<td>Jammu</td>
<td>Shri P Shimrah</td>
<td>C/o Reserve Bank of India, Rail Head Complex, Jammu- 180012</td>
<td>STD Code : 0191, Telephone: 2477617, Fax: 2477219, Email: <a href="mailto:cms.bojammu@rbi.org.in">cms.bojammu@rbi.org.in</a></td>
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<td>Kanpur</td>
<td>Shri P K Nayak</td>
<td>C/o Reserve Bank of India, M. G. Road, Post Box No. 82, Kanpur-208 001</td>
<td>STD Code: 0512, Tel. No. 2305174, Fax: 2303004, Email: <a href="mailto:cms.bokanpur@rbi.org.in">cms.bokanpur@rbi.org.in</a></td>
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<td>13.</td>
<td>Kolkata</td>
<td>Smt. Monisha Chakraborty</td>
<td>C/o Reserve Bank of India, 15, Netaji Subhash Road, Kolkata-700 001</td>
<td>STD Code: 033, Tel. No. 223310217, Fax No. 22305899, Email: <a href="mailto:cms.bodojammu@rbi.org.in">cms.bodojammu@rbi.org.in</a></td>
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</table>

Uttarakhand and seven districts of Uttar Pradesh viz., Saharanpur, Shamli (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)

Assam, Arunachal Pradesh, Manipur, Meghalaya, Mizoram, Nagaland and Tripura

Andhra Pradesh and Telangana

Rajasthan

Union Territories of Jammu & Kashmir and Ladakh

Uttar Pradesh (excluding Districts of Ghaziabad, Gautam Buddha Nagar, Saharanpur, Shaml (Prabudh Nagar), Muzaffarnagar, Baghpat, Meerut, Bijnor and Amroha (Jyotiba Phule Nagar)

West Bengal and Sikkim
<table>
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<tr>
<th>No.</th>
<th>City</th>
<th>Contact Person</th>
<th>Address</th>
<th>Email</th>
<th>Districts</th>
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<tbody>
<tr>
<td>14.</td>
<td>Mumbai (I)</td>
<td>Dr. Neena Rohit Jain</td>
<td>C/o Reserve Bank of India 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Tel No. 23022028 Fax : 23022024 Email : <a href="mailto:cms.bomumbai1@rbi.org.in">cms.bomumbai1@rbi.org.in</a></td>
<td>Click here to lodge complaint</td>
<td>Districts of Mumbai, Mumbai Suburban and Thane</td>
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<td>15.</td>
<td>Mumbai (II)</td>
<td>Shri P. Vijaya Kumar</td>
<td>C/o Reserve Bank of India, 4th Floor, RBI Byculla Office Building, Opp. Mumbai Central Railway Station, Byculla, Mumbai-400 008 STD Code: 022 Telephone: 2300 1280 Fax : 23022024 Email : <a href="mailto:cms.bomumbai2@rbi.org.in">cms.bomumbai2@rbi.org.in</a></td>
<td>Click here to lodge complaint</td>
<td>Goa and Maharashtra, (except the districts of Mumbai, Mumbai Suburban and Thane)</td>
</tr>
<tr>
<td>16.</td>
<td>Patna</td>
<td>Shri Brij Raj</td>
<td>C/o Reserve Bank of India Patna-800 001 STD Code: 0612 Tel. No. 2322569/2323734 Fax No. 2320407 Email : <a href="mailto:cms.bopatna@rbi.org.in">cms.bopatna@rbi.org.in</a></td>
<td>Click here to lodge complaint</td>
<td>Bihar</td>
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<tr>
<td>17.</td>
<td>New Delhi (I)</td>
<td>Smt. Anupam Sonai</td>
<td>C/o Reserve Bank of India, Sansad Marg, New Delhi STD Code: 011 Tel. No. 23725454 Fax No. 23725218 Email : <a href="mailto:cms.bonewdelhi1@rbi.org.in">cms.bonewdelhi1@rbi.org.in</a></td>
<td>Click here to lodge complaint</td>
<td>North, North-West, West, South-West, New Delhi and South districts of Delhi</td>
</tr>
<tr>
<td>18.</td>
<td>New Delhi (II)</td>
<td>Shri R S Amar</td>
<td>C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23724856 Fax No. 23725218-19 Email : <a href="mailto:cms.bonewdelhi2@rbi.org.in">cms.bonewdelhi2@rbi.org.in</a></td>
<td>Click here to lodge complaint</td>
<td>Haryana (except Panchkula, Yamuna Nagar and Ambala Districts) and Ghaziabad and Gautam Budh Nagar districts of Uttar Pradesh</td>
</tr>
<tr>
<td>19.</td>
<td>New Delhi (III)</td>
<td>Shri V G Sekar</td>
<td>C/o Reserve Bank of India Sansad Marg, New Delhi STD Code: 011 Tel. No. 23715393 Fax No. 23765234 Email : <a href="mailto:cms.bonewdelhi3@rbi.org.in">cms.bonewdelhi3@rbi.org.in</a></td>
<td>Click here to lodge complaint</td>
<td>North-East, Central, Shahdara, East and South-East districts of Delhi</td>
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<td>20.</td>
<td>Raipur</td>
<td>Shri. Keshab Korkora</td>
<td>C/o Reserve Bank of India 54/949, Shubhashish Parisar, Satya</td>
<td>Click here to lodge complaint</td>
<td>Chhattisgarh</td>
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<tr>
<td>No.</td>
<td>City</td>
<td>Name</td>
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<td>Contact Details</td>
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| 21. | Ranchi   | Smt Chandana Dasgupta | C/o Reserve Bank of India, 4th Floor, Pragati Sadan, RRDA Building, Kutchery Road, Ranchi Jharkhand 834001 | STD Code : 0651  
Telephone : 852134622  
Fax : 2210511  
Email : cms.boranchi@rbi.org.in  
[Click here to lodge complaint](#) |
| 22. | Thiruvananthapuram | Shri G. Ramesh | C/o Reserve Bank of India, Bakery Junction, Thiruvananthapuram-695 033 | STD Code: 0471  
Tel. No. 2332723/2323959  
Fax No. 2321625  
Email : cms.botrivandrum@rbi.org.in  
[Click here to lodge complaint](#) |